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I. Installation Requirements

Before you begin - To install **EAOR Version 2019-1** on your computer, you must have Administrator rights. If you do not have Administrator rights on your machine, or if you are not sure what this means, contact your System Administrator for assistance. You may also need an Internet connection during installation if your computer does not have the software needed by EAOR. This Internet connection is used by the installation process to retrieve software needed by EAOR Version 2019-1. It is recommended that you close all other applications during this installation.

Minimum System Requirements - This section describes the minimum configuration requirements for a computer where EAOR Version 2019-1 is to be installed. If the minimum requirements are not met, EAOR Version 2019-1 setup will block the installation of the redistributable package. Specifically, note that you cannot install the .NET Framework on a computer running the Microsoft Windows 10 operating system ([On Windows 8 and above, the .NET Framework is an operating system component and cannot be independently Uninstalled](#)).

Required software - EAOR Version 2019-1 uses the Microsoft Data Access Component (MDAC) 2.8 SP1 or later and the .NET Frameworks **4.5.1/4.5.2**.

- MDAC allows programs to use the Access database and is required for EAOR Version 2019-1 to work correctly. Please see Appendix A for installing **MDAC** and Appendix H for **MS Access Driver**.
- The Microsoft .NET Framework is a component of the Microsoft Windows® operating system used to build and run Windows-based applications. If the version of this software is not on your computer, the setup process will use your connection to the Internet to install it for you. Please see Appendix B for more information about the .NET Framework updates.

Operating System Requirements - To install EAOR Version 2019-1, you must have one of the following operating systems with Microsoft Internet Explorer 5.5 or later installed on your computer:

- Microsoft Windows 2008/2012 Server, service pack and critical updates available from the Microsoft Security Web site (<https://www.microsoft.com/en-us/download/details.aspx?id=5842>)
- Microsoft Windows 7/8/10. (**for Window 7** -After January 14, 2020, Microsoft will no longer provide security updates or support for PCs with Windows 7.)

Hardware Requirements - The minimum hardware requirements include:

- Central Processing Unit (CPU) Intel Pentium core i3, 2.4 GHZ or the minimum CPU required for running the operating system, whichever is higher.
- Random Access Memory (RAM) 4 GB or the minimum RAM required for running the operating system, whichever is higher.
- Hard Drive with 400 MB of free space.
- USB Flash Driver or CD standard disk drive (for submitting/importing/exporting data). This is optional if you have an Internet connection.
- Conventional Mouse or other pointing device.

Network Installation – Please see Appendix C for instructions on how to install EAOR for multiple computers on a network.

II. Obtaining the Installation File

1. You may download the EAOR Version **2019-1** Installation files from the Internet at Florida's DEP EAOR webpage <https://floridadep.gov/air/permitting-compliance/content/annual-operating-report>. Click on the **EAOR Version 2019-1** Installation link under the Download Software title.

Annual Operating Report

Home > Divisions > Division of Air Resource Management > Office of Permitting and Compliance > Annual Operating Report

Office of Permitting and Compliance Quick Links

- Clean Air FL
- Accidental Release Prevention
- Air Emissions Inventory
- Contacts by Key Industry and Key Program
- Environmental Assistance Directory
- Air Compliance and Enforcement Section
- Annual Operating Report
- Asbestos
- Compliance Data - AirInfo
- Small Business Environmental Assistance Program
- Title V Fees
- Air Permitting Section
- Air Permit Documents Search
- Map of Air Permitted Facilities: 10 Important Source Categories
- Map of Active Facilities with Current Air Permits
- Electronic Permit Submittal and Processing System
- General Permits
- Permit Application Subscription Service
- NEC Business Portal

2019 Electronic Annual Operating Report

For the 2019 Electronic Annual Operating Report (EAOR), a new version of the EAOR software, version 2019-1, is required to be downloaded and used:

- Download EAOR version 2019-1**

Important: You must submit your 2019 AOR by April 1, 2020.

- Click here if you get an error in EAOR about not having folder permissions to read, write, etc.
- Click here if you have trouble submitting, previewing, or printing your report from EAOR—"Crystal Reports" error solution.
- Click here for "EAOR has stopped working" error solution.

If you have questions or need assistance after reviewing the information posted on the EAOR webpage, please contact us at: 850-717-9000 or at eaor@dep.state.fl.us.

Page Topics

- Information about EAOR
- Summary of Changes | Annual Operating Report Form | Computing Methods | Title V Fees
- Print or Request a partially pre-filled hard copy Annual Operating Report
- Signature: Electronic or Hard Copy
- Assistance
- Benefits of using EAOR

Search AOR Submittals

Check to see if the department has received your AOR submittal, electronically sign the AOR, or access the Title V Fee Invoice (for Title V sources only).

Summary of Changes in Version 2019-1

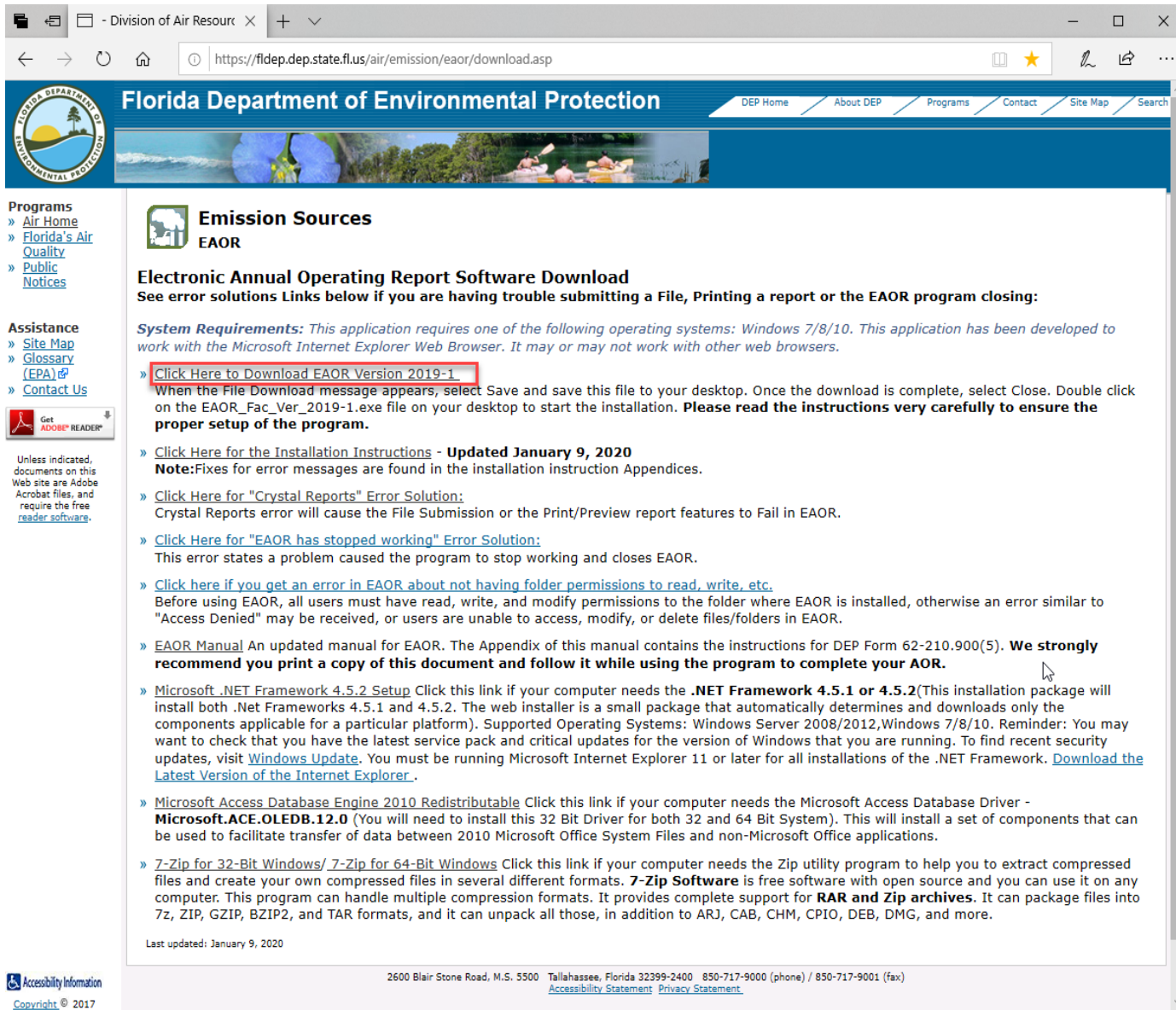
- The developer made behind the scenes changes to upgrade the software.

Important Notice

The Division of Air Resource Management's Annual Operating Report (AOR), DEP Form 62-210.900(5), became effective June 2017.

- View Rule 62-210.370 for methods to be used when computing actual emissions.
- Additional information for Title V source emissions fees is available at the [Title V Annual Emissions Fee Online Information](#).

2. This will take you to the Software Download Website. Click on the link, “**Click here to Download EAOR Version 2019-1**”.



The screenshot shows a web browser window with the address bar displaying <https://fldep.dep.state.fl.us/air/emission/eaor/download.asp>. The website header includes the Florida Department of Environmental Protection logo and navigation links: DEP Home, About DEP, Programs, Contact, Site Map, and Search. The main content area is titled "Emission Sources EAOR" and features a section for "Electronic Annual Operating Report Software Download". It provides system requirements, a list of links for downloading the EAOR software and troubleshooting, and a note about printing instructions. The footer contains accessibility information, copyright notice, and contact details for the Florida Department of Environmental Protection.

Florida Department of Environmental Protection

DEP Home About DEP Programs Contact Site Map Search

Programs

- » Air Home
- » Florida's Air Quality
- » Public Notices

Assistance

- » Site Map
- » Glossary (EPA)
- » Contact Us

Emission Sources

EAOR

Electronic Annual Operating Report Software Download

See error solutions Links below if you are having trouble submitting a File, Printing a report or the EAOR program closing:

System Requirements: This application requires one of the following operating systems: Windows 7/8/10. This application has been developed to work with the Microsoft Internet Explorer Web Browser. It may or may not work with other web browsers.

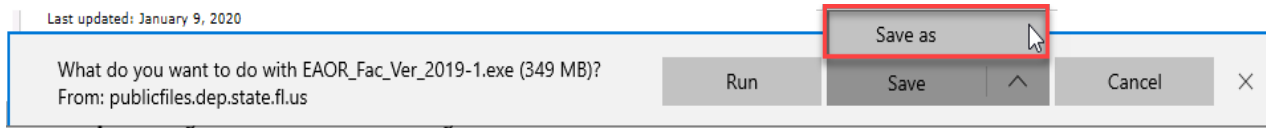
- » [Click Here to Download EAOR Version 2019-1](#)
When the File Download message appears, select Save and save this file to your desktop. Once the download is complete, select Close. Double click on the EAOR_Fac_Ver_2019-1.exe file on your desktop to start the installation. **Please read the instructions very carefully to ensure the proper setup of the program.**
- » [Click Here for the Installation Instructions - Updated January 9, 2020](#)
Note: Fixes for error messages are found in the installation instruction Appendices.
- » [Click Here for "Crystal Reports" Error Solution:](#)
Crystal Reports error will cause the File Submission or the Print/Preview report features to Fail in EAOR.
- » [Click Here for "EAOR has stopped working" Error Solution:](#)
This error states a problem caused the program to stop working and closes EAOR.
- » [Click here if you get an error in EAOR about not having folder permissions to read, write, etc.](#)
Before using EAOR, all users must have read, write, and modify permissions to the folder where EAOR is installed, otherwise an error similar to "Access Denied" may be received, or users are unable to access, modify, or delete files/folders in EAOR.
- » [EAOR Manual](#) An updated manual for EAOR. The Appendix of this manual contains the instructions for DEP Form 62-210.900(5). **We strongly recommend you print a copy of this document and follow it while using the program to complete your AOR.**
- » [Microsoft .NET Framework 4.5.2 Setup](#) Click this link if your computer needs the .NET Framework 4.5.1 or 4.5.2 (This installation package will install both .Net Frameworks 4.5.1 and 4.5.2. The web installer is a small package that automatically determines and downloads only the components applicable for a particular platform). Supported Operating Systems: Windows Server 2008/2012, Windows 7/8/10. Reminder: You may want to check that you have the latest service pack and critical updates for the version of Windows that you are running. To find recent security updates, visit [Windows Update](#). You must be running Microsoft Internet Explorer 11 or later for all installations of the .NET Framework. [Download the Latest Version of the Internet Explorer](#).
- » [Microsoft Access Database Engine 2010 Redistributable](#) Click this link if your computer needs the Microsoft Access Database Driver - **Microsoft.ACE.OLEDB.12.0** (You will need to install this 32 Bit Driver for both 32 and 64 Bit System). This will install a set of components that can be used to facilitate transfer of data between 2010 Microsoft Office System Files and non-Microsoft Office applications.
- » [7-Zip for 32-Bit Windows/ 7-Zip for 64-Bit Windows](#) Click this link if your computer needs the Zip utility program to help you to extract compressed files and create your own compressed files in several different formats. **7-Zip Software** is free software with open source and you can use it on any computer. This program can handle multiple compression formats. It provides complete support for **RAR and Zip archives**. It can package files into 7z, ZIP, GZIP, BZIP2, and TAR formats, and it can unpack all those, in addition to ARJ, CAB, CHM, CPIO, DEB, DMG, and more.

Last updated: January 9, 2020

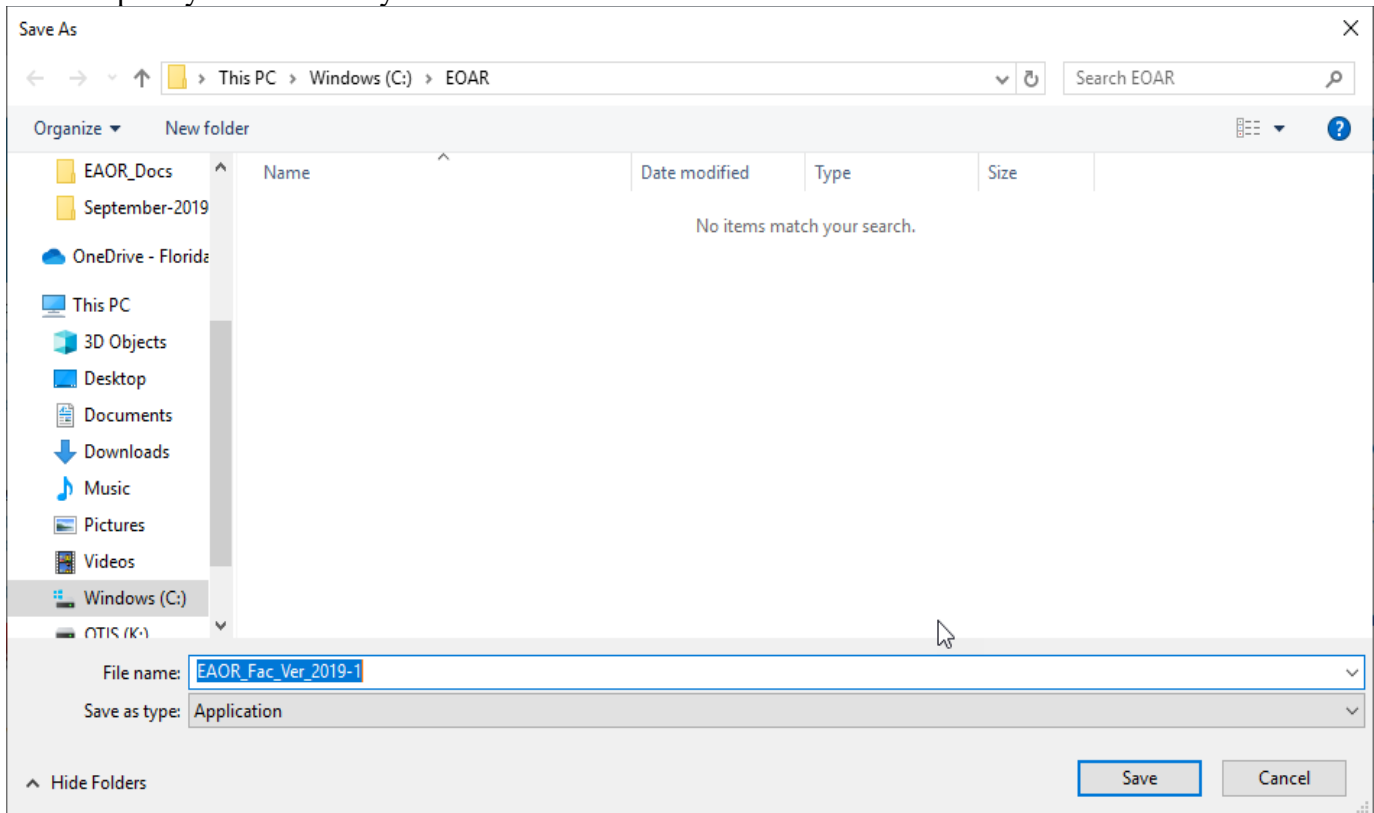
Accessibility Information
Copyright © 2017

2600 Blair Stone Road, M.S. 5500 Tallahassee, Florida 32399-2400 850-717-9000 (phone) / 850-717-9001 (fax)
[Accessibility Statement](#) [Privacy Statement](#)

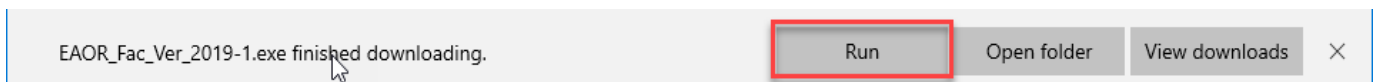
- The link will display a File Download message box. Click on the down arrow next to the **Save** button and then select **Save As**.



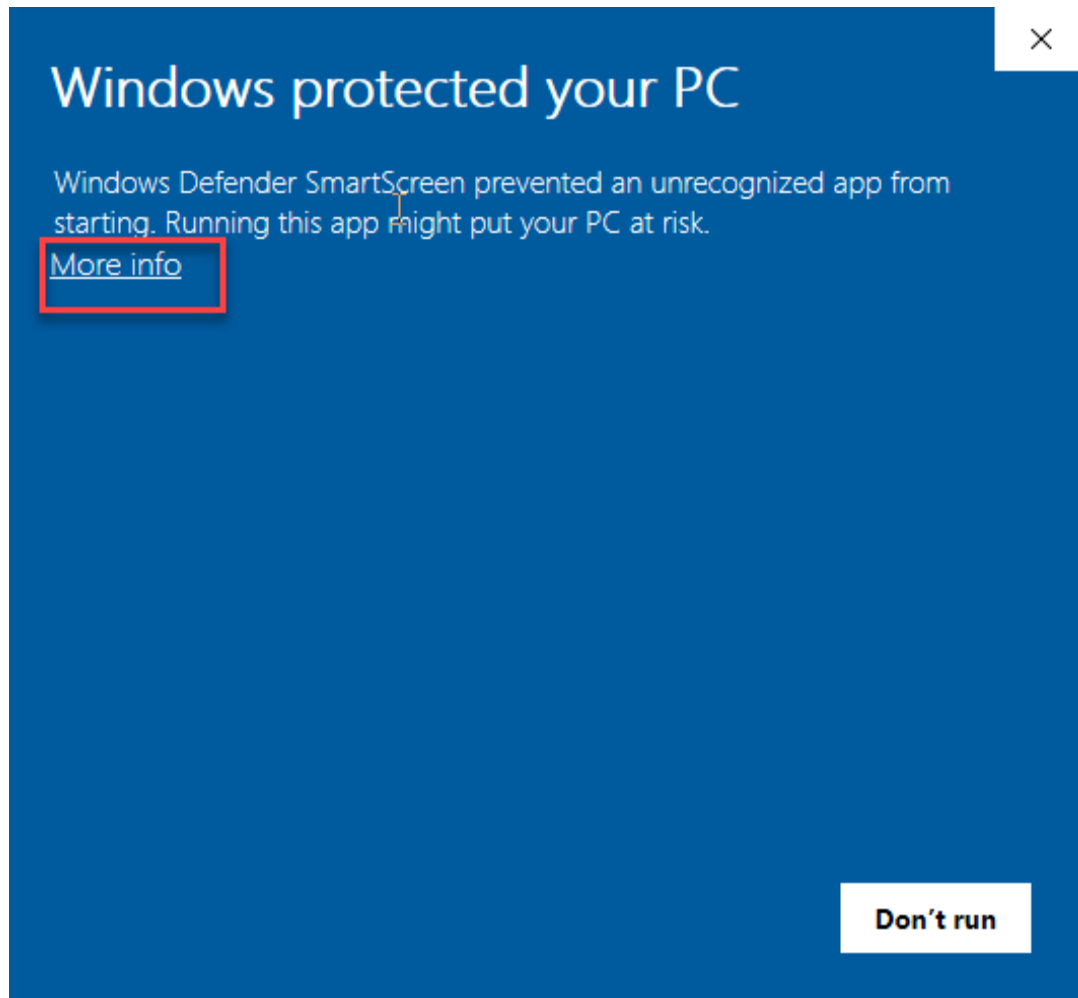
- In the **Save As** box, select your Desktop or EAOR Default folder (C:\EAOR) or a temporary folder where you want to save the EXE.

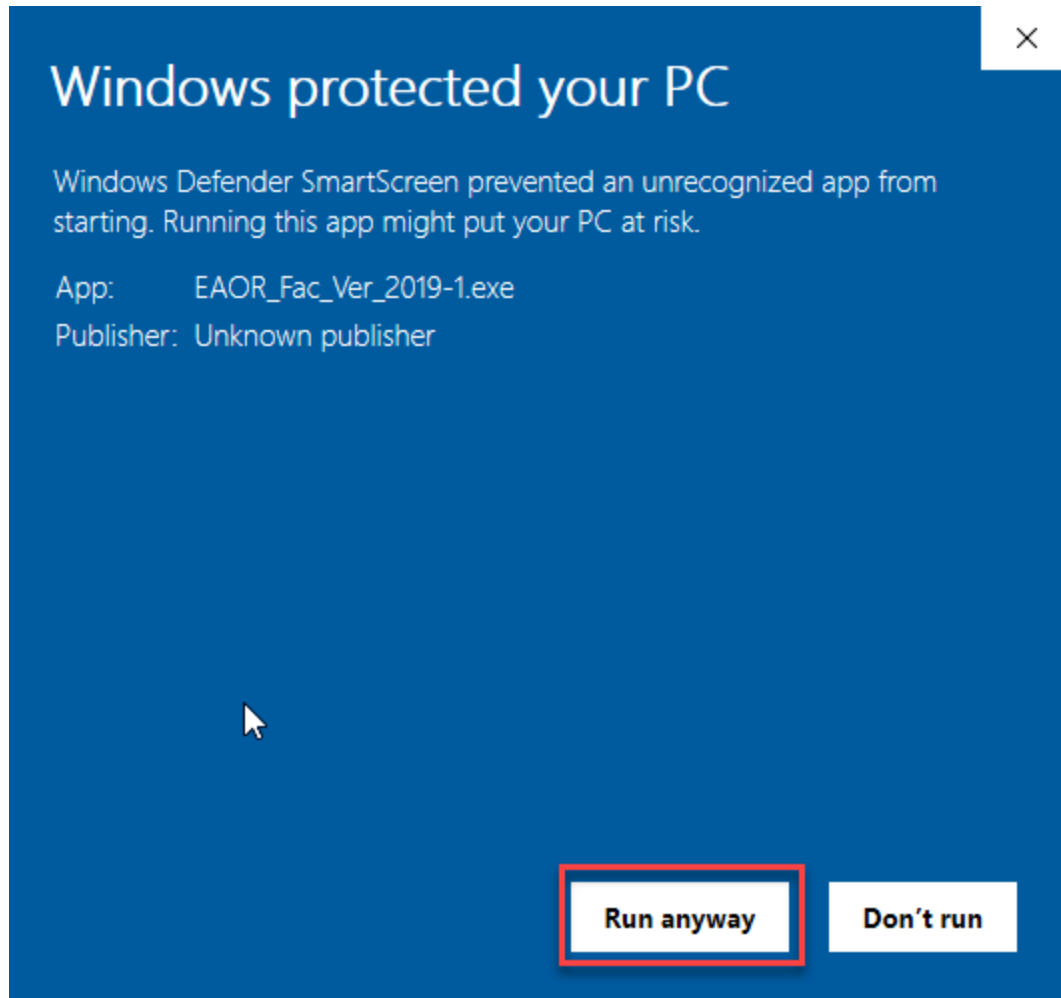


Once the **Downloading is finished** then Click the **Run** button.



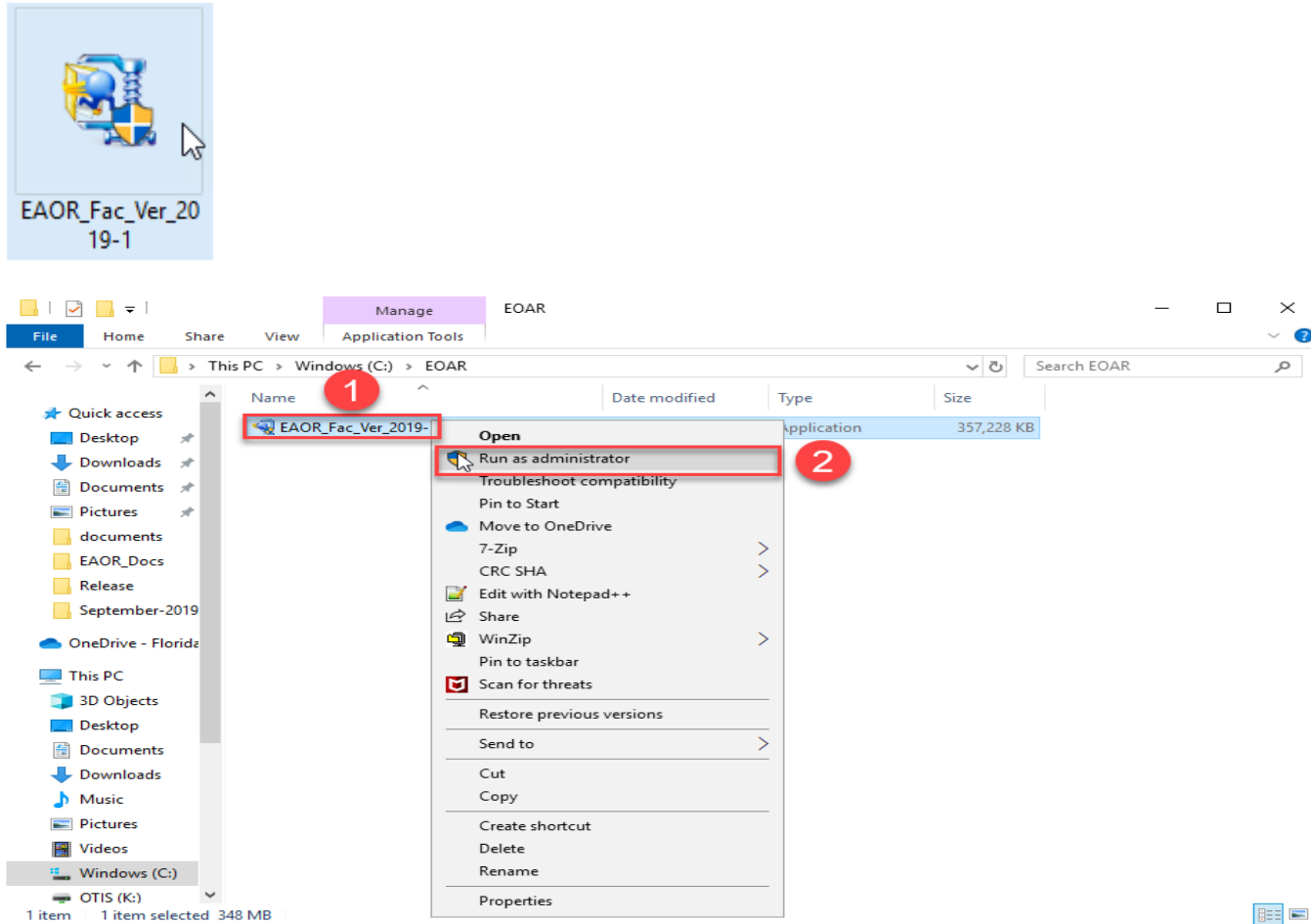
Once clicking the Run button, then it will show the Defender SmartScreen Filter, click on the [More info](#) link and then [Run anyway](#) option as shown below to run the program.



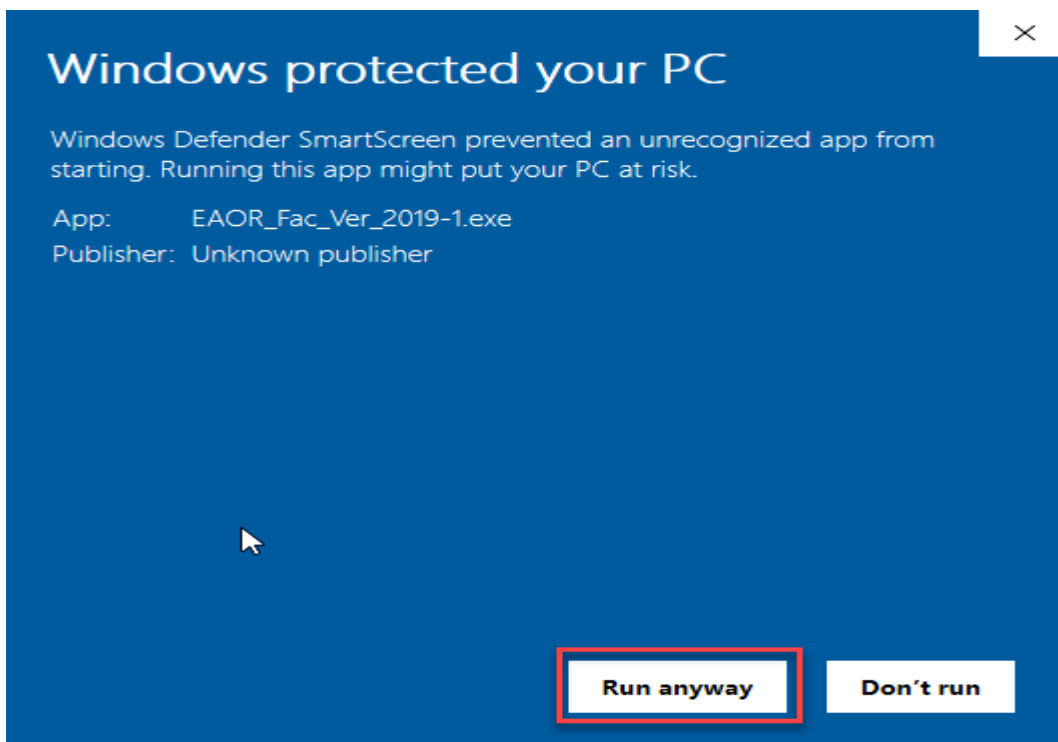
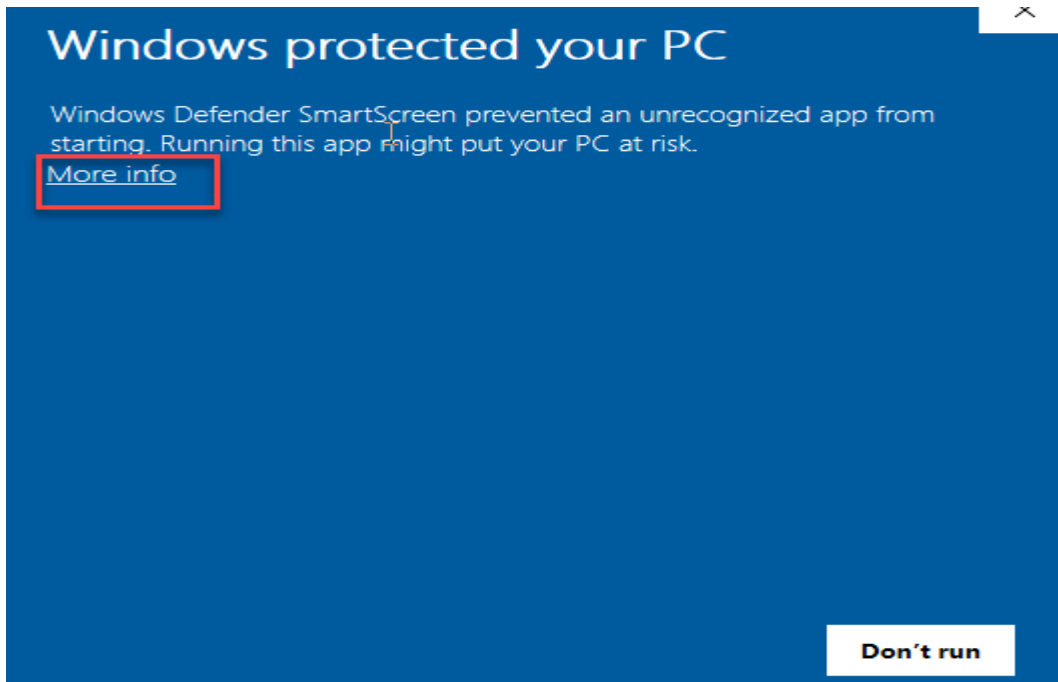


III. Begin the Installation Process

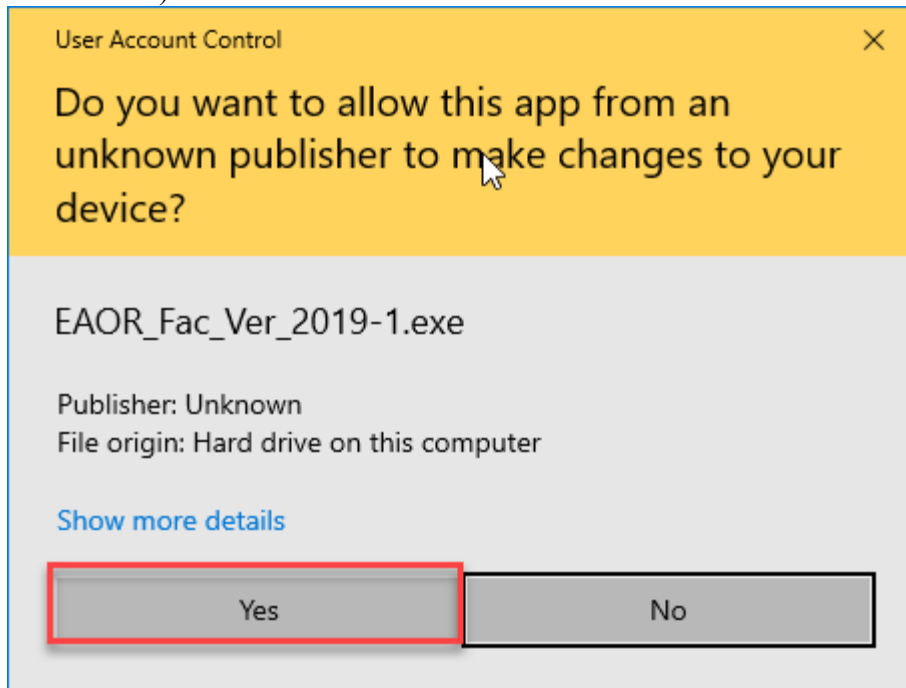
1. Once the installation file is downloaded to your local computer, right click on the filename or Icon that says **EAOR_Fac_Ver_2019-1.exe** and Select **Run as Administrator** as shown below:



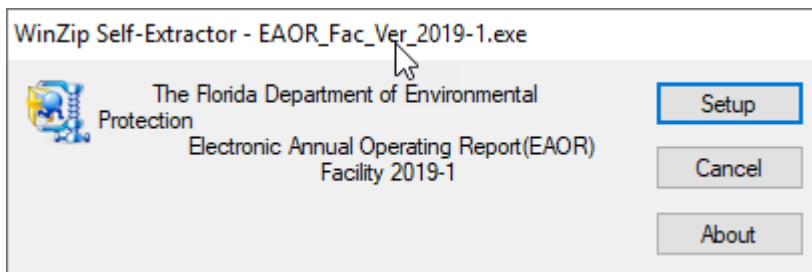
- a) Click “**More info**” and then **Run anyway** option as shown below to run the program if you get a Windows Defender SmartScreen Message as below (After you click Run as administrator):



- b) Select “**Yes**” if you get a User Account Control Message as below (After you click Run as administrator):

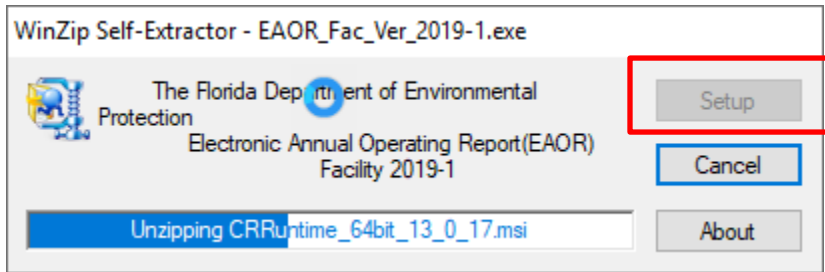


- c) After selecting ‘**Yes**’ the installation message box will open, as shown below.

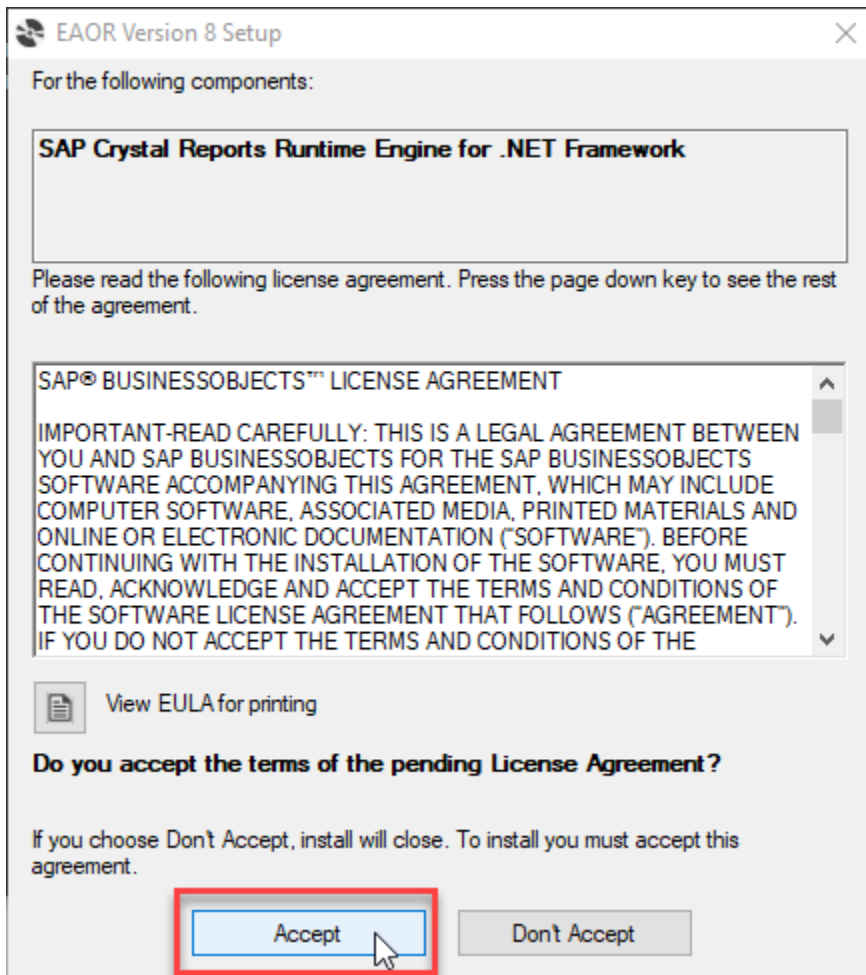


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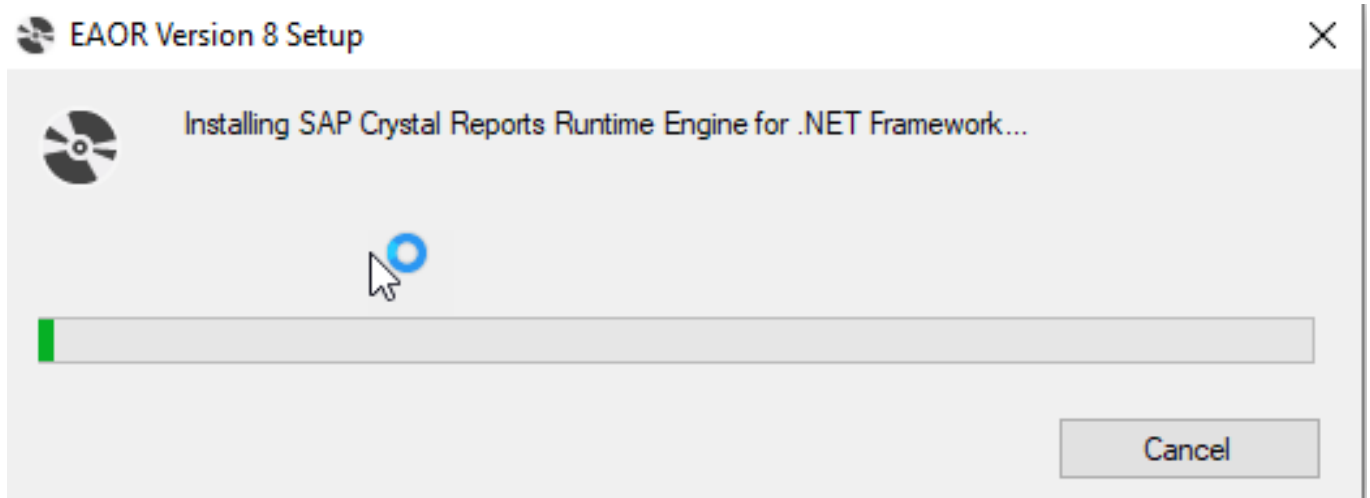
2. Click on the **Setup** button to start the installation process.



3. You will see the message below, click on the **Accept** button to continue.



4. When you click on the **Accept** button on the window as shown above, then you'll see the following dialog box.

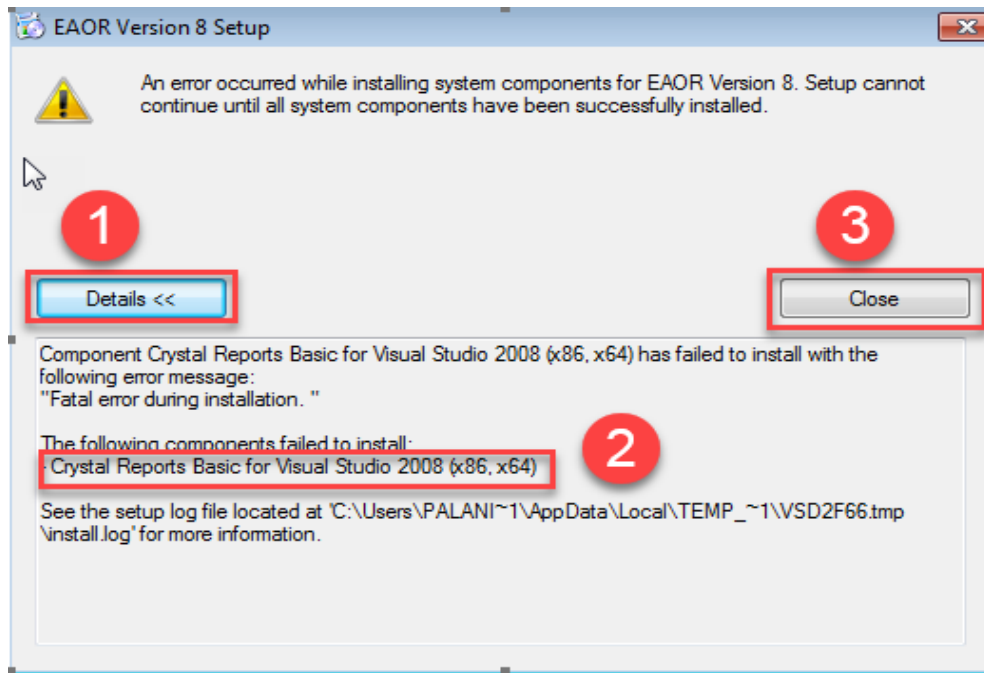


Note (If EAOR Installation Failed): For a few systems, if crystal reports is already installed, then EAOR Installer will show the following popup message. You need to **close** that popup, and **Uninstall SAP Crystal Reports runtime engine for .Net Framework**, and then run the **EAOR_Fac_Ver_2019-1.exe** again.

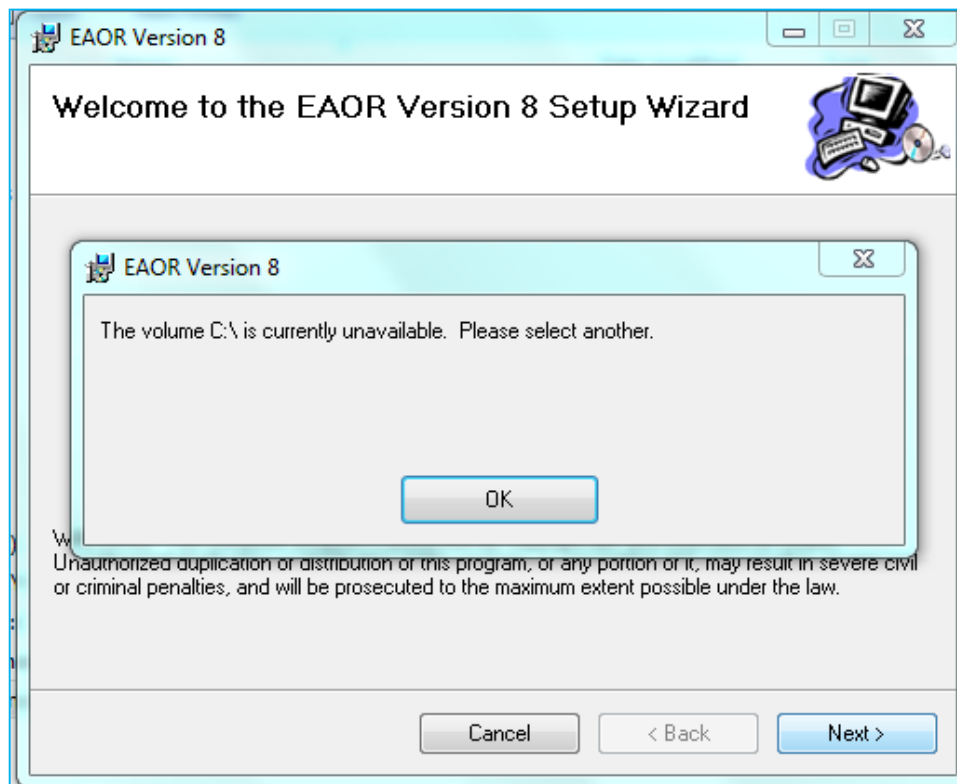
To Uninstall **SAP Crystal Reports runtime engine for .NET Framework**: Go to your computer's Control Panel > Programs > Programs and Features > select SAP Crystal Reports runtime engine for .NET Framework. Please confirm the program was completely uninstalled and is no longer in the Programs list; then run the **EAOR_Fac_Ver_2019-1.exe** again.

(If you do not see the popup error as shown below, then continue with the installation process in the next step.)

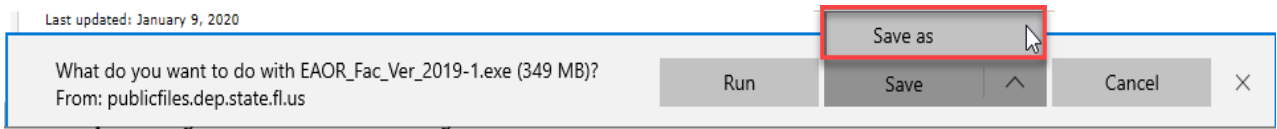
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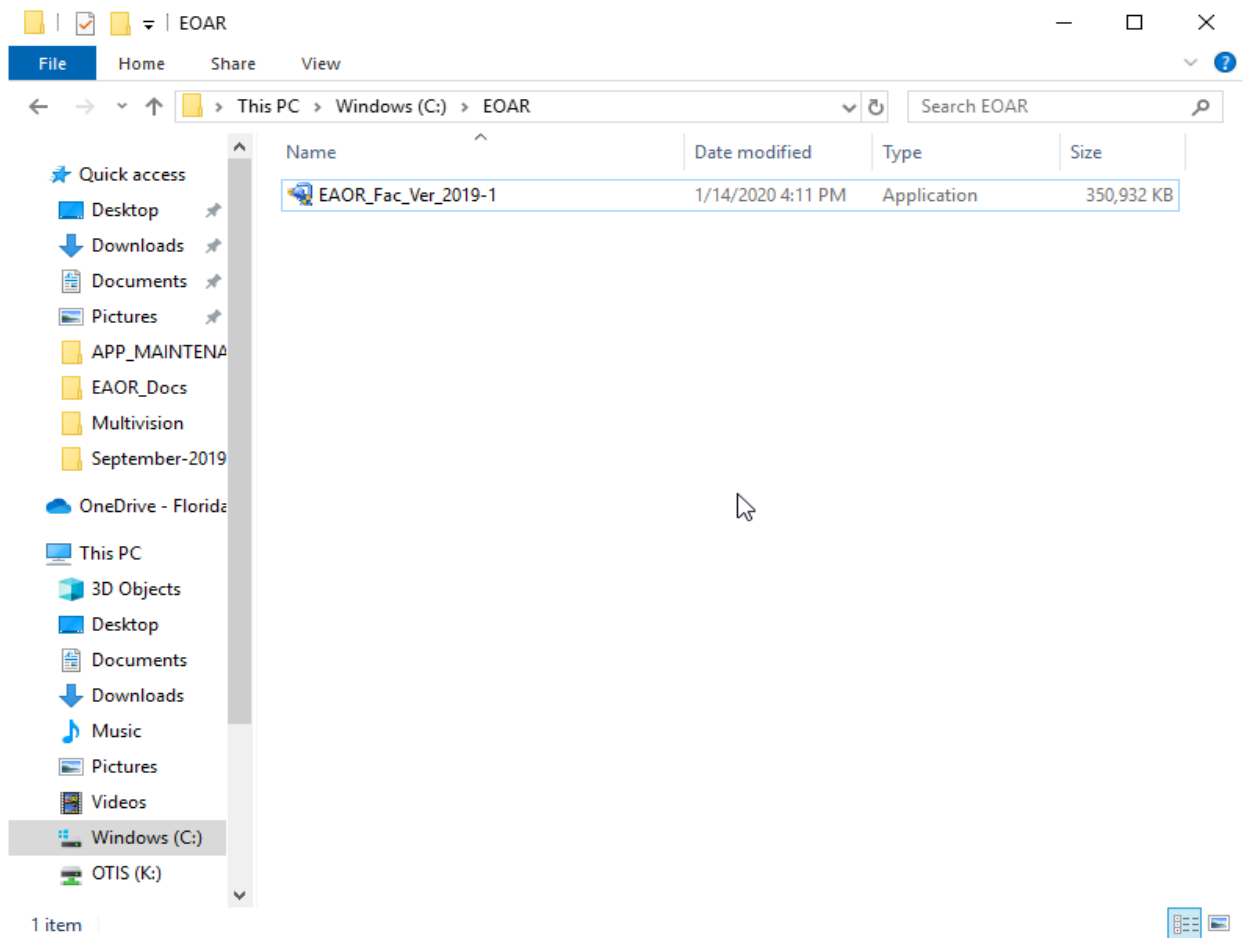
5. If you encounter the following error then please continue with the next step, **otherwise Skip to Step 8 (in Section III).**



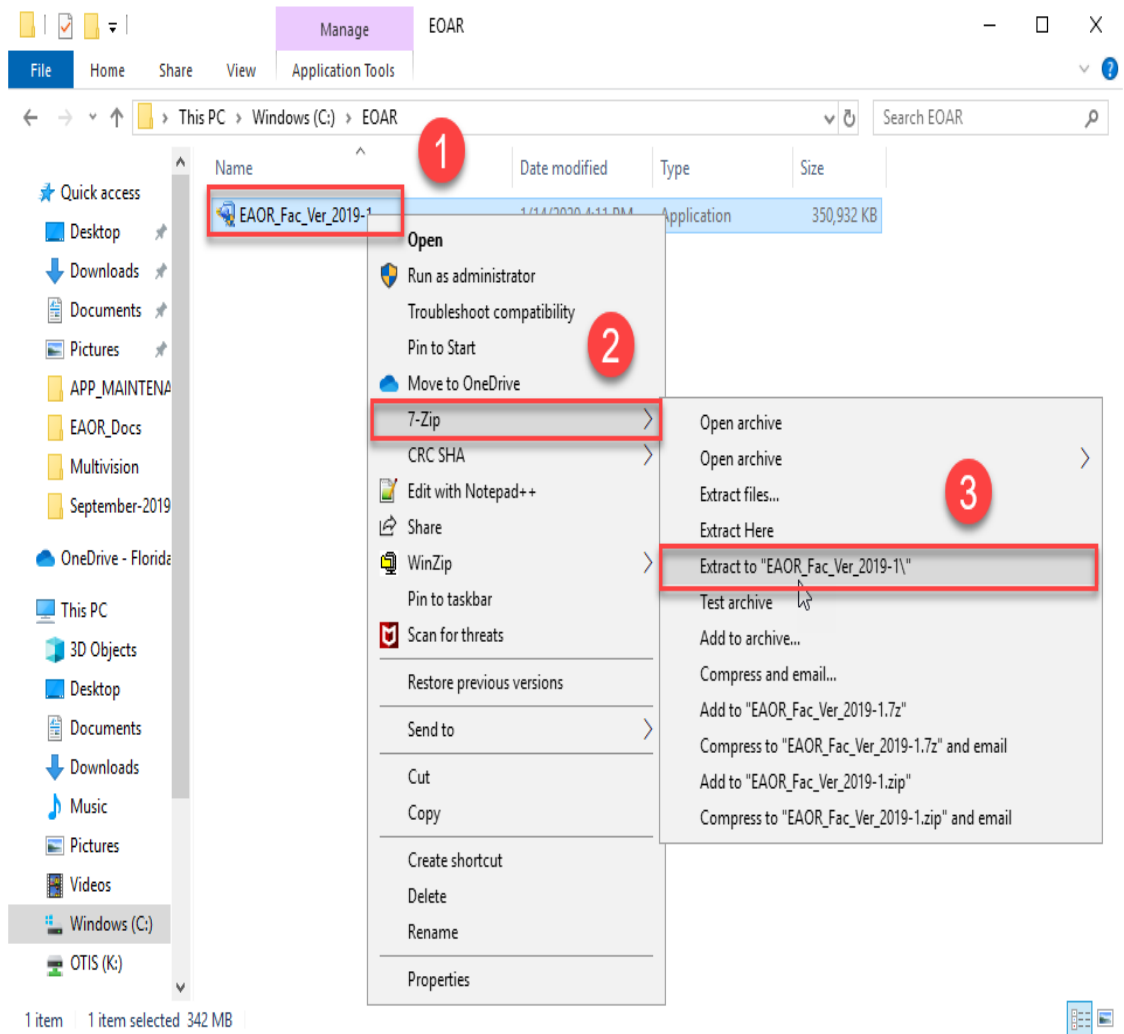
- a) **Download** the EAOR Facility installation file to the desktop (or) EAOR Default folder (C:\EAOR).



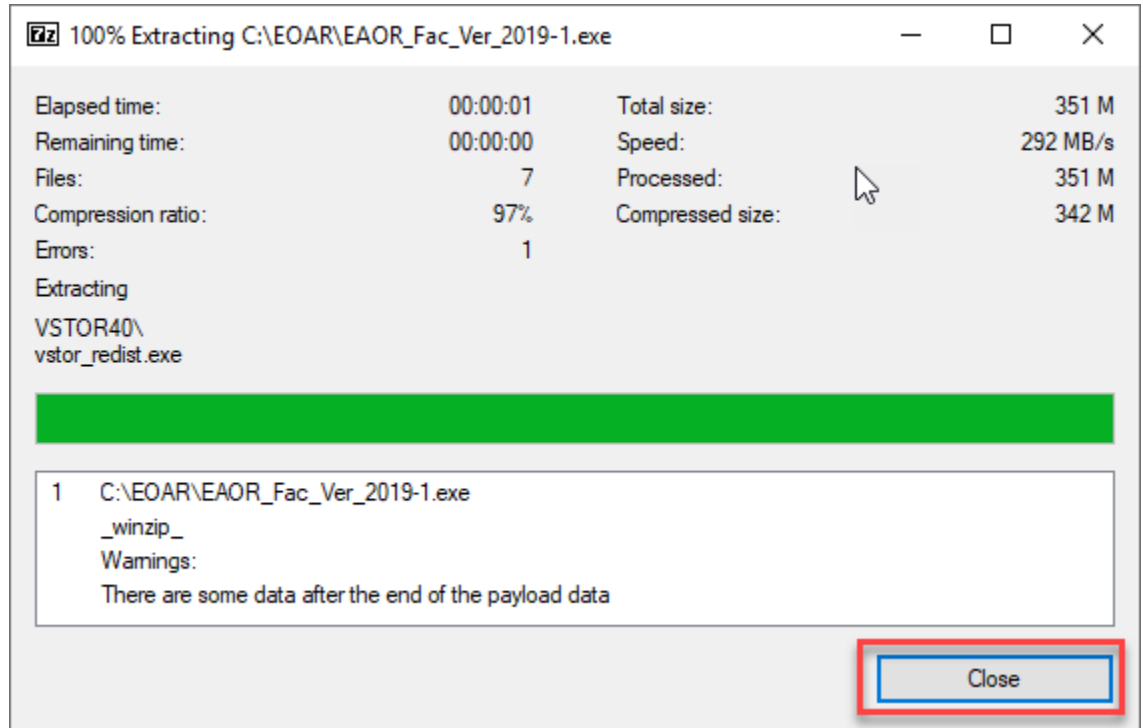
- b) After Downloading the EAOR Setup file will be shown as below.



- c) **Unzip** the EAOR Setup file saved to the desktop (or) EAOR Default folder (**C:\EAOR**). Right click on **EAOR_Fac_Ver_2019-1** and select **7-Zip** option and then select Extract “**EAOR_Fac_Ver_2019-1**”



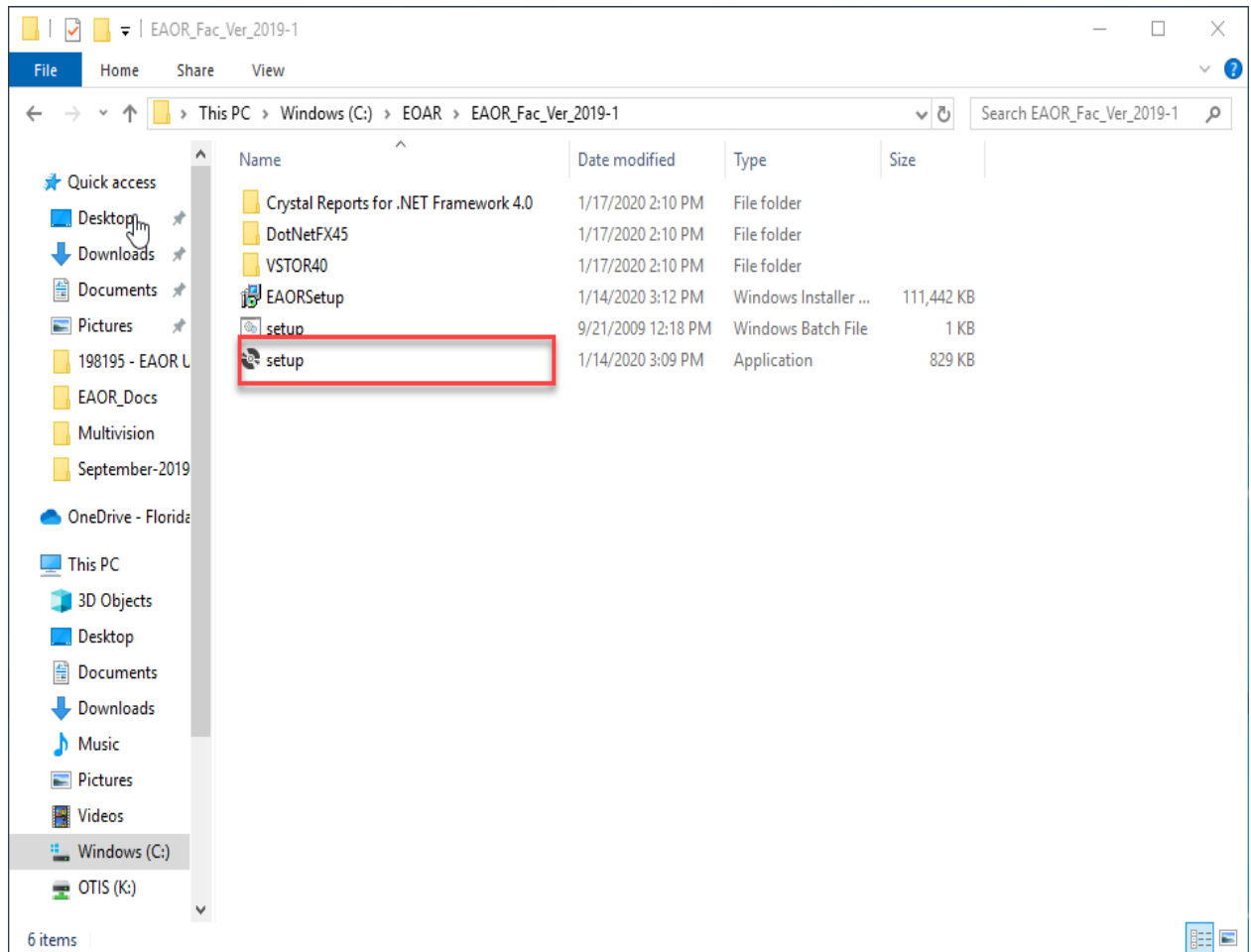
- d) **7-Zip Extractor** Progress will display as below, then select **Close** button and then Select the Folder “C:\EAOR\EAOR_Fac_Ver_2019-1”.



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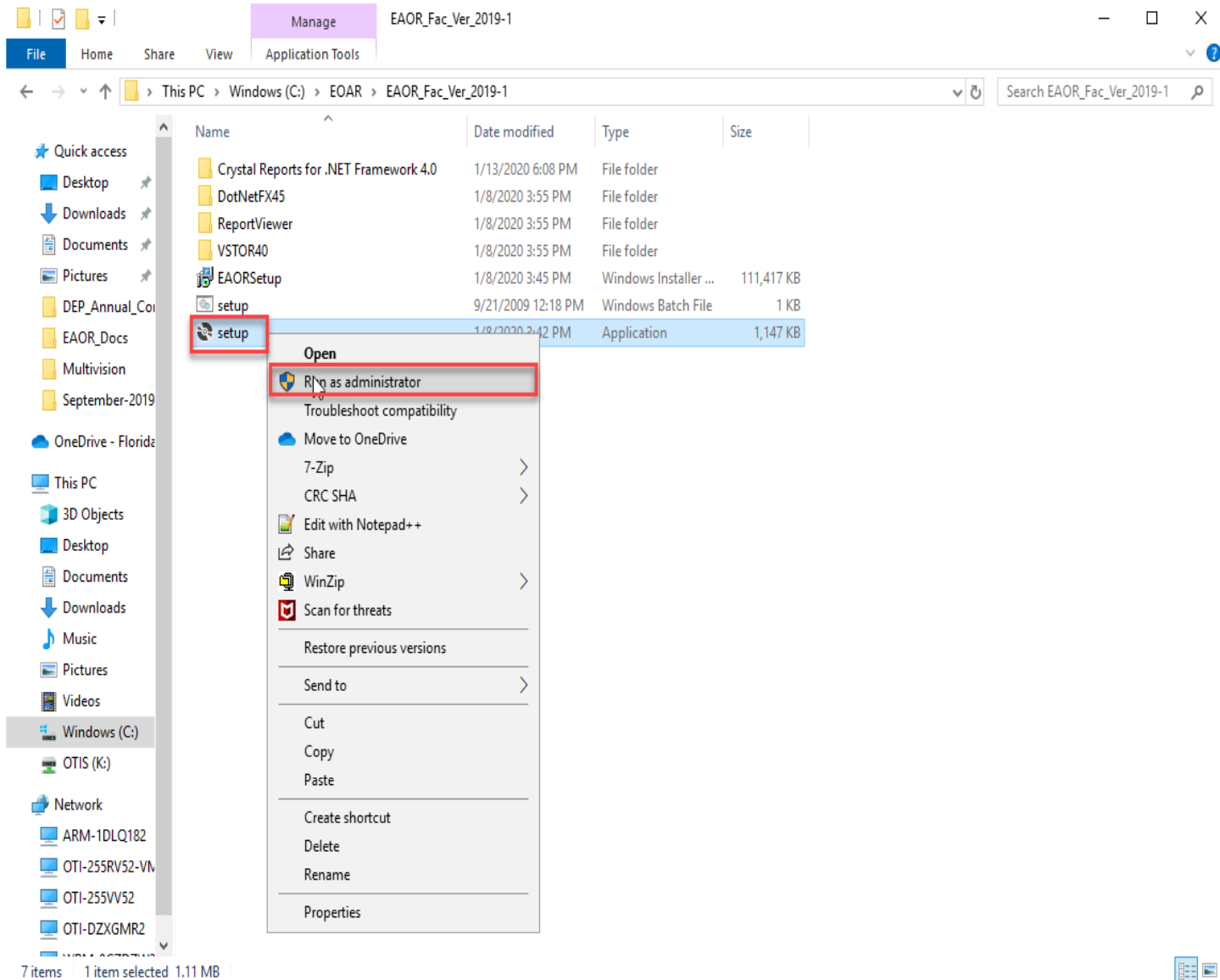
e) After unzipping, the Folder and Files will be displayed as shown below.



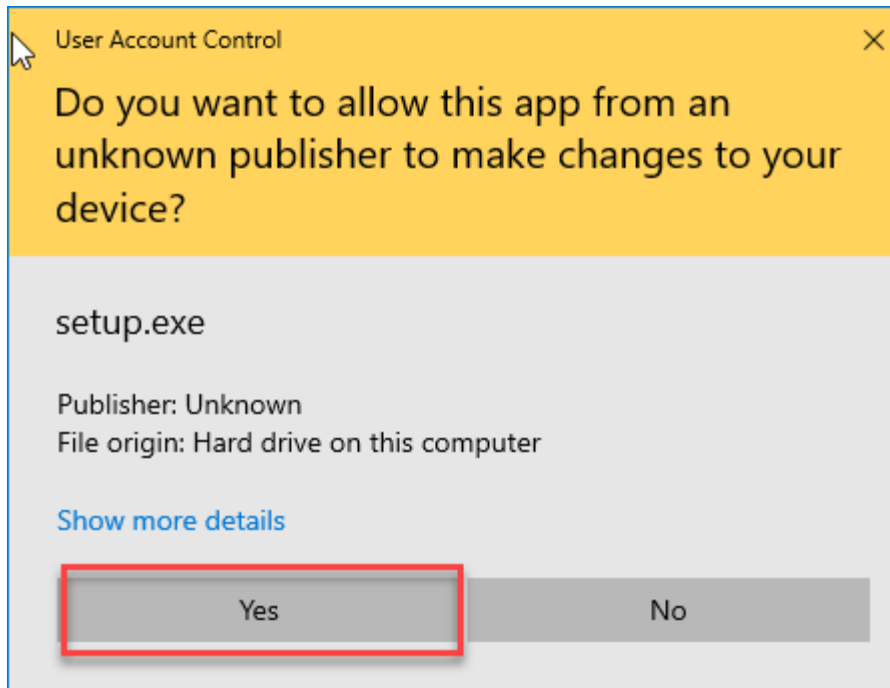
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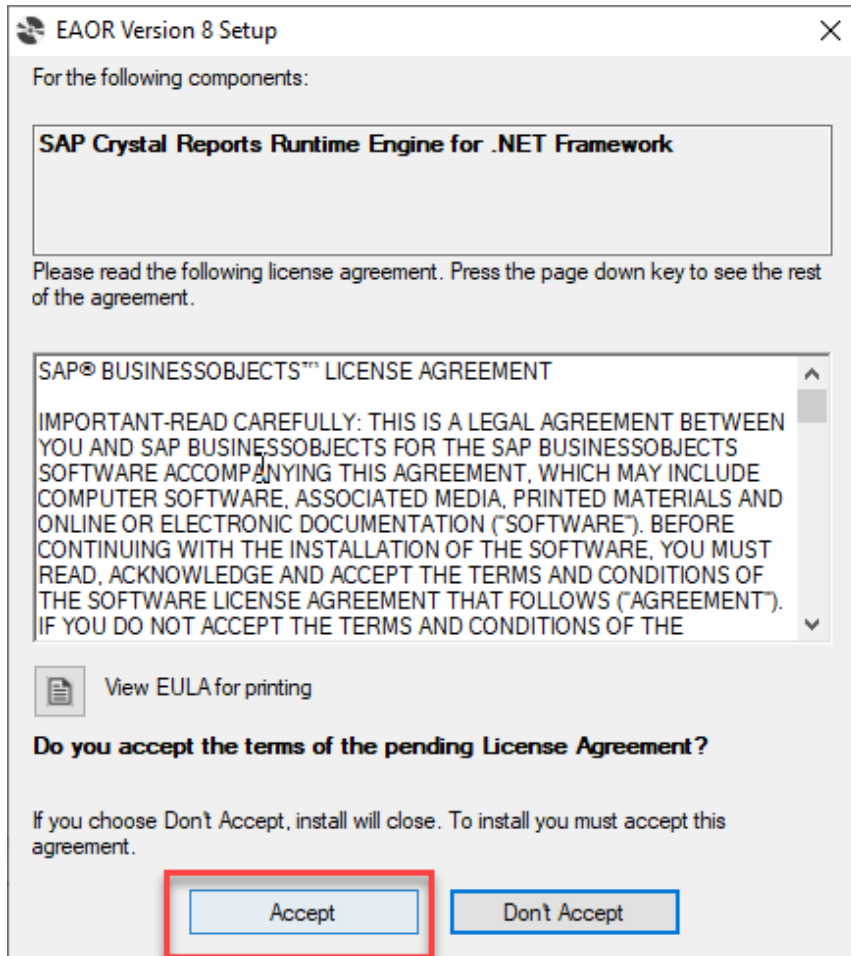
Right click on the filename **Setup.exe** and Select **Run as administrator** as shown below:



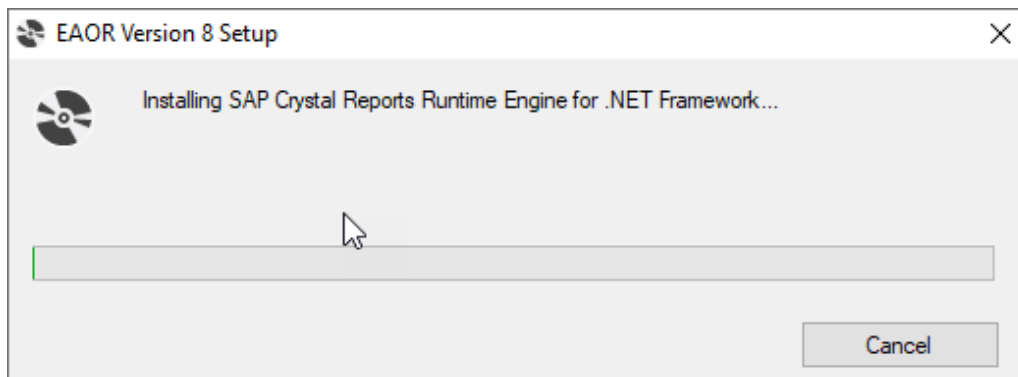
- f) Select “Yes” if you get a User Account Control Message as below (After you clicked Run as administrator):



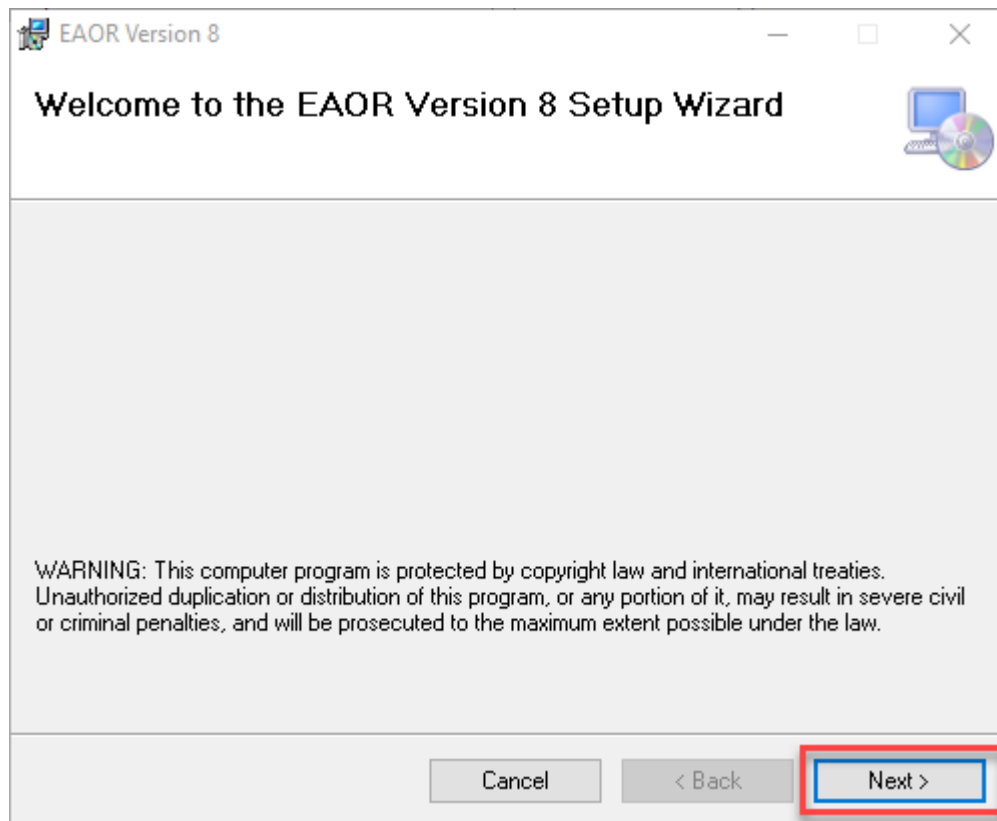
6. You will see the **SAP Crystal Reports Runtime Engine for .NET Framework** License Agreement message, as shown below, Select **Accept**.



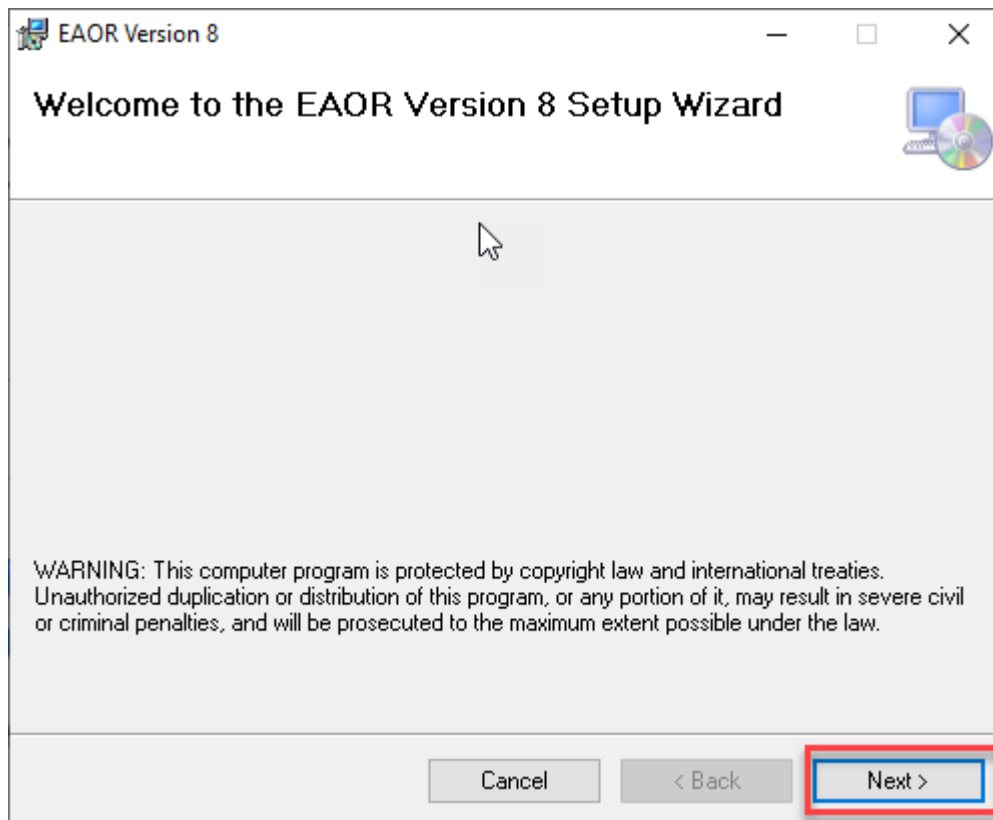
7. When you click on the Accept button in the window as shown above, then you will see the dialogue window box open.



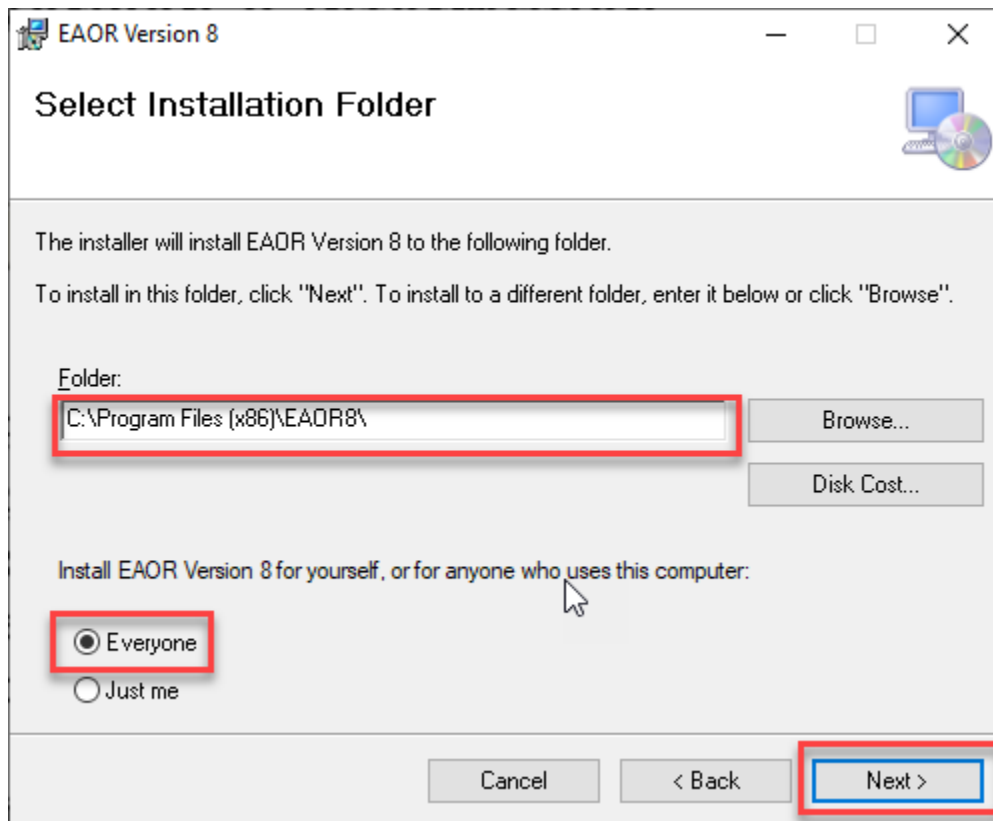
8. You will see the Welcome message, as shown below.



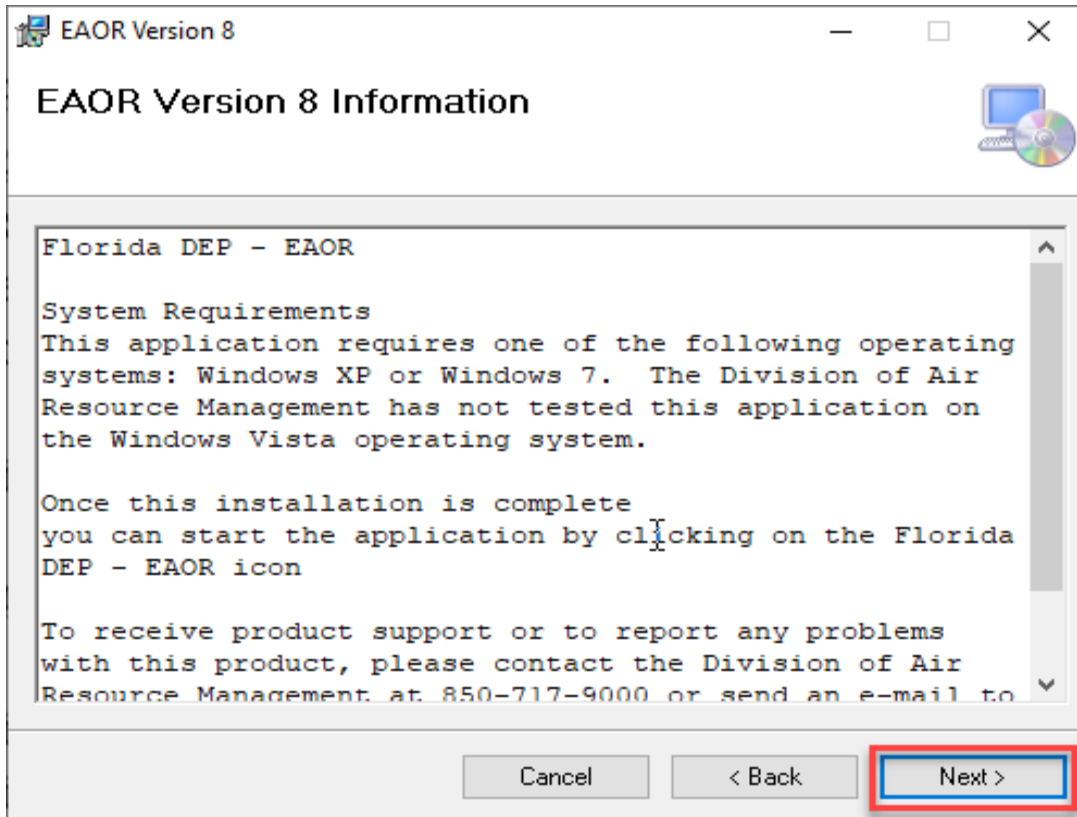
9. Please read the Warning message and then click **Next** to continue the installation.



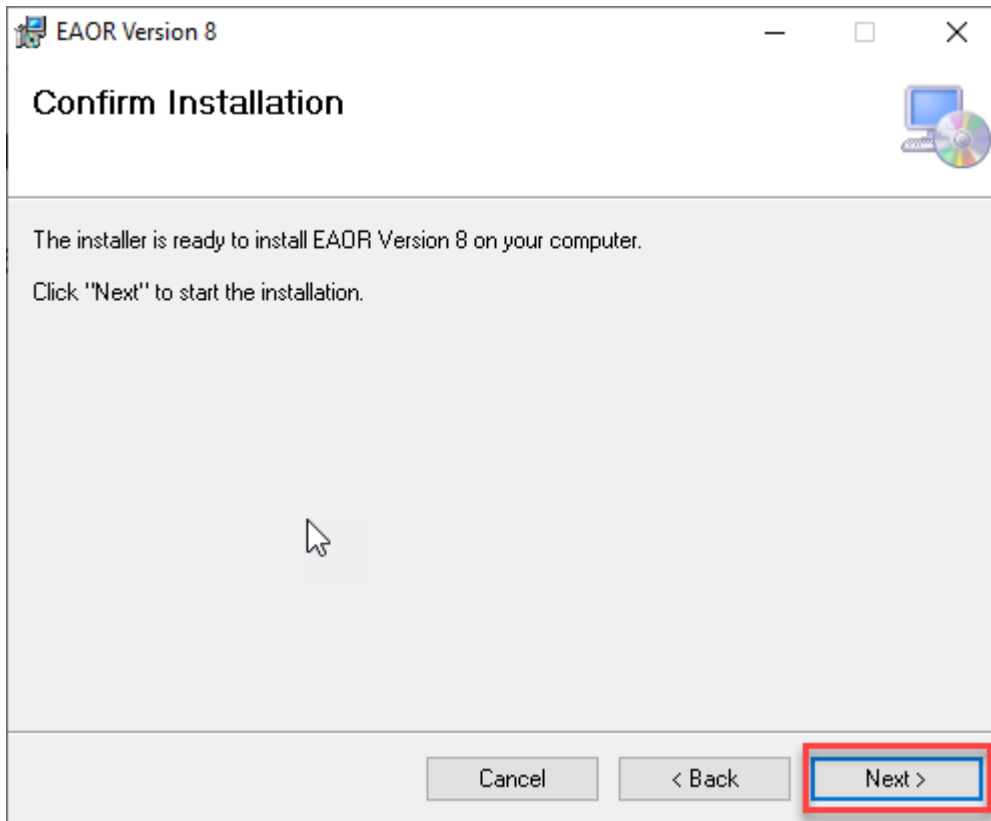
10. You will see the Select Installation Folder message, giving you options:
- To change the folder location of the EAOR application, use the browse button to locate a different folder.
 - To check to see if your computer has the disk space needed to install EAOR, click on the Disk Cost button.
 - Change the installation option so others that use the computer cannot use EAOR, click on the Just me radio button.



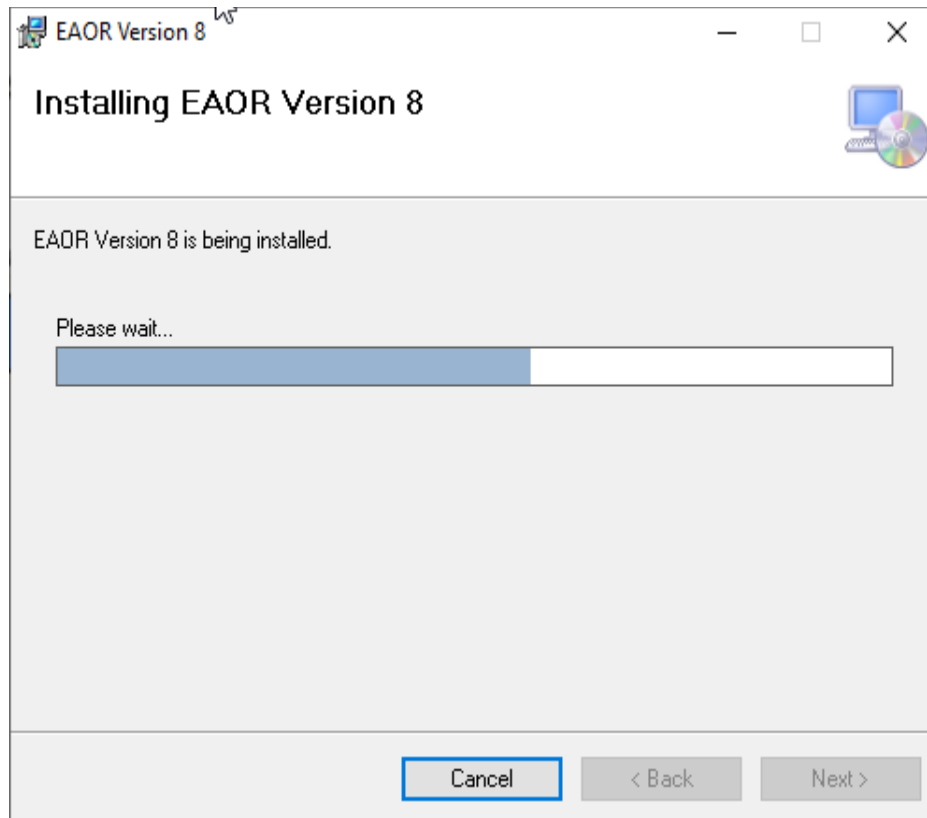
11. Once you have made any changes that are needed, or if the default options are acceptable, you will see the EAOR Information message. This message includes the Division of Air Resource Management phone number and email. Click the **Next** button to continue the installation process.



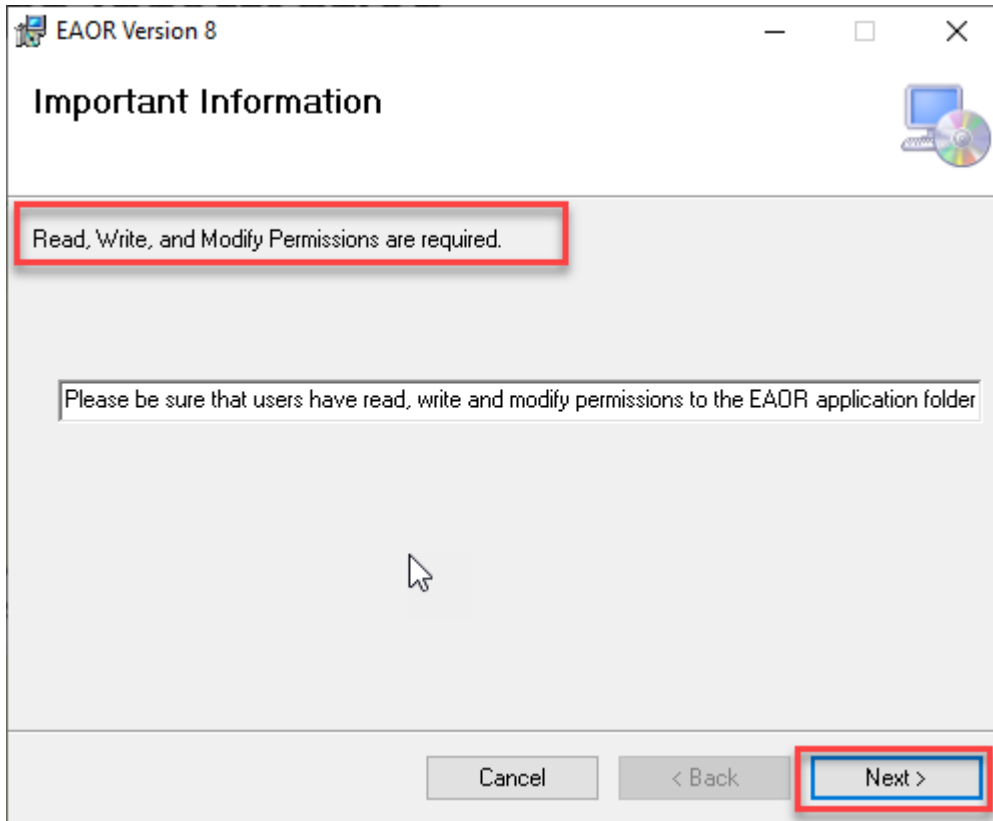
12. When you click next from the EAOR Information message, then you will see the Confirm Installation message, as shown below. Click **Next** to continue (or Back to return to the EAOR Information message, or Cancel to quit the installation process).



13. When you click next from the Confirm Installation message, you will see the Installation EAOR message, as shown below. (You may click Cancel if you want to stop the installation process).

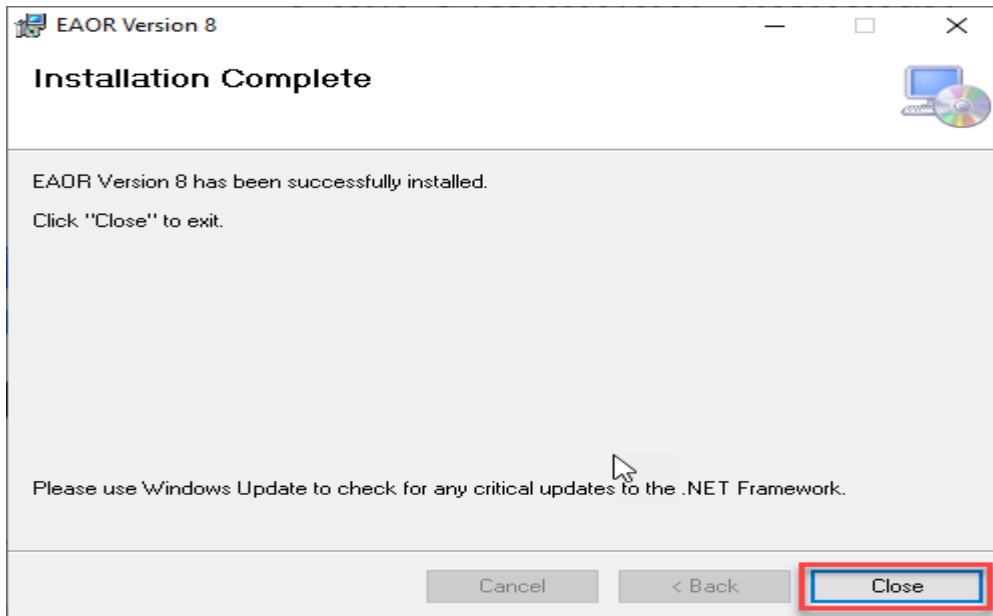


14. Next you will see an important Information message for the Administrator who is installing this application for others who do not have Administrator rights. All users must have read, write, and modify *permissions to the EAOR application folder in order to use EAOR. Click on the Next button to continue.



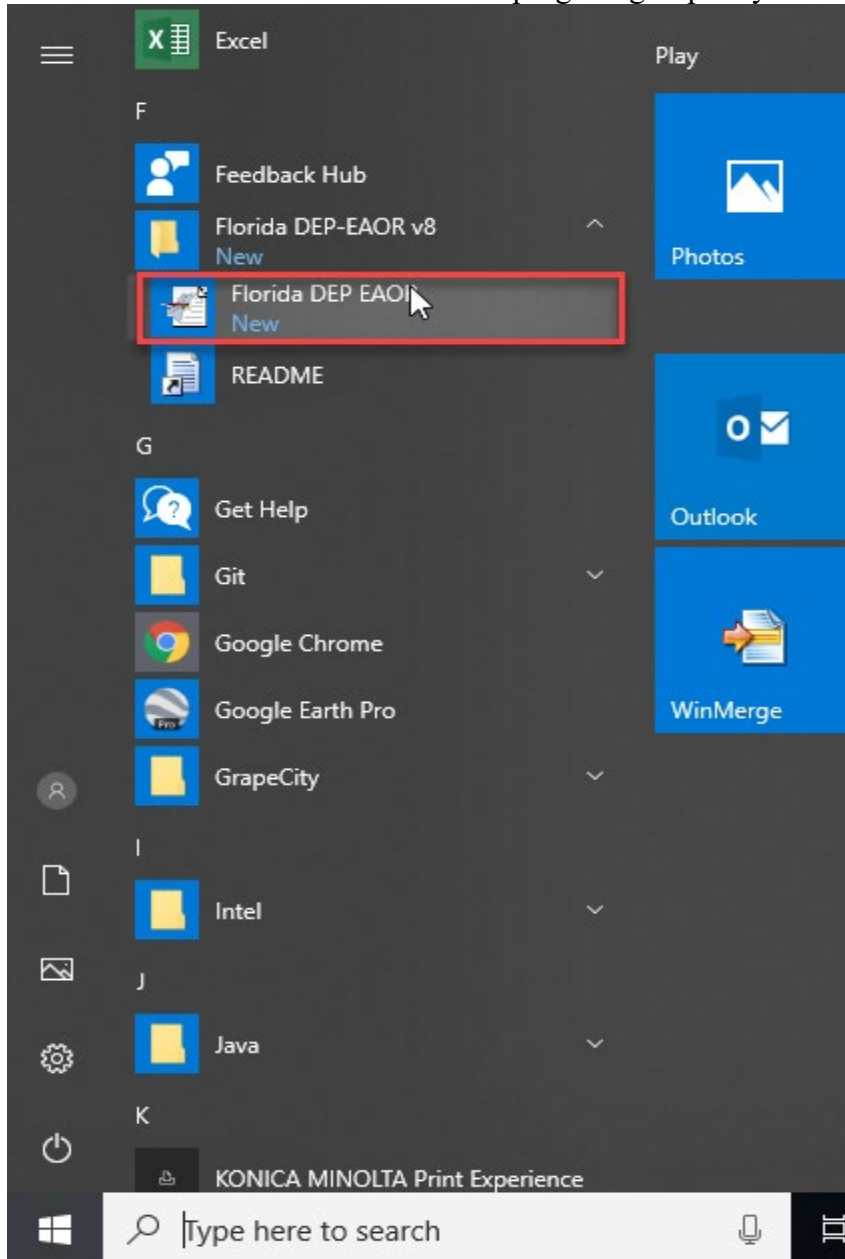
* Note: **Appendix D** provides instructions on how to set the permissions to the EAOR application folder; this must be done prior to using the EAOR.

15. Then you will see the Installation Complete message. Click the Close button.

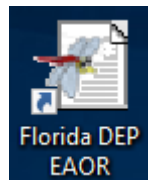


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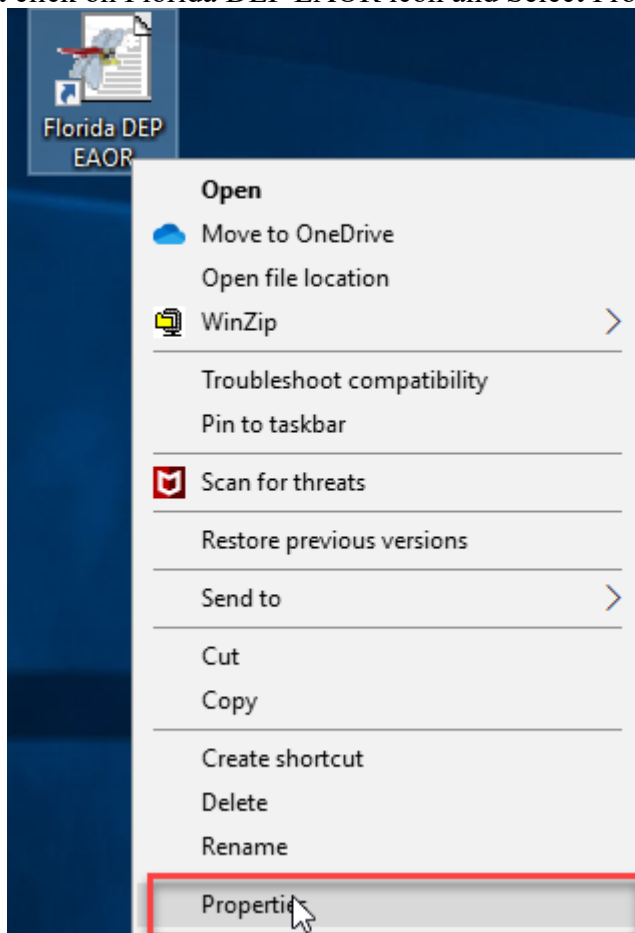
16. You will see the Florida DEP-EAOR v8 program group on your Start menu.



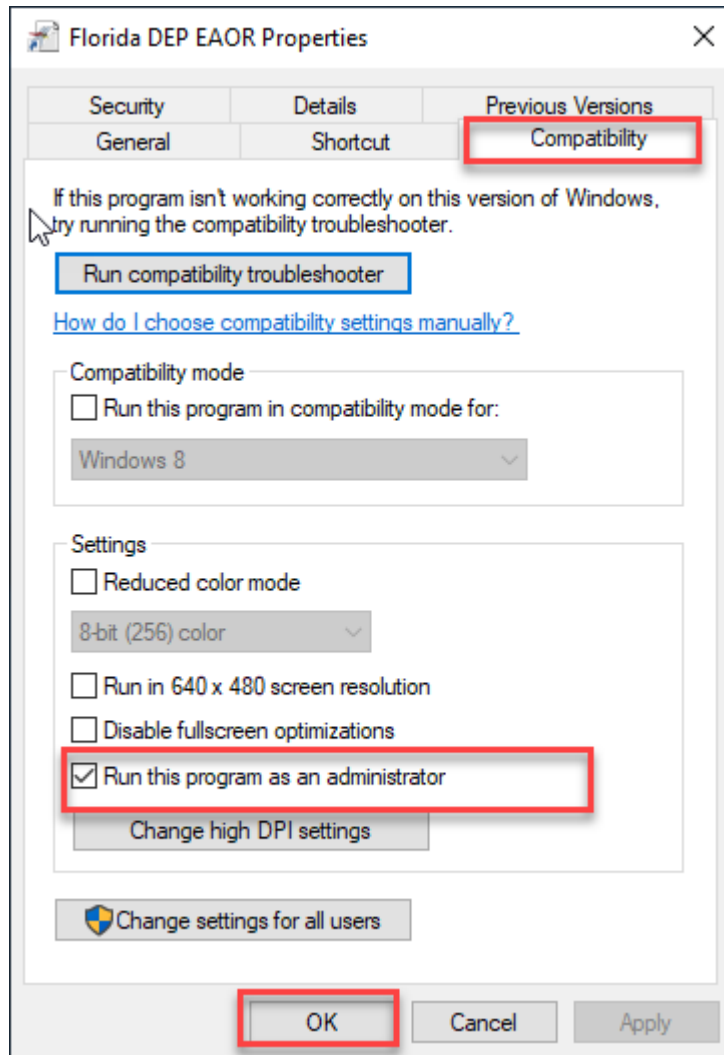
17. Before using EAOR users must have **read, write, and modify permissions** to the folder where EAOR is installed or an error will appear saying they do not have folder permissions to read, write, or modify. Please go to **Appendix D** in this document for instructions on how to edit the permissions.
18. You will see the **Florida DEP EAOR** icon on your desktop.



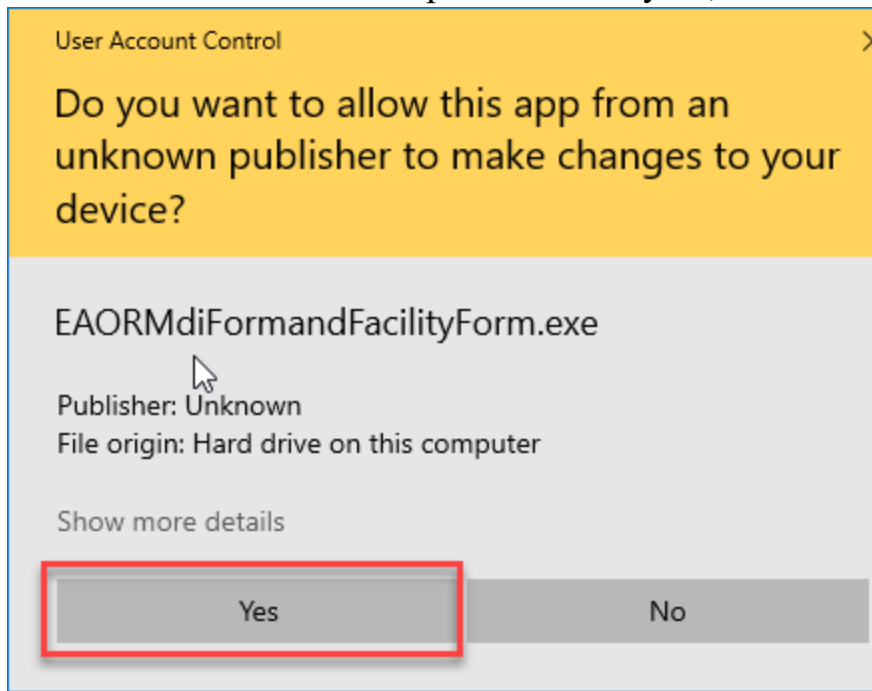
19. Right click on Florida DEP EAOR icon and Select Properties



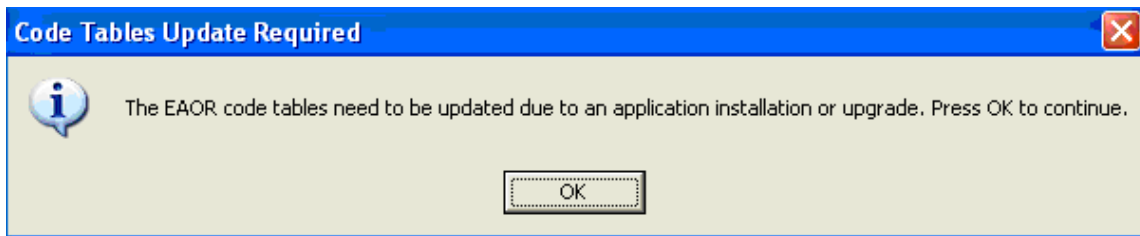
20. Select **Compatibility** option and Select the **Checkbox** in Run this program as an Administrator (make sure it was **checked**) and then select **OK** button as below.



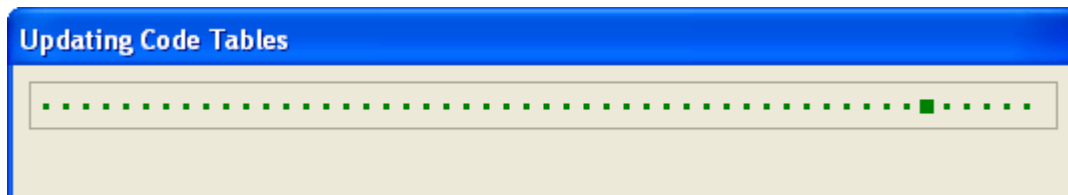
21. You may start EAOR by clicking on the Florida DEP EAOR icon on your start menu or on your desktop and then Select “Yes” if you get a User Account Control Message as below.



22. If this is the first time EAOR has been opened on the computer or if the EAOR code tables need to be updated, you will see the following three message boxes. Click the OK button on the first one below entitled Code Tables Update Required to continue.



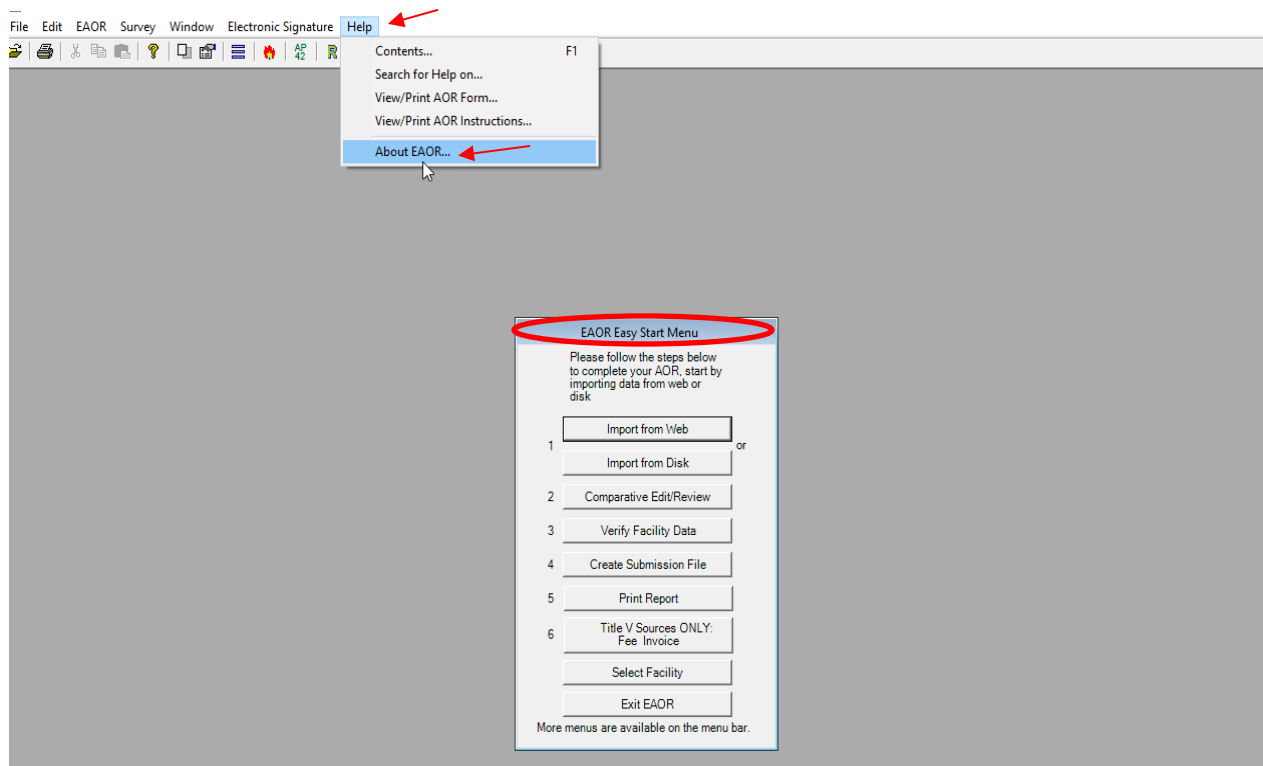
Next you will see the Updating Code Tables message below for a few seconds while the code tables are updated.



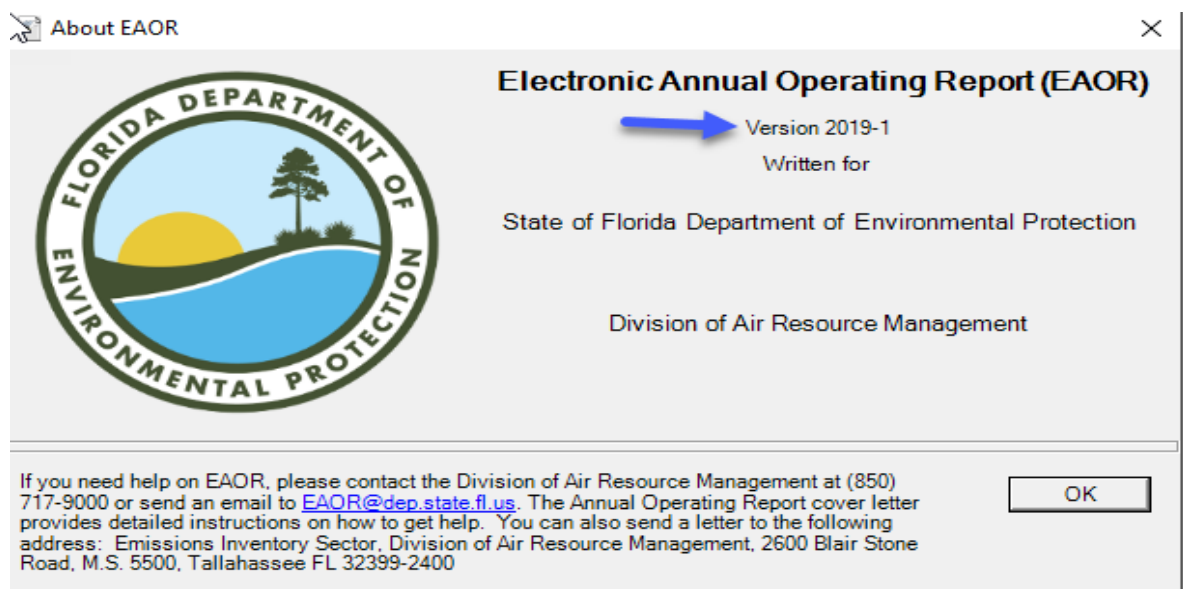
When the code table updates are complete, you will see the EAOR Code Tables Update message below. Click the OK button to continue.



23. The EAOR Version 2019-1 application will open and you will see a screen similar to the one below. To confirm you have the correct version of EAOR software installed, click on **'Help'** in the bar menu on the top left-hand side of the EAOR screen, then go to "About EAOR" as shown below. (You may click the 'Exit EAOR' button on the Easy Start Menu to close the application.)



Go to "About EAOR" and confirm the **Version is 2019-1** prior to using EAOR:



Appendix A – MDAC Updates

1. MDAC may need to be installed on PCs running Windows XP. If you are running the Windows 7 operating system MDAC comes preinstalled as an operating system component (WDAC – Windows Data Access Components).
2. Installing **Microsoft Data Access Component (MDAC)** – When the User's computer does not have MDAC installed, EAOR Version 2019-1 will not install until the User downloads and installs a copy from the Microsoft website. The version recommended is: **MDAC 2.8 SP1** or later. It is available from the Microsoft Download Center at www.microsoft.com. The MDAC can be downloaded from:

<https://www.microsoft.com/en-us/download/details.aspx?id=5793>

3. Click on the Download button to begin the process.

Microsoft Data Access Components (MDAC) 2.8 SP1

Select Language:  

Microsoft Data Access Components (MDAC) 2.8 SP1 contains core Data Access components such as the Microsoft SQL Server™ OLE DB provider and ODBC driver.

 Details

Version:	Date Published:
1.0	5/10/2005
File Name:	File Size:
MDAC_TYP.EXE	5.8 MB

Microsoft Data Access Components (MDAC) 2.8 SP1 contains core Data Access components such as the Microsoft SQL Server™ OLE DB provider and ODBC driver. This redistributable installer for the MDAC 2.8 SP1 release installs the same Data Access components as Microsoft Windows XP SP2.

This release does not include Microsoft Jet, the Microsoft Jet OLE DB Provider or ODBC driver, the Desktop Database ODBC Drivers, or the Visual FoxPro ODBC Driver.

 System Requirements

 Install Instructions

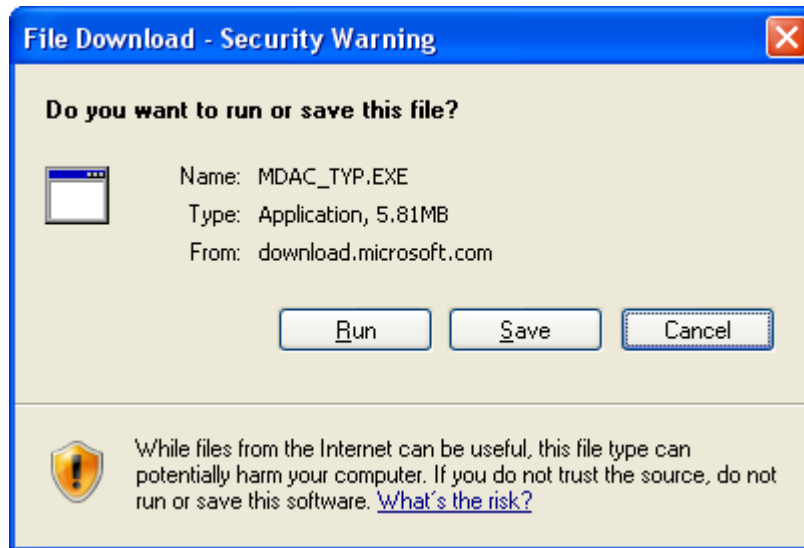
 Related Resources



Visual Studio 2015

Tools for every developer and every app.

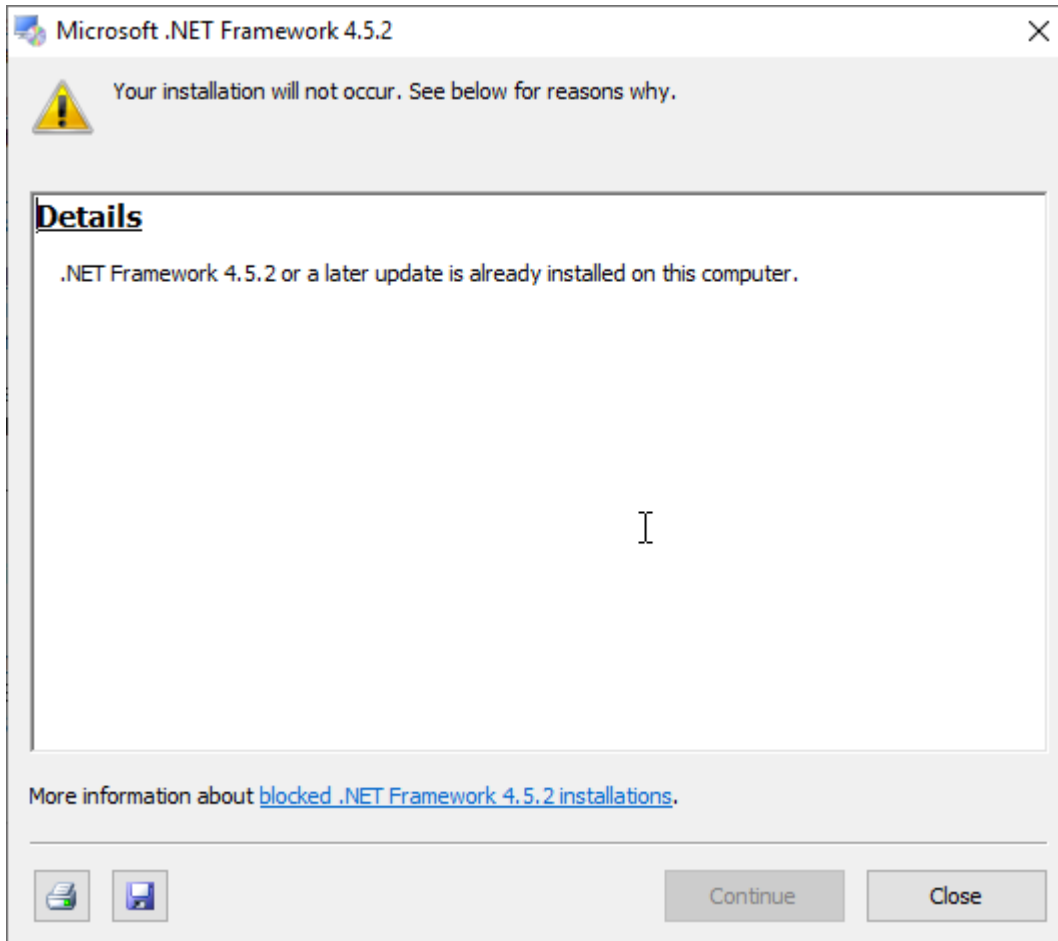
4. Once you click the Download button, the website responds with the following window. Click on the Run button to begin the installation or click on the Save button to save the installation file to your computer to begin the installation at a later time.



5. After you complete the MDAC installation, please continue the EAOR installation.

Appendix B – Microsoft .NET Framework 4.5.1/4.5.2

1. The .Net Frameworks 4.5.1/4.4.2 may need to be installed on PCs running Windows 7. If you are running the Windows 8/10 operating system .Net Framework 4.6 as on OS Component and we cannot install this .Net Framework.



If you're using the Windows operating system, the .NET Framework may already be installed on your computer. In addition, if you install an app that requires the .NET Framework, the app's setup program might install a specific version of the .NET Framework on your computer. In some cases, you may see a dialog box that asks you to install the .NET Framework. If you've just tried to run an app when this dialog box appears and if your computer has Internet access, you can go to a webpage that lets you install the missing version of the .NET Framework. For more information, see the [Installation guide](#).

In general, you shouldn't uninstall versions of the .NET Framework that are installed on your computer. There are two reasons for this:

- If an app that you use depends on a specific version of the .NET Framework, that app may break if that version is removed.

- Some versions of the .NET Framework are in-place updates to earlier versions. For example, the .NET Framework 3.5 is an in-place update to version 2.0, and the .NET Framework 4.8 is an in-place update to versions 4 through 4.7.2. For more information, see [.NET Framework Versions and Dependencies](#).

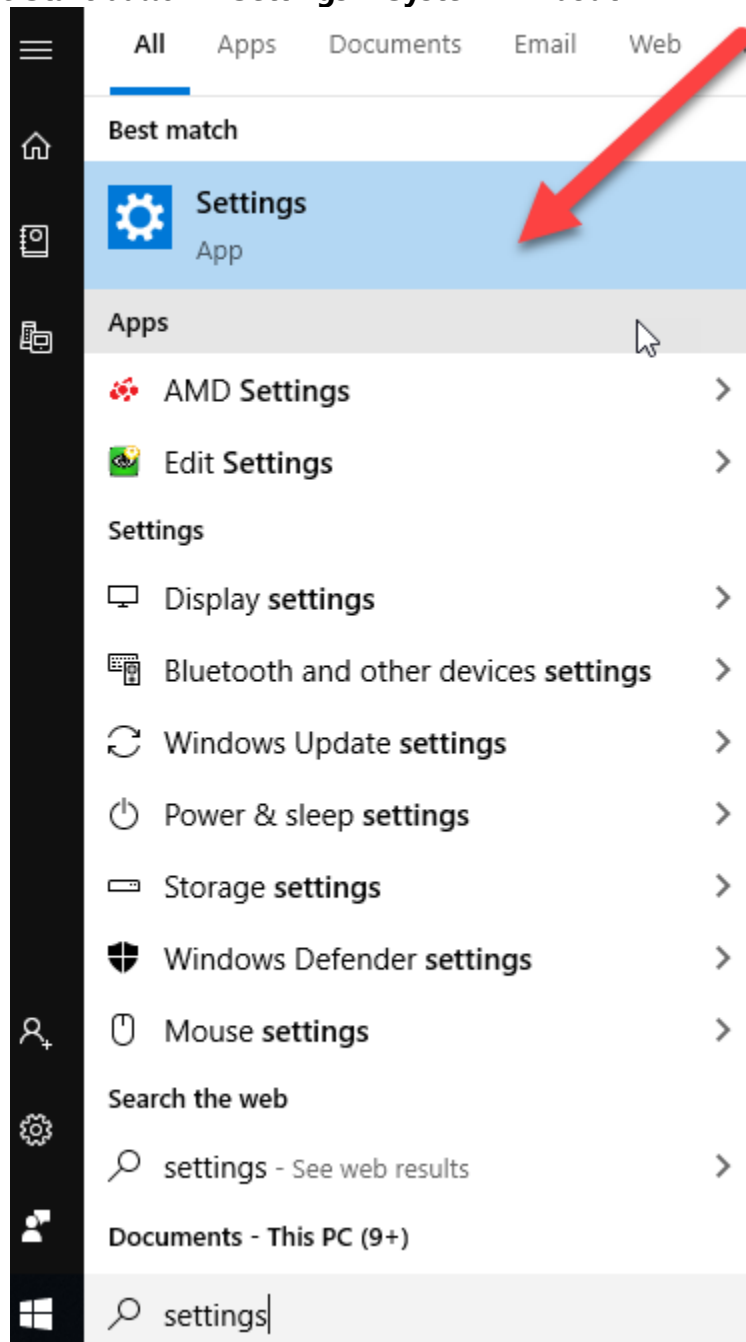
On Windows versions before Windows 8, if you do choose to remove the .NET Framework, always use **Programs and Features** from Control Panel to uninstall it. Never remove a version of the .NET Framework manually. On Windows 8 and above, the .NET Framework is an operating system component and cannot be independently uninstalled.

Note that multiple versions of the .NET Framework can coexist on a single computer at the same time. This means that you don't have to uninstall previous versions in order to install a later version. In general, you should not uninstall any versions of the .NET Framework that are installed on your computer, because an application you use may depend on a specific version of the .NET Framework.

Windows 10 (all editions) includes the .NET Framework 4.6 as an OS component, and it is installed by default.

Checking Windows Version and Updates

1. To check your computer's Operating system & System Type (32-bit or 64-bit).
Select the **Start** button > **Settings** > **System** > **About**

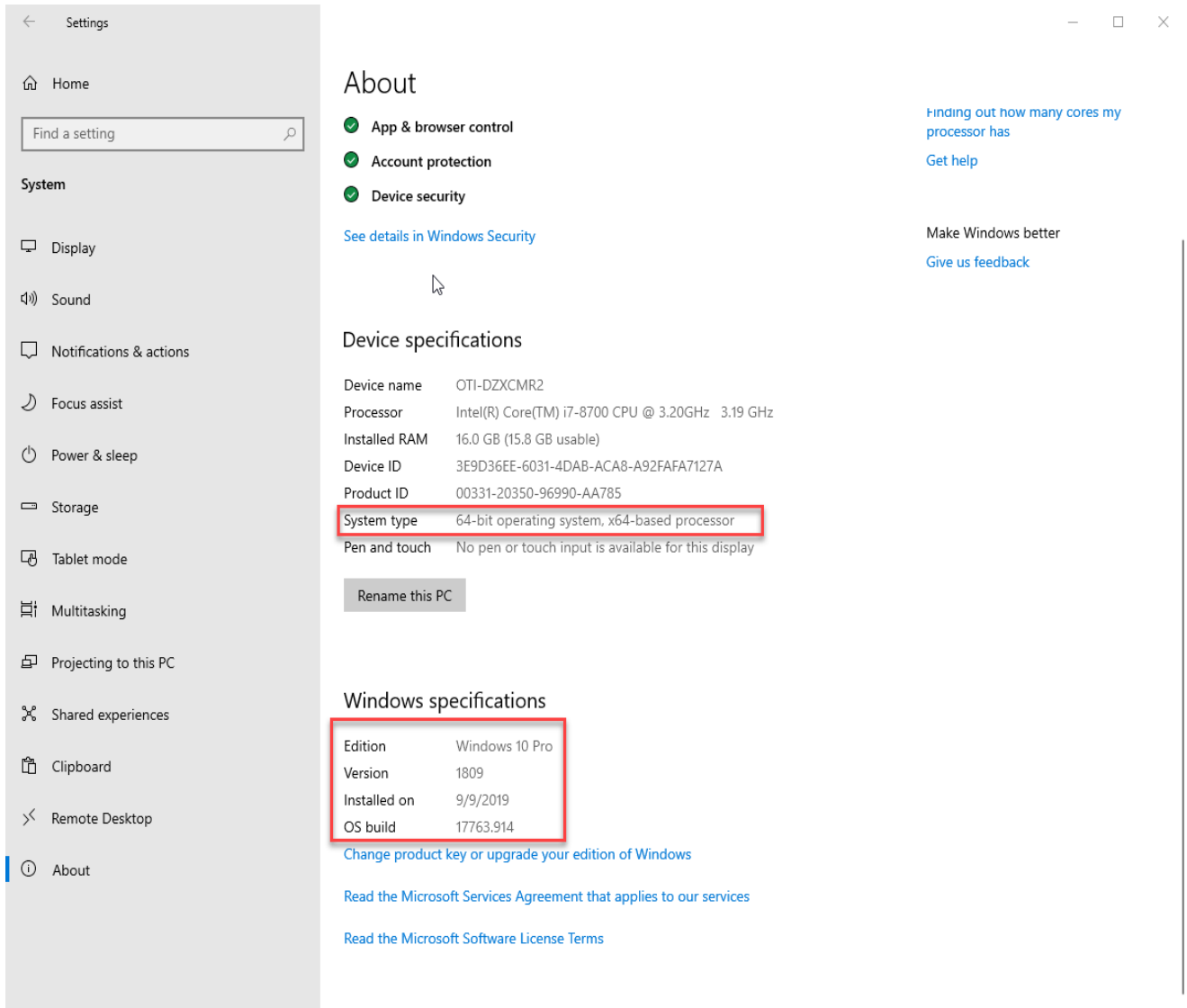


EAOR Version 2019-1 – Installation Instructions

Last Updated: January 17, 2020

2. Under **Device Specification** ->System type, see if you're running a 32-bit or 64-bit version of Windows

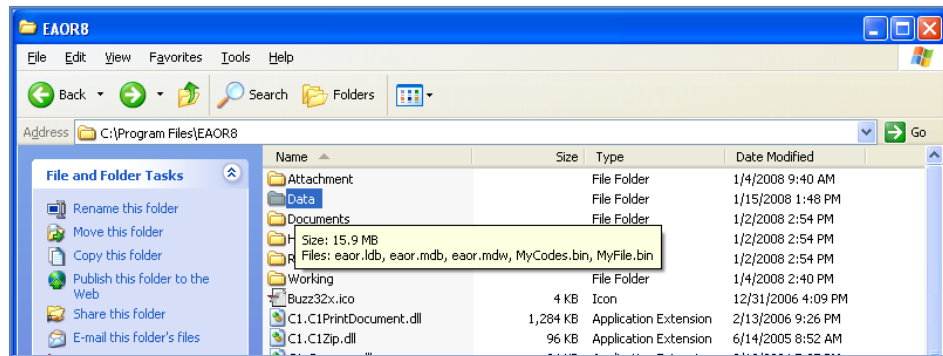
Under **Windows specifications**, check which edition and version of Windows your device is running.



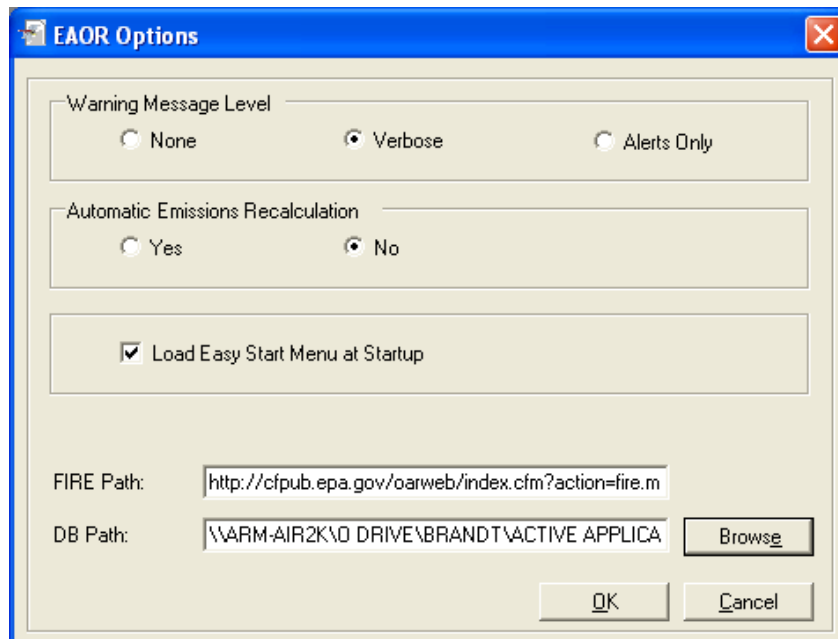
Appendix C – EAOR Network Installation

The following instructions are for installing EAOR for multiple users through the network. For installing EAOR on the first computer follow steps 1 through 7. For the installations on other computers after the first one, follow steps 8 through 14. If you are upgrading to a newer version of EAOR, please follow steps 15 through 17.

1. Install EAOR on the first local computer following the steps in Section II and III, found on pages 2 through 11, of these instructions.
2. Copy the Data folder from the local installation, usually this is in C:\Program Files\EAOR8 to the Network.



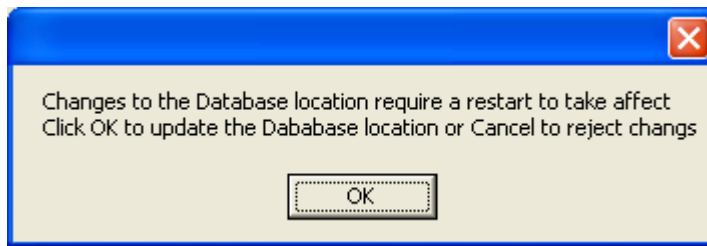
3. Go to File, Options and Browse or enter the network path in the **DB Path** field. In the Example below the network path is \\Arm-air2k\o drive\Brandt\Active Applications\EAOR\Data.



4. After you have entered the DB Path, click OK to continue.

EAOR Version 2019-1 – Installation Instructions
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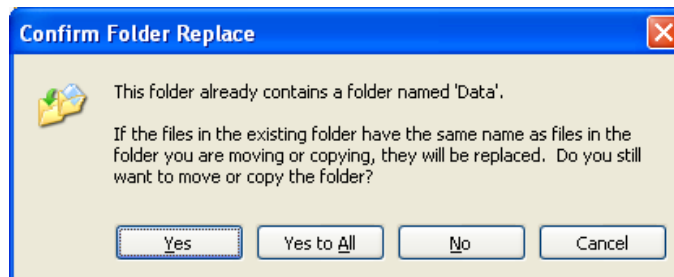
5. You should see the Changes to the Database location ... message as show below. Click OK.



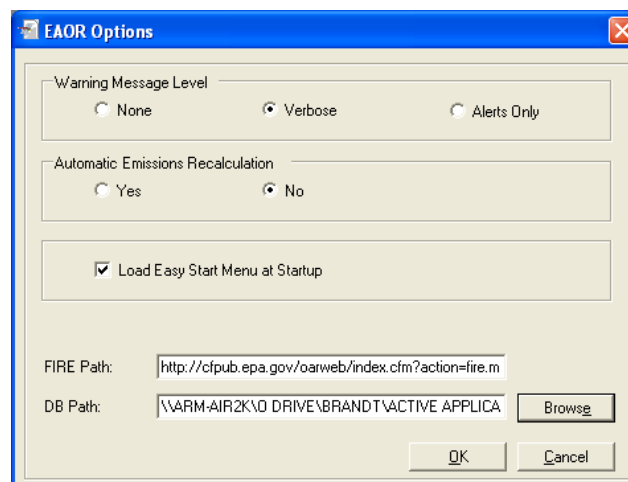
6. Exit EAOR.
7. Both the Network Database and the local database are updated; you need to have both Data directories.

For installations after the first one:

8. Install EAOR on the local computer.
9. Copy the Data folder from the Network to the local installation, usually this is in C:\Program Files\EAOR8. You will get a message similar to the one below. Click the Yes to All button.

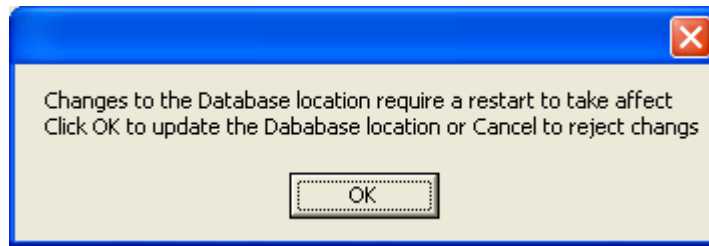


10. Go to File, Options and Browse or enter the network path in the **DB Path** field. In the Example below the network path is \\Arm-air2k\o drive\Brandt\Active Applications\EAOR\Data. Your network path will be different.



11. After you have entered the DB Path, click OK to continue.

12. You should see the Changes to the Database location ... message as show below. Click OK

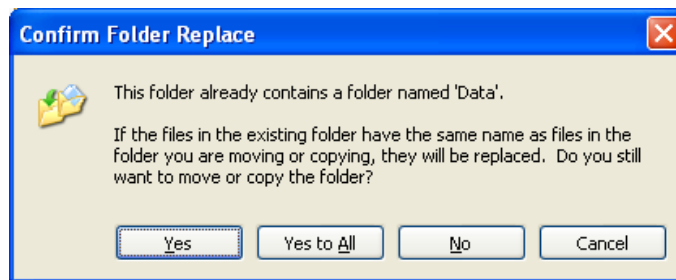


13. Exit EAOR

14. Both the Network Database and the local database are updated; you need to have both Data directories.

For installations that upgrade to a newer version of EAOR:

15. Install the newer version on the local computers to update the version.
16. Copy the Data folder from one of the local computers to the network. You will get a message similar to the one below. Click the Yes to All button.

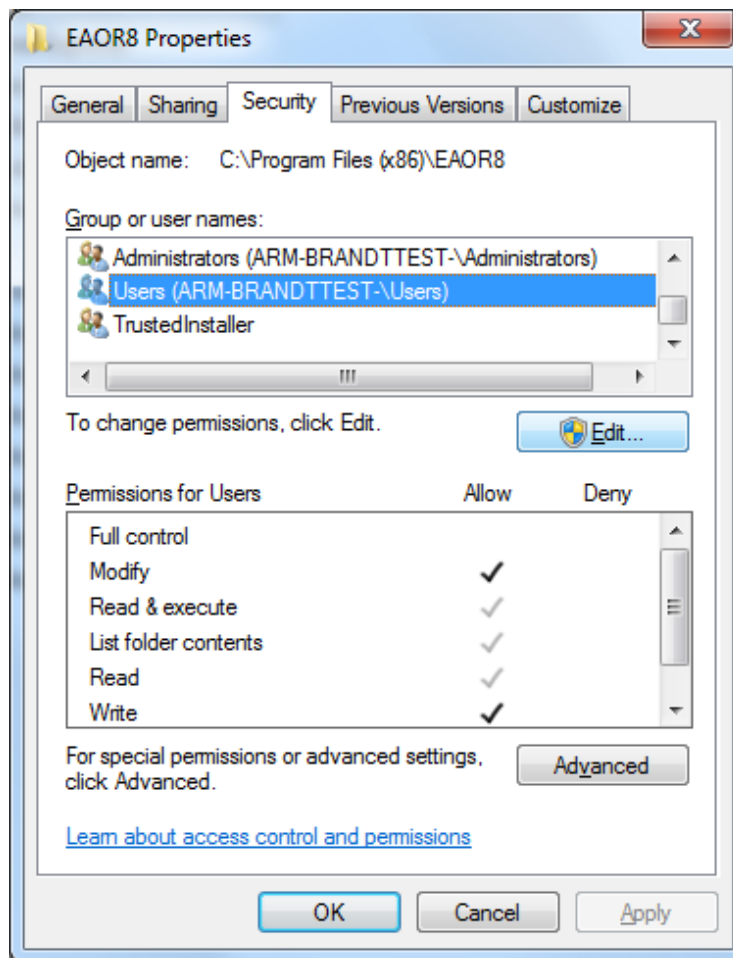


17. If in addition to updating the version of EAOR, you are also adding a new local computer to use the network version of EAOR, please follow the steps for installations after the first one, numbers 8 through 14.

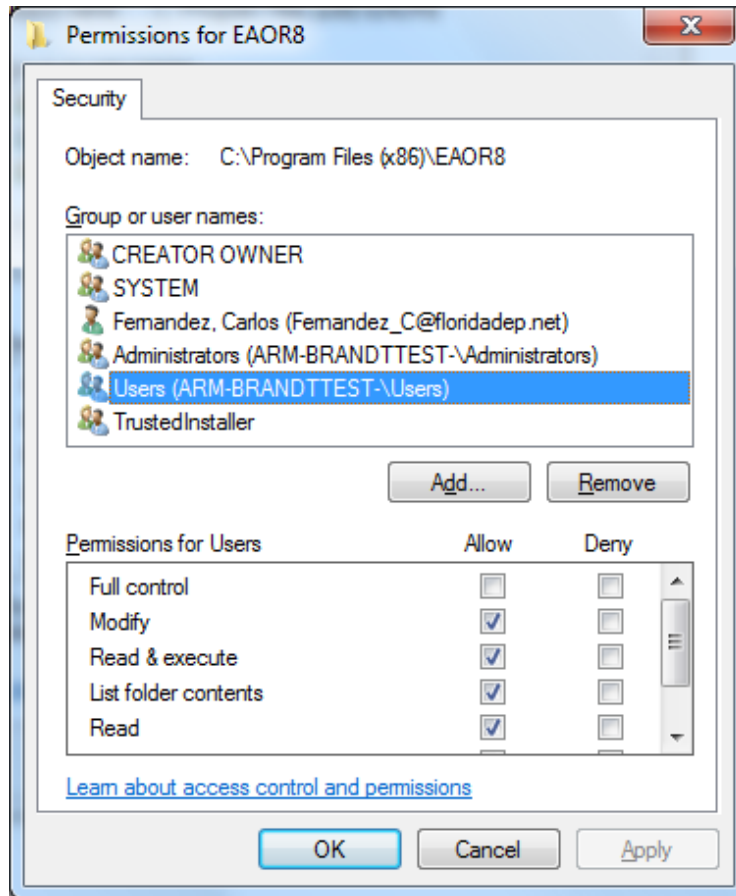
Appendix D – EAOR Folder Permissions Error

Windows 7/8/10

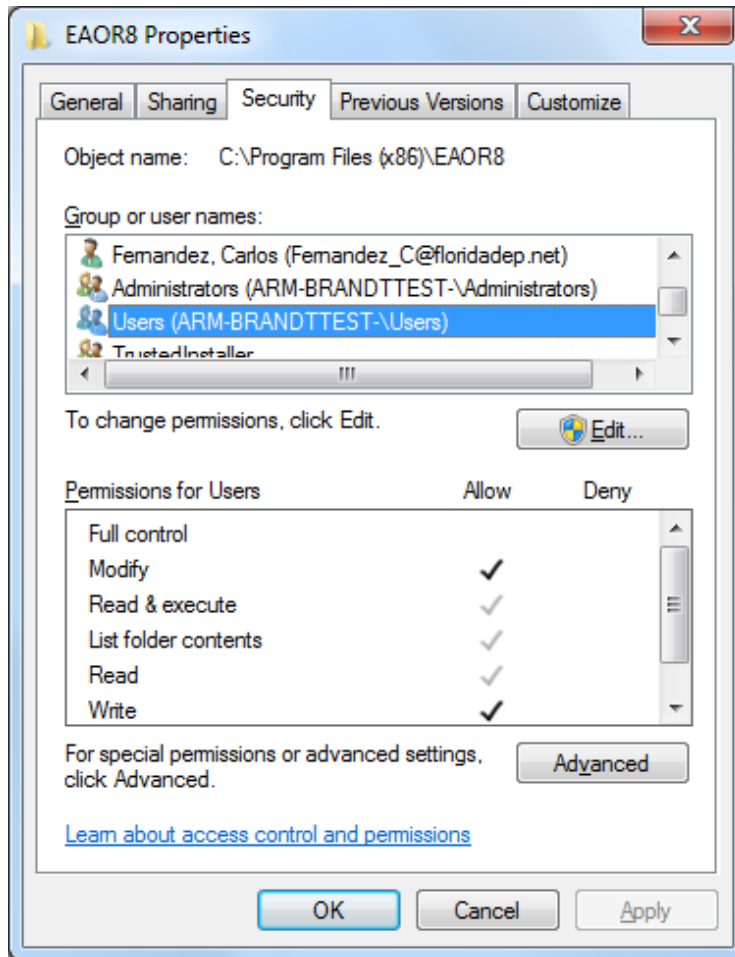
1. Go to **C:\Program Files** (if you have the **32-bit** version), otherwise goto **C:\Program Files (x86)** (if you have the **64-bit** version). After opening the appropriate Program Files folder, then right click on the **EAOR8** folder. Select **Properties**, then go to the **Security** tab.
2. Select the **Users** account from the list and then click on the **Edit** button.



3. Select **Users** again from the list and click on the **Modify** check box then click on the **Apply** button:

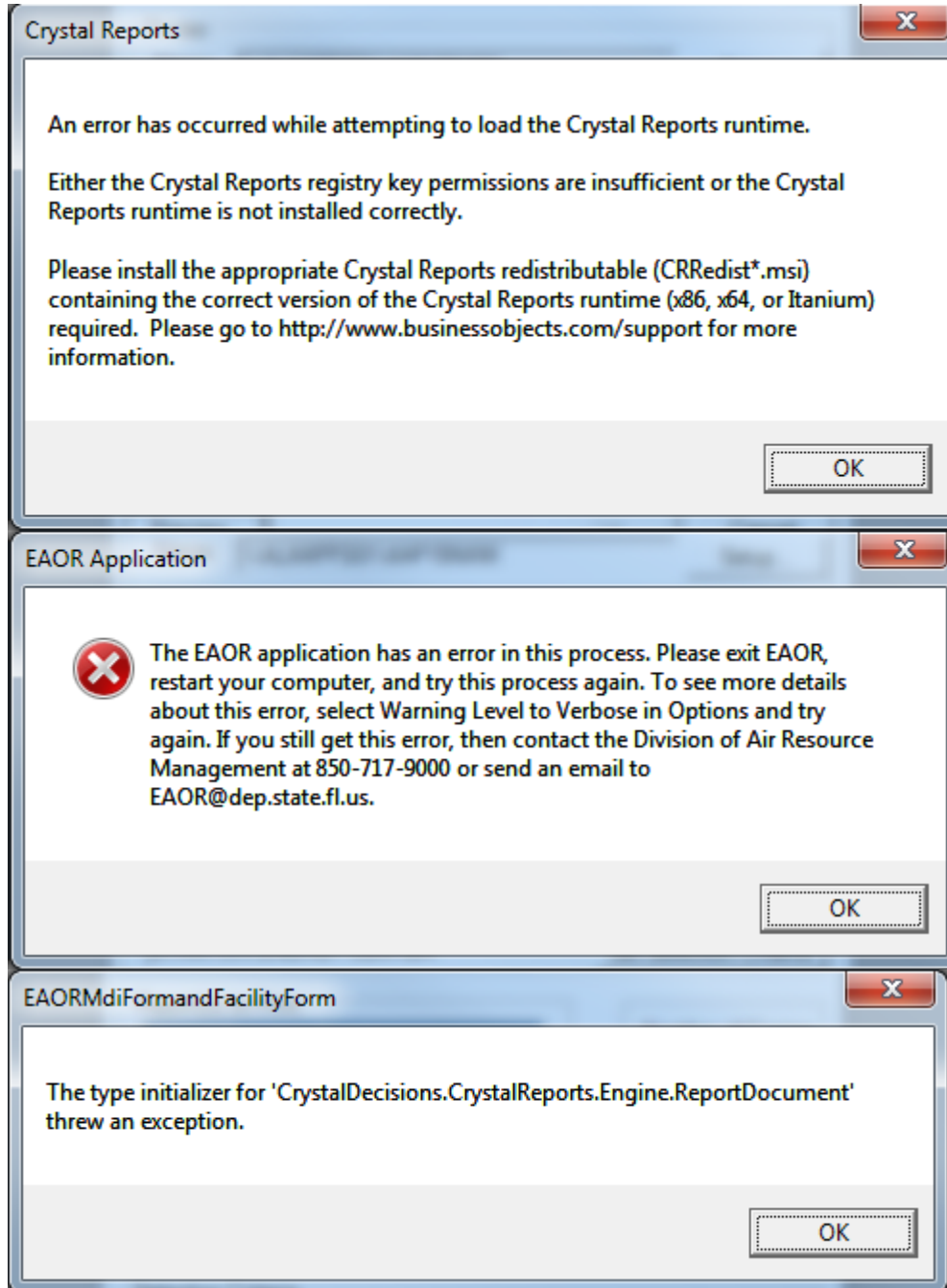


4. You'll be taken back to the dialog box in step 2. The **Users** permissions should match the permissions in the screenshot below.



Appendix E – Crystal Reports Error

If you attempt to print/preview reports and/or submit your data file, however receive the following series of similar error messages, then please follow the steps below:



1. **Uninstall SAP Crystal Reports runtime engine for .NET Framework:** Go to Control Panel > Programs > Programs and Features > select SAP Crystal Reports runtime engine for .NET Framework. Please confirm the program was completely uninstalled and is no longer in the Programs list.

Programs and Features

Control Panel > Programs > Programs and Features

Search Programs and Features

Control Panel Home

Uninstall or change a program

To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.

View installed updates

Turn Windows features on or off

Install a program from the network

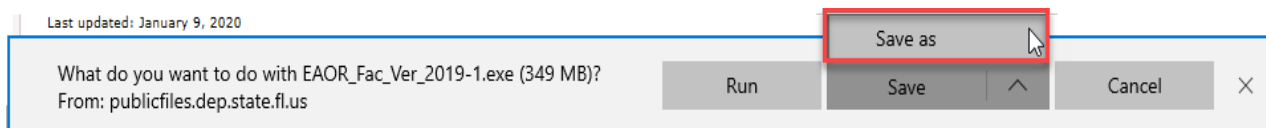
Organize

Name	Publisher	Installed On	Size	Version
Adobe Acrobat Reader DC	Adobe Systems Incorporated	1/6/2020	488 MB	19.021.20061
Microsoft Visual C++ 2010 x64 Redistributable - 10.0.30319	Microsoft Corporation	12/30/2019	1.47 MB	10.0.30319
SAP Crystal Reports runtime engine for .NET Framework (64-bit)	SAP	12/30/2019	235 MB	13.0.17.2096
Java 8 Update 221	Oracle Corporation	12/30/2019	105 MB	8.0.2210.11
AMD Catalyst Install Manager	Advanced Micro Devices, Inc.	12/30/2019	26.3 MB	8.0.911.0
Microsoft Visual C++ 2010 x86 Redistributable - 10.0.30319	Microsoft Corporation	12/30/2019	1.29 MB	10.0.30319
Dell Command Update	Dell, Inc.	12/30/2019	22.5 MB	3.1.0
Microsoft OneDrive	Microsoft Corporation	12/30/2019	137 MB	19.192.0926.0012
Intel® Rapid Storage Technology	Intel Corporation	12/30/2019		14.8.1.1043
Intel® Management Engine Components	Intel Corporation	12/30/2019	109 MB	11.7.0.1035
Intel(R) Network Connections Drivers	Intel	12/30/2019	916 KB	22.3
ManageEngine Desktop Central 10x - Agent	ZohoCorp	12/19/2019	21.8 MB	10.0.85.W
Microsoft Online Services Sign-in Assistant	Microsoft Corporation	12/19/2019	6.62 MB	7.250.4303.0
ManageEngine AssetExplorer Agent	ZOHO Corp	12/19/2019	9.18 MB	1.0.28
Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.40660	Microsoft Corporation	12/19/2019	20.5 MB	12.0.40660.0
Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.40660	Microsoft Corporation	12/19/2019	17.1 MB	12.0.40660.0
McAfee Endpoint Security Platform	McAfee, LLC.	12/13/2019	102 MB	10.6.1
LAPS x64	Microsoft Corporation	12/13/2019	129 KB	6.0.1.0
McAfee Endpoint Security Web Control	McAfee, LLC.	12/13/2019	22.1 MB	10.6.1
Google Chrome	Google, Inc.	12/13/2019	48.1 MB	79.0.3945.117
Microsoft Silverlight	Microsoft Corporation	12/13/2019	50.7 MB	5.1.50918.0
McAfee Agent	McAfee, Inc.	12/13/2019	34.1 MB	5.0.6.220
Google Earth Pro	Google	12/13/2019	209 MB	7.3.2.5776
Adobe Flash Player 32 PPAPI	Adobe Systems Incorporated	12/13/2019	20.1 MB	32.0.0.142
Snagit 2020	TechSmith Corporation	12/13/2019	620 MB	20.0.0
Java 8 Update 201	Oracle Corporation	12/13/2019	102 MB	8.0.2010.9
Adobe Flash Player 32 NPAPI	Adobe Systems Incorporated	12/13/2019	20.3 MB	32.0.0.142
7-Zip 18.05 (x64 edition)	Igor Pavlov	12/13/2019	5.09 MB	18.05.00.0
McAfee Endpoint Security Threat Prevention	McAfee, LLC.	12/13/2019	21.9 MB	10.6.1
Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.30501	Microsoft Corporation	12/13/2019	17.1 MB	12.0.30501.0
Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.30501	Microsoft Corporation	12/13/2019	20.5 MB	12.0.30501.0
Mozilla Firefox 54.0 (x86 en-US)	Mozilla	12/13/2019	88.6 MB	54.0
VLC media player	VideoLAN	12/13/2019		3.0.6
Microsoft Office 365 ProPlus - en-us	Microsoft Corporation	12/13/2019		16.0.11328.20492
Mozilla Maintenance Service	Mozilla	12/13/2019	260 KB	54.0
UltraVnc	uvnc bvba	3/14/2019	5.68 MB	1.2.1.1

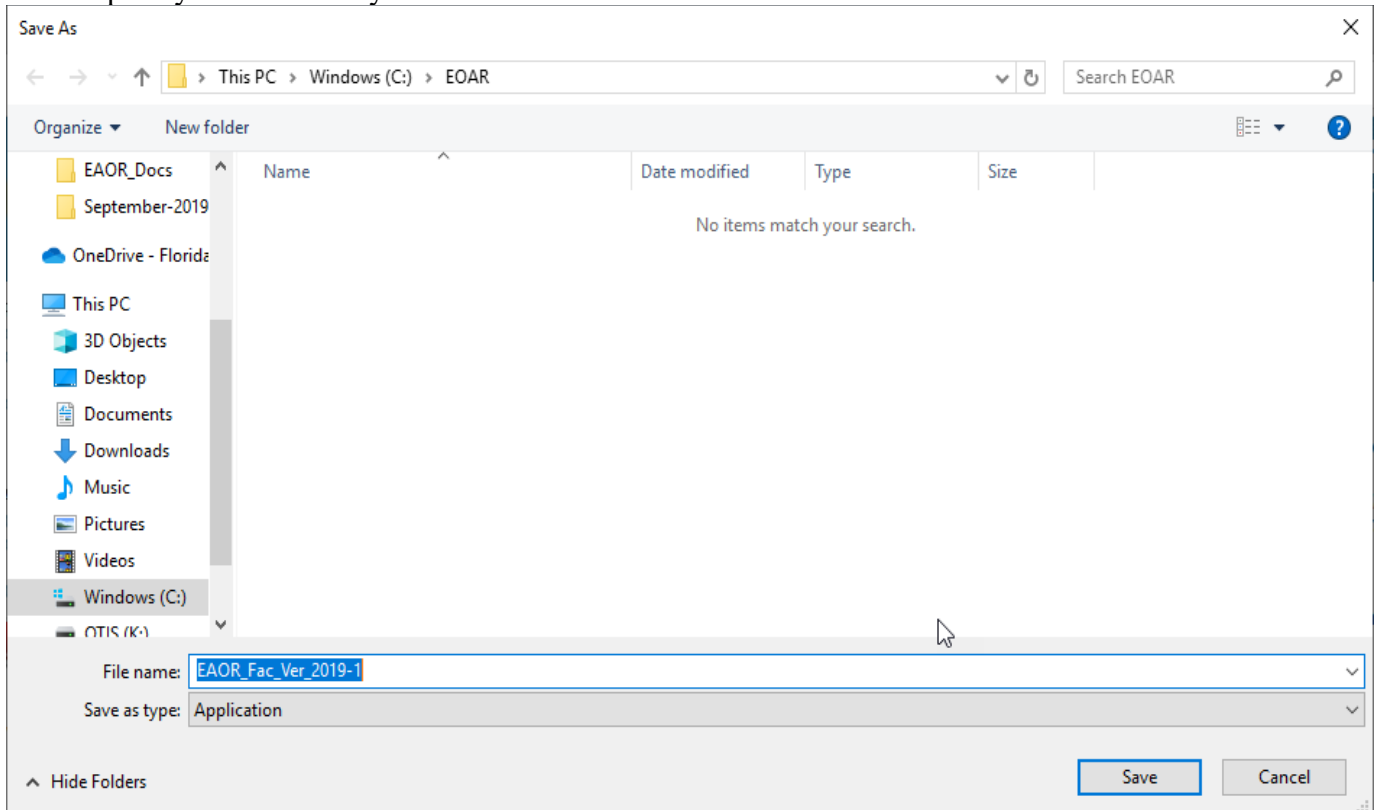
Currently installed programs Total size: 2.53 GB
36 programs installed

2. **Install the SAP Crystal Reports runtime engine for .NET Framework** (i.e. install CRRuntime_32bit_13_0_17 (x86) for **32-bit** OS or install CRRuntime_64bit_13_0_17(x64) for **64-bit** OS) from the EAOR Default Folder (You should extract the files from **EAOR_Fac_Ver_2019-1** by using **7-zip or WinZip**) and then you will see the Setup Files as shown below. Open the **Crystal Reports for .NET Framework 4.0** folder, then select the appropriate CRRuntime (check your Computer Name for the Operating System type). Steps 2a, b, c below show: **EAOR_Fac_Ver_2019-1** ‘Save As’ to the EAOR Default folder, then the unzipping it to produce the extracted files:

- a) The link will display a File Download message box. Click on the down arrow next to the **Save** button and then select **Save As**.

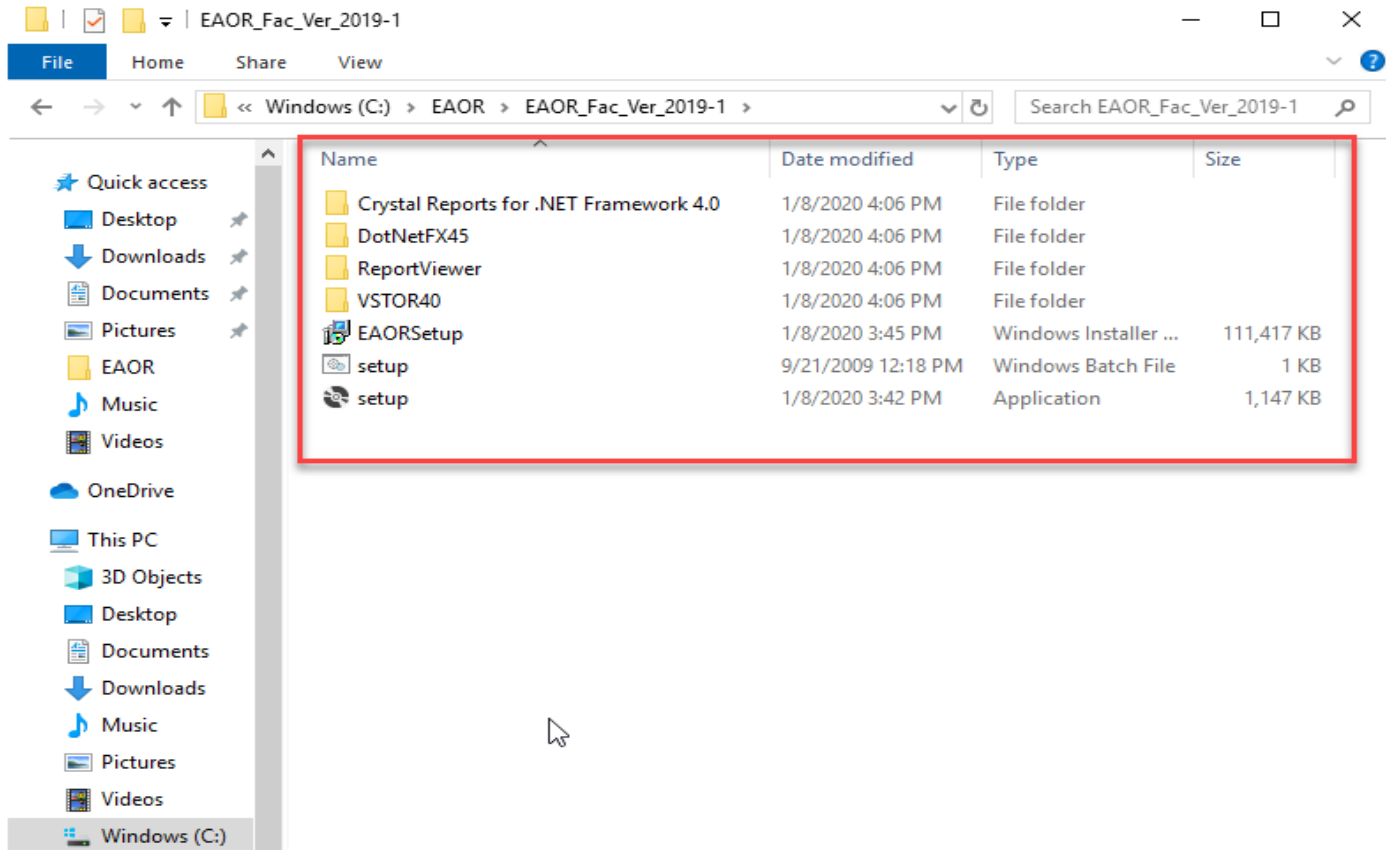


- b) In the **Save As** box, select your Desktop or EAOR Default folder (**C:\EAOR**) or a temporary folder where you want to save the EXE.

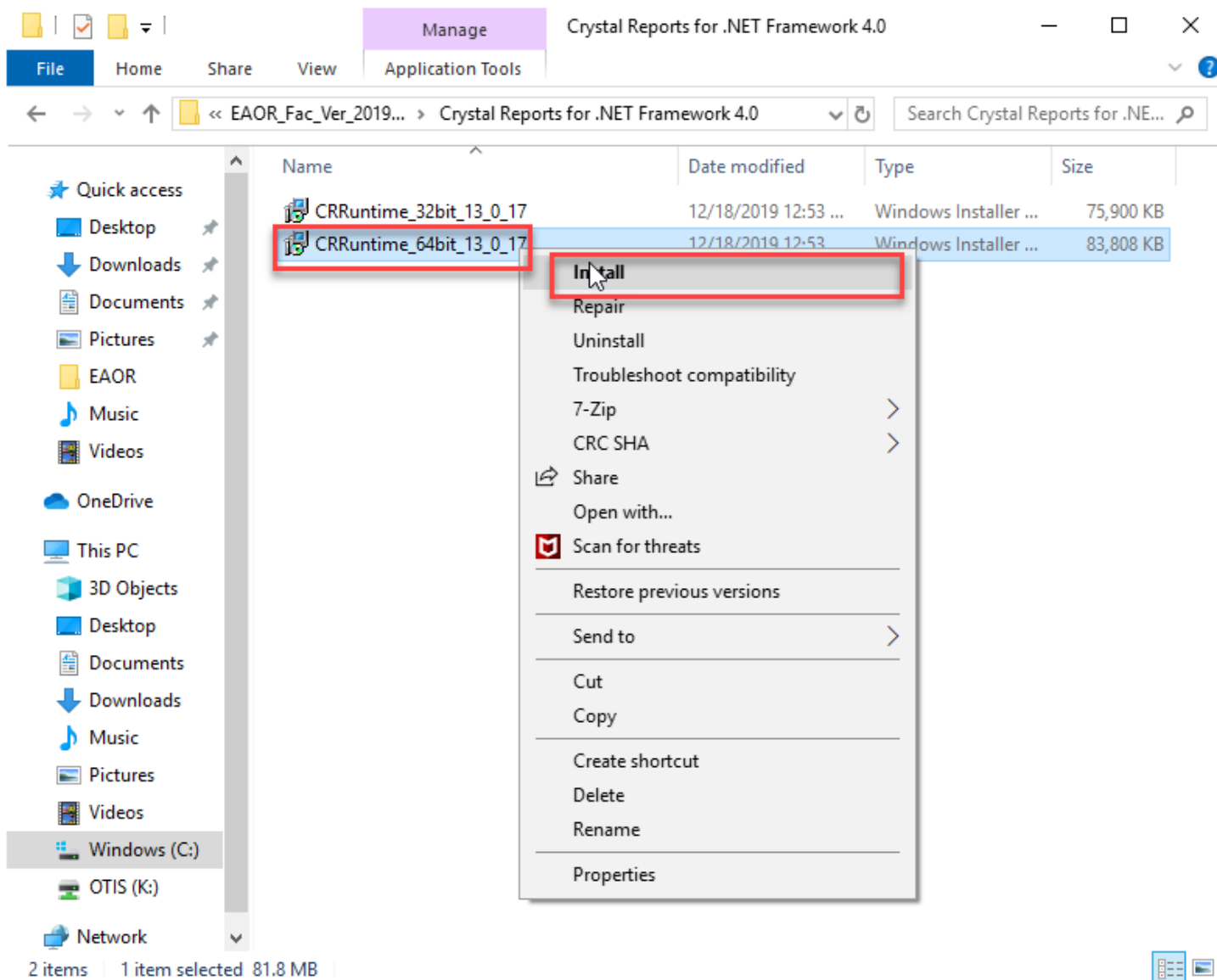


EAOR Version 2019-1 – Installation Instructions
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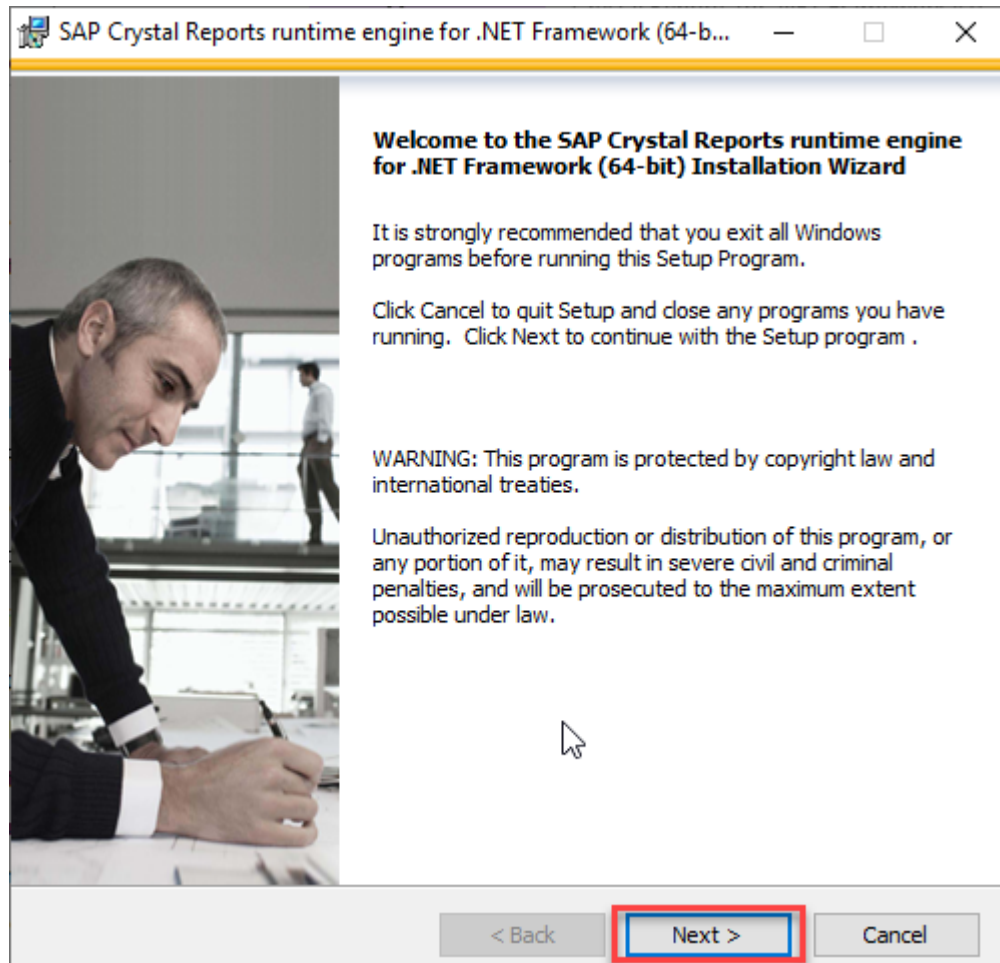
- c) After Downloading and Unzip EAOR setup file and then Folder & Files will be shown as below (for **Unzip** go to step III 5.c)



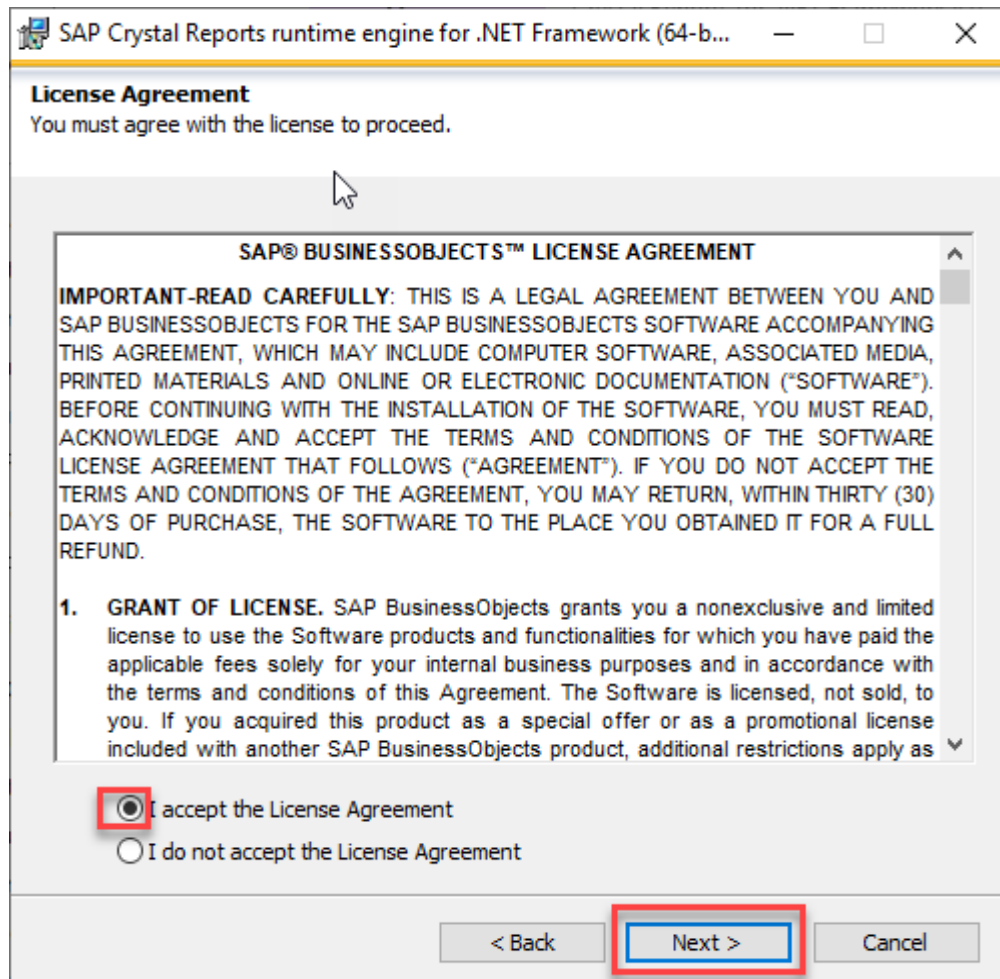
3. Right click on the appropriate setup file based on the Operating System type (i.e. for 64-bit OS (**CRRuntime_64bit_13_0_17**) or for 32-bit **CRRuntime_32bit_13-0-17**) and Select **Install** option as follows.



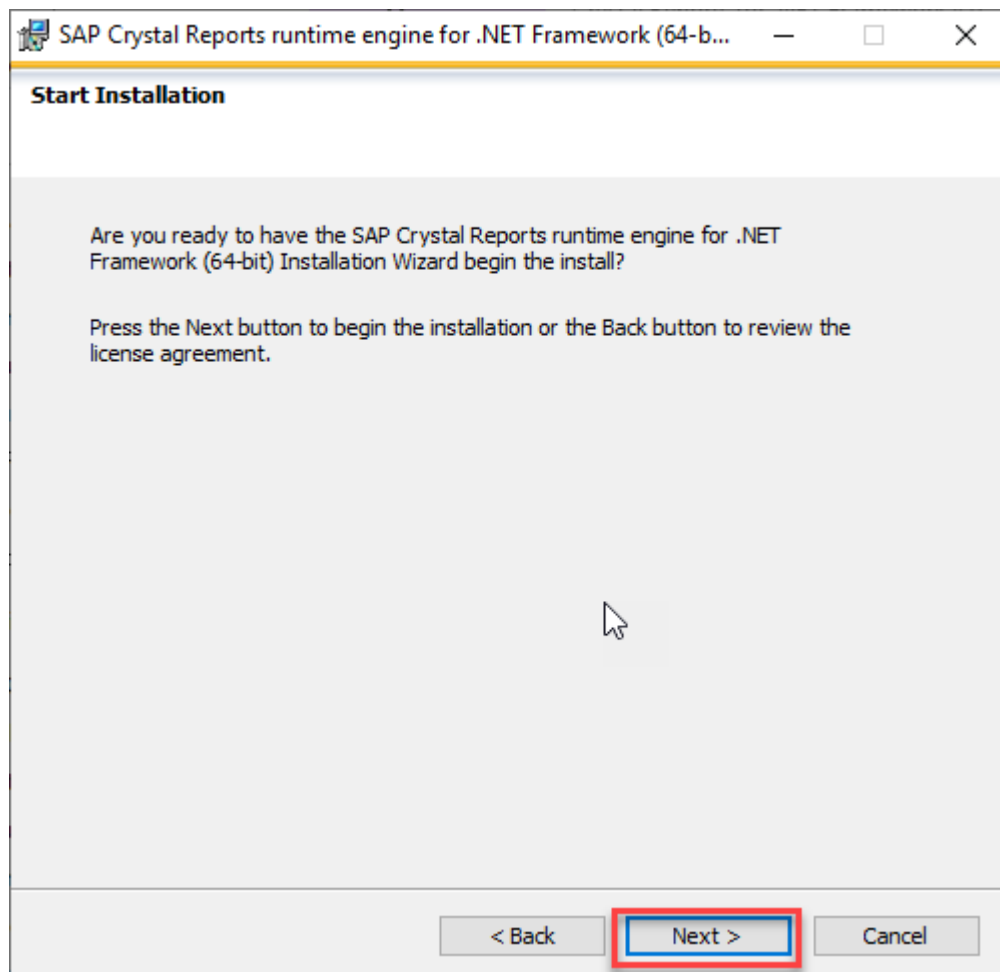
4. Click **Next** button to continue the installation.



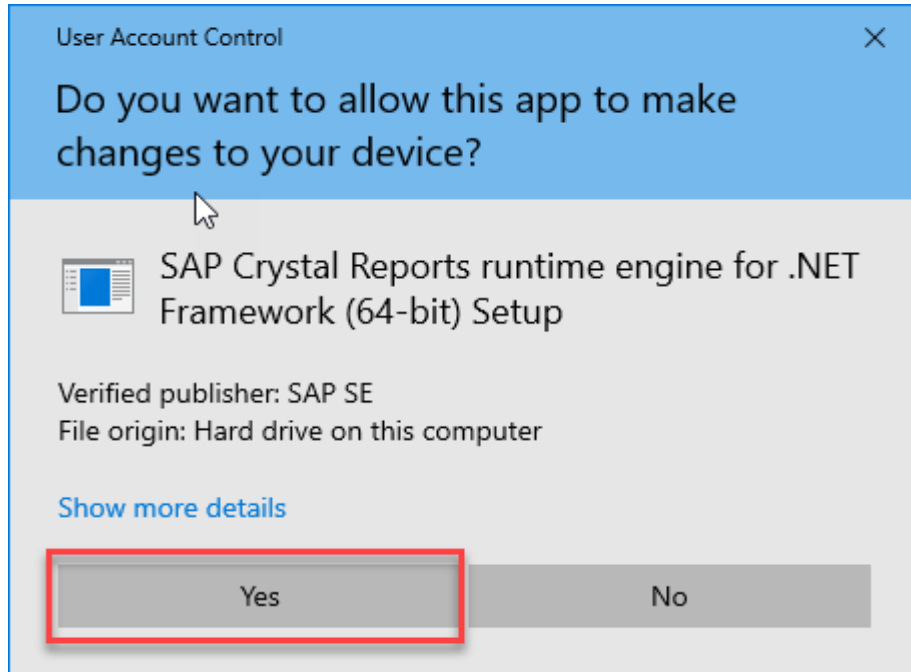
5. Select the **radio** button in I Accept the License Agreement and click **Next** button to continue the installation.

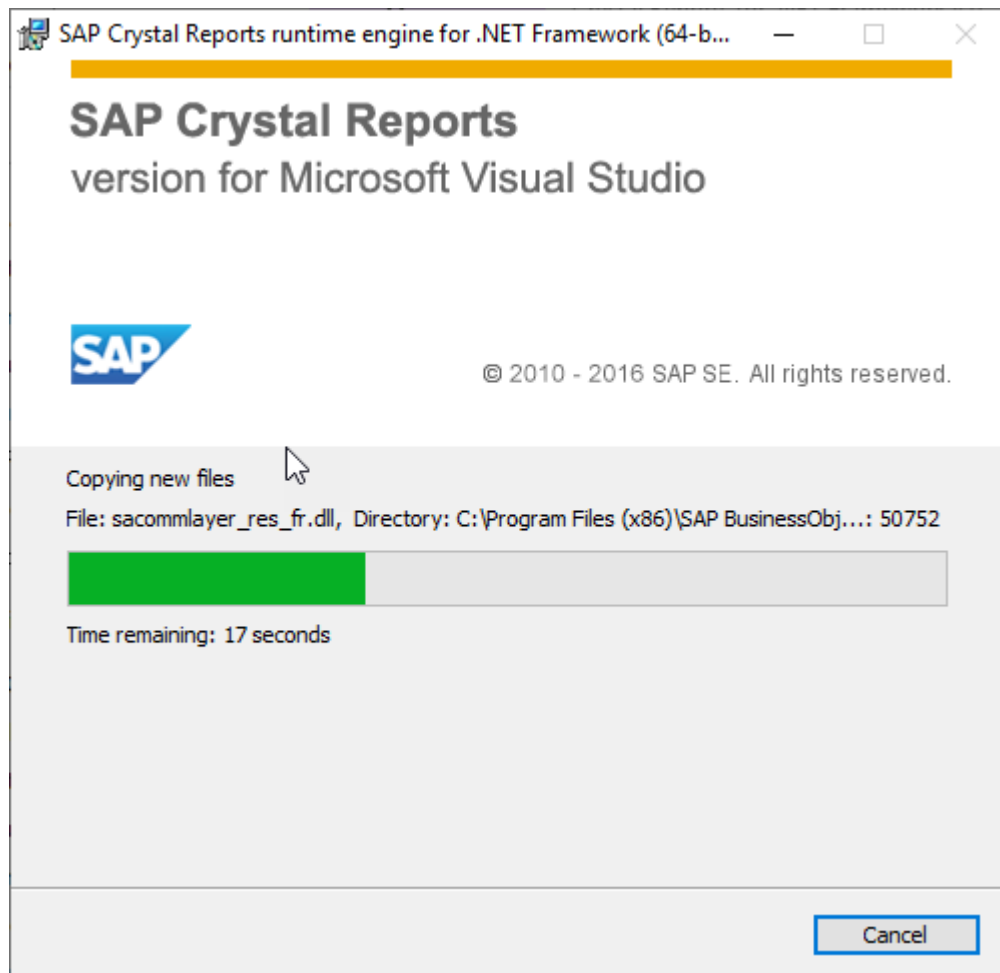


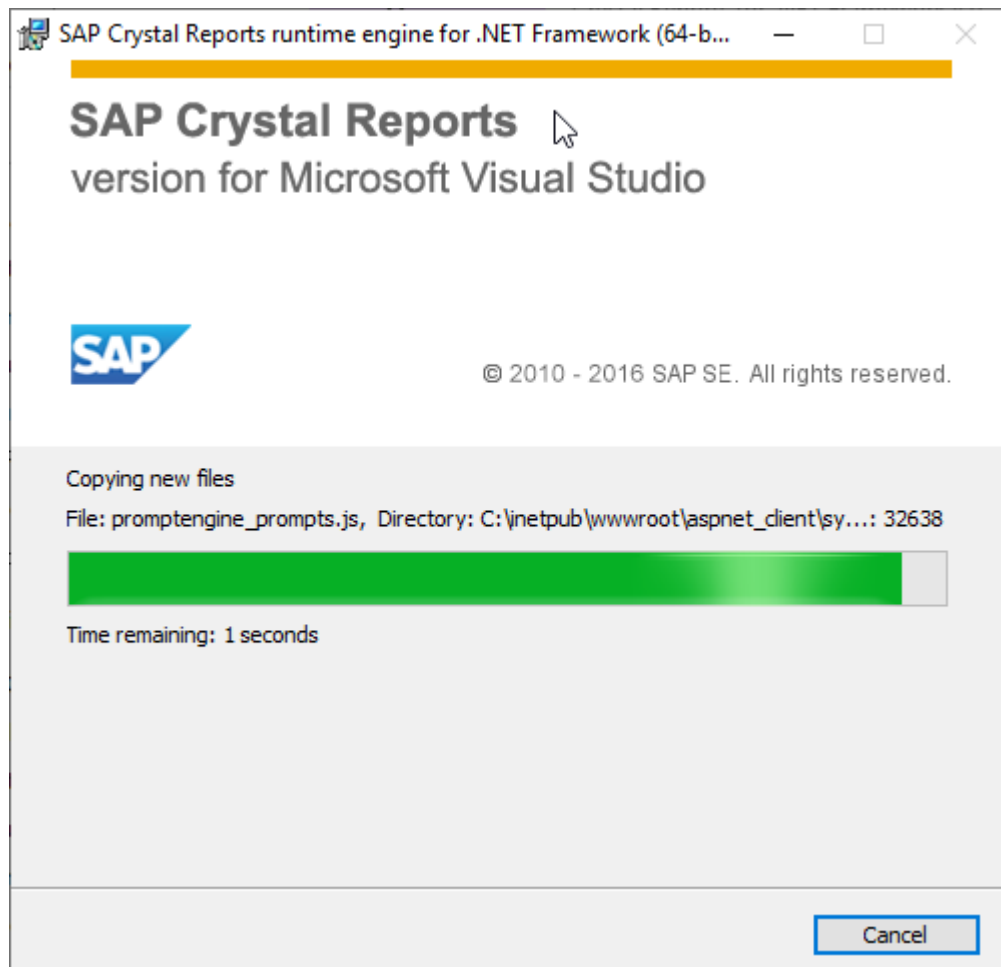
6. Click **Next** button to continue the installation.



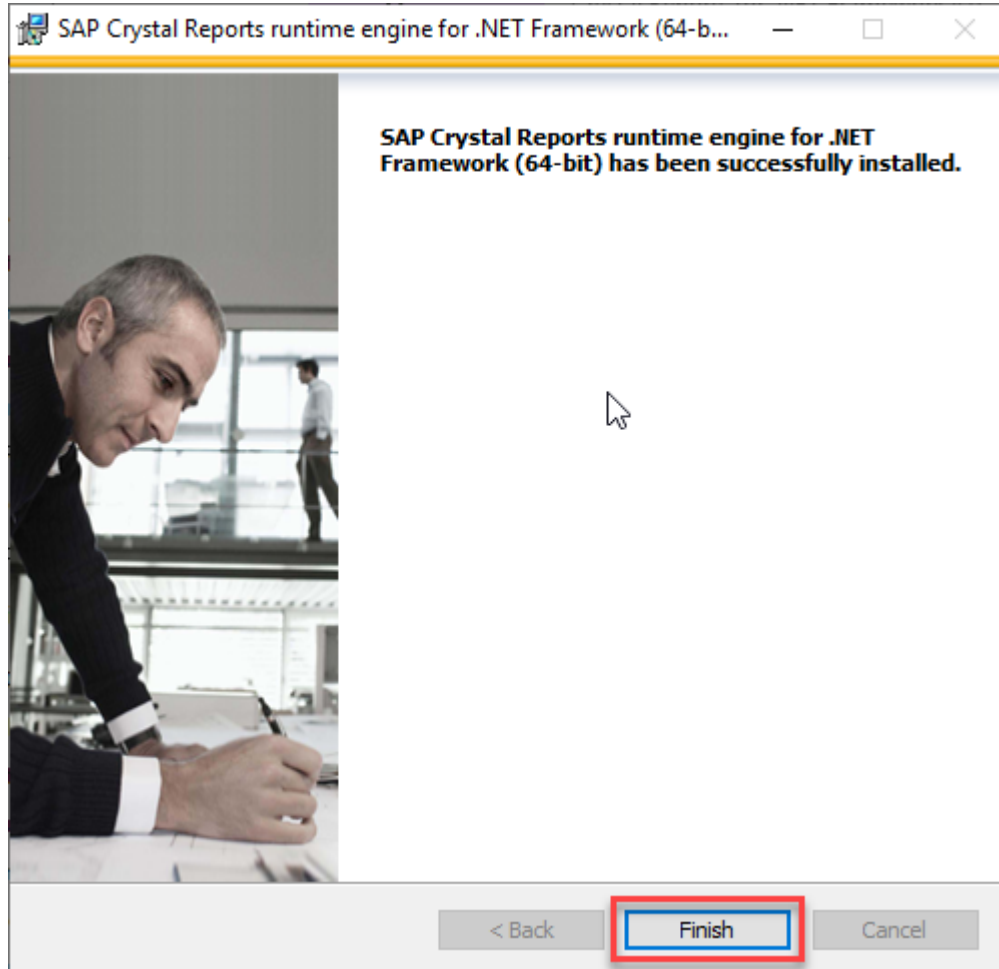
7. Select “**Yes**” if you get a User Account Control Message as below and then the Crystal Report software installation progress status bar will appear (as shown below).







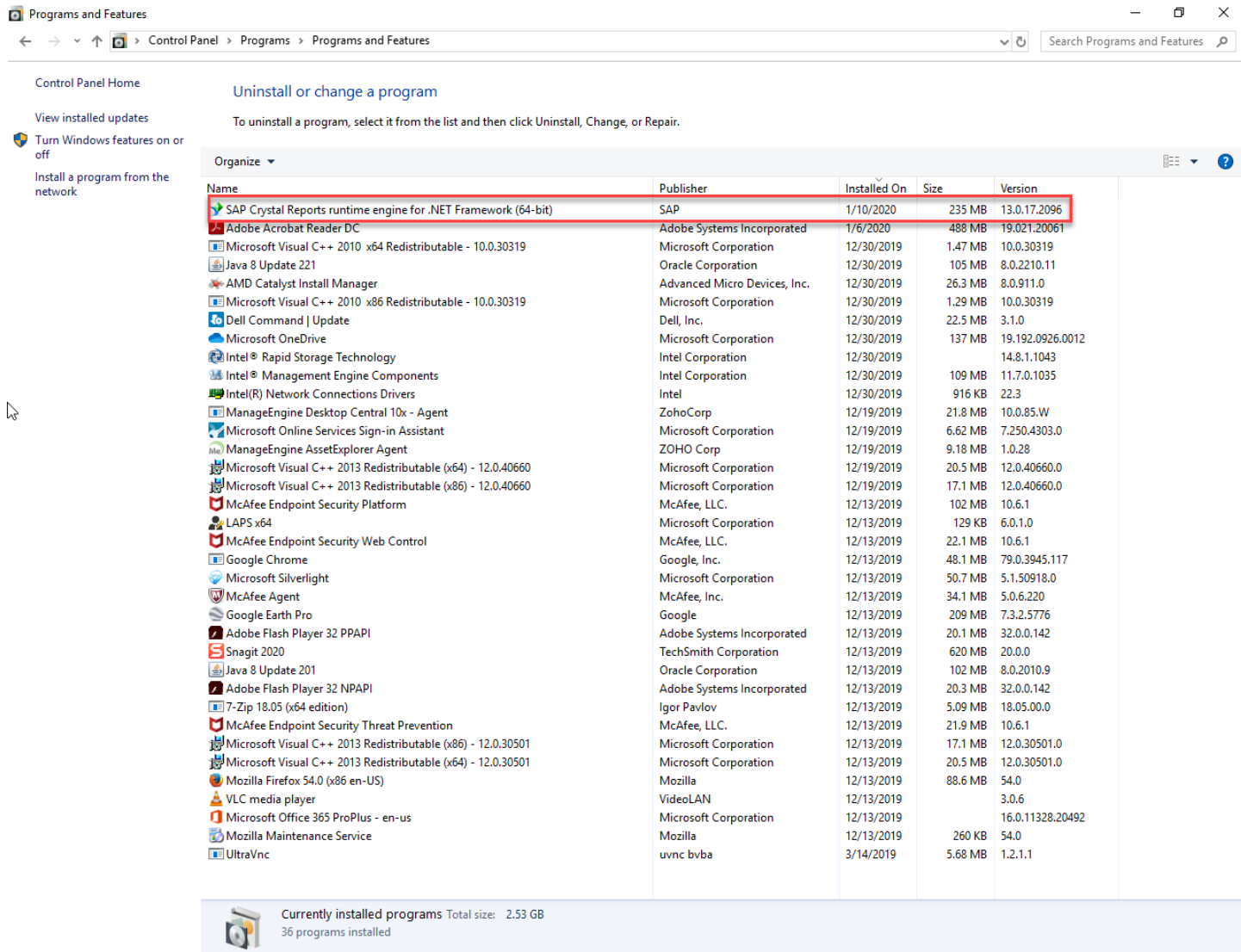
8. Once the successful installation is done, click the **Finish** button to close.



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9. **Verify SAP Crystal Reports runtime for .NET Framework:** Go back to your list of Programs from the Control Panel and confirm that the “SAP Crystal Reports runtime for .NET Framework” has been installed.



Control Panel Home

Uninstall or change a program

To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.

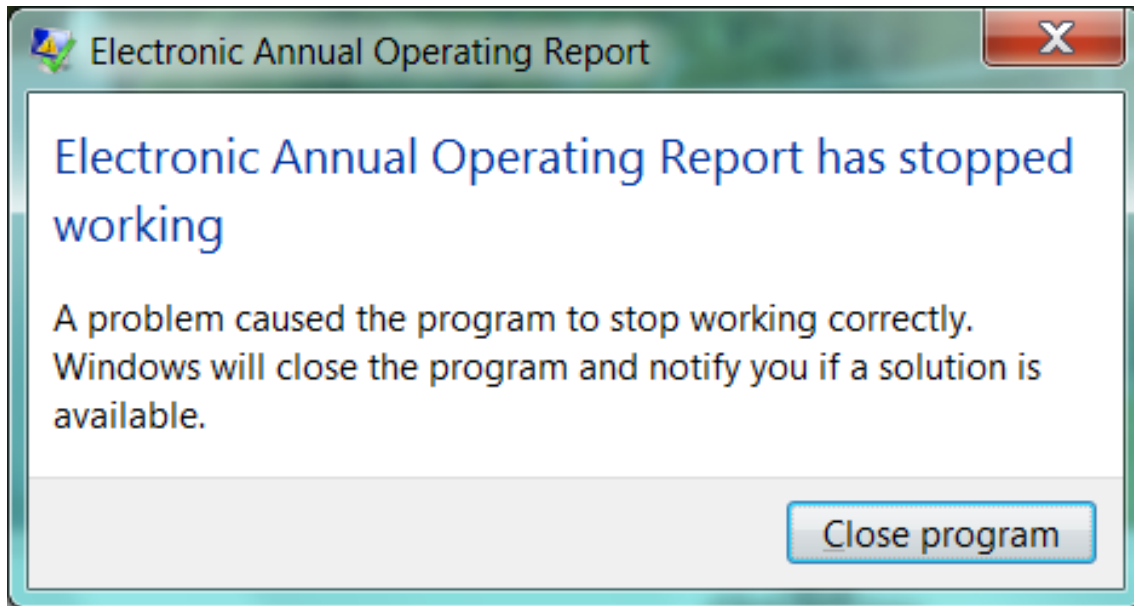
Organize

Name	Publisher	Installed On	Size	Version
SAP Crystal Reports runtime engine for .NET Framework (64-bit)	SAP	1/10/2020	235 MB	13.0.17.2096
Adobe Acrobat Reader DC	Adobe Systems Incorporated	1/6/2020	488 MB	19.021.20061
Microsoft Visual C++ 2010 x64 Redistributable - 10.0.30319	Microsoft Corporation	12/30/2019	1.47 MB	10.0.30319
Java 8 Update 221	Oracle Corporation	12/30/2019	105 MB	8.0.2210.11
AMD Catalyst Install Manager	Advanced Micro Devices, Inc.	12/30/2019	26.3 MB	8.0.911.0
Microsoft Visual C++ 2010 x86 Redistributable - 10.0.30319	Microsoft Corporation	12/30/2019	1.29 MB	10.0.30319
Dell Command Update	Dell, Inc.	12/30/2019	22.5 MB	3.1.0
Microsoft OneDrive	Microsoft Corporation	12/30/2019	137 MB	19.192.0926.0012
Intel® Rapid Storage Technology	Intel Corporation	12/30/2019		14.8.1.1043
Intel® Management Engine Components	Intel Corporation	12/30/2019	109 MB	11.7.0.1035
Intel(R) Network Connections Drivers	Intel	12/30/2019	916 KB	22.3
ManageEngine Desktop Central 10x - Agent	ZohoCorp	12/19/2019	21.8 MB	10.0.85.W
Microsoft Online Services Sign-in Assistant	Microsoft Corporation	12/19/2019	6.62 MB	7.250.4303.0
ManageEngine AssetExplorer Agent	ZOHO Corp	12/19/2019	9.18 MB	1.0.28
Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.40660	Microsoft Corporation	12/19/2019	20.5 MB	12.0.40660.0
Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.40660	Microsoft Corporation	12/19/2019	17.1 MB	12.0.40660.0
McAfee Endpoint Security Platform	McAfee, LLC.	12/13/2019	102 MB	10.6.1
LAPS x64	Microsoft Corporation	12/13/2019	129 KB	6.0.1.0
McAfee Endpoint Security Web Control	McAfee, LLC.	12/13/2019	22.1 MB	10.6.1
Google Chrome	Google, Inc.	12/13/2019	48.1 MB	79.0.3945.117
Microsoft Silverlight	Microsoft Corporation	12/13/2019	50.7 MB	5.1.50918.0
McAfee Agent	McAfee, Inc.	12/13/2019	34.1 MB	5.0.6.220
Google Earth Pro	Google	12/13/2019	209 MB	7.3.2.5776
Adobe Flash Player 32 NPAPI	Adobe Systems Incorporated	12/13/2019	20.1 MB	32.0.0.142
Snagit 2020	TechSmith Corporation	12/13/2019	620 MB	20.0.0
Java 8 Update 201	Oracle Corporation	12/13/2019	102 MB	8.0.2010.9
Adobe Flash Player 32 NPAPI	Adobe Systems Incorporated	12/13/2019	20.3 MB	32.0.0.142
7-Zip 18.05 (x64 edition)	Igor Pavlov	12/13/2019	5.09 MB	18.05.00.0
McAfee Endpoint Security Threat Prevention	McAfee, LLC.	12/13/2019	21.9 MB	10.6.1
Microsoft Visual C++ 2013 Redistributable (x86) - 12.0.30501	Microsoft Corporation	12/13/2019	17.1 MB	12.0.30501.0
Microsoft Visual C++ 2013 Redistributable (x64) - 12.0.30501	Microsoft Corporation	12/13/2019	20.5 MB	12.0.30501.0
Mozilla Firefox 54.0 (x86 en-US)	Mozilla	12/13/2019	88.6 MB	54.0
VLC media player	VideoLAN	12/13/2019		3.0.6
Microsoft Office 365 ProPlus - en-us	Microsoft Corporation	12/13/2019		16.0.11328.20492
Mozilla Maintenance Service	Mozilla	12/13/2019	260 KB	54.0
UltraVnc	uvnc bvba	3/14/2019	5.68 MB	1.2.1.1

Currently installed programs Total size: 2.53 GB
36 programs installed

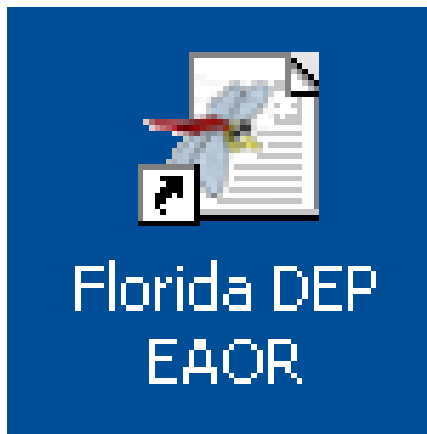
Appendix F – EAOR ‘has stopped working’ Error

If you seem to have a successful install of the EAOR software, but when you go to open the program, the following message appears “Electronic Annual Operating Report has stopped working” or EAOR suddenly closes, then please see below:



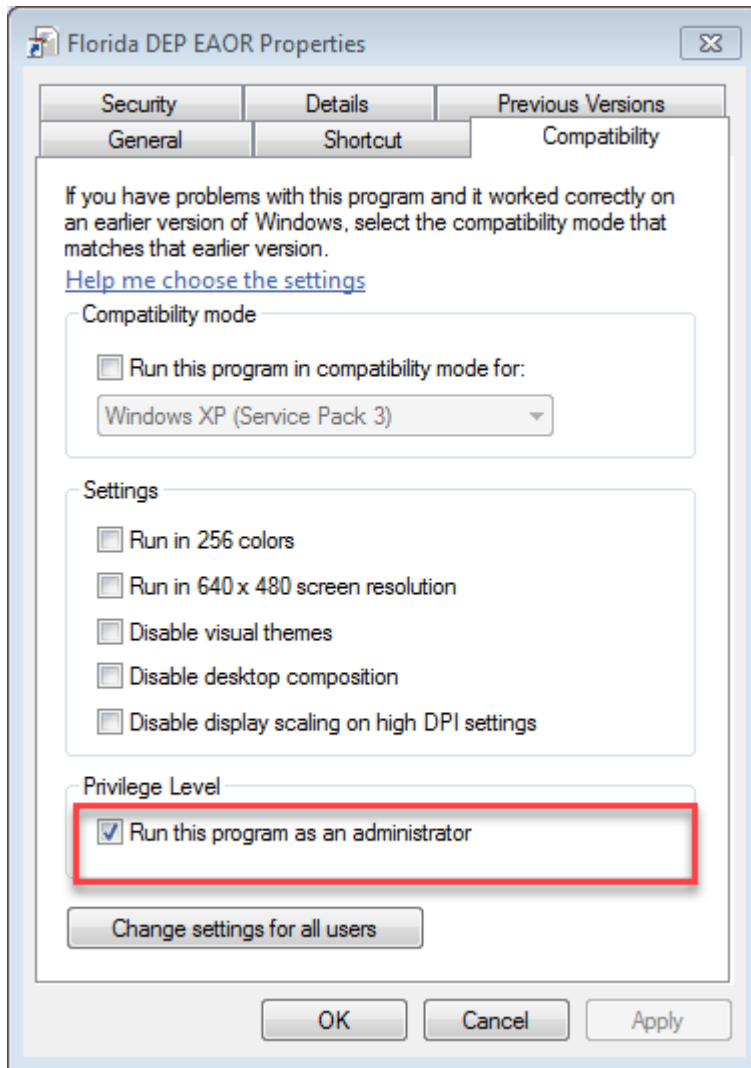
Please do the following:

1. Right click on the EAOR Facility icon on your desktop.



2. Select Properties.
3. Select the Compatibility tab.

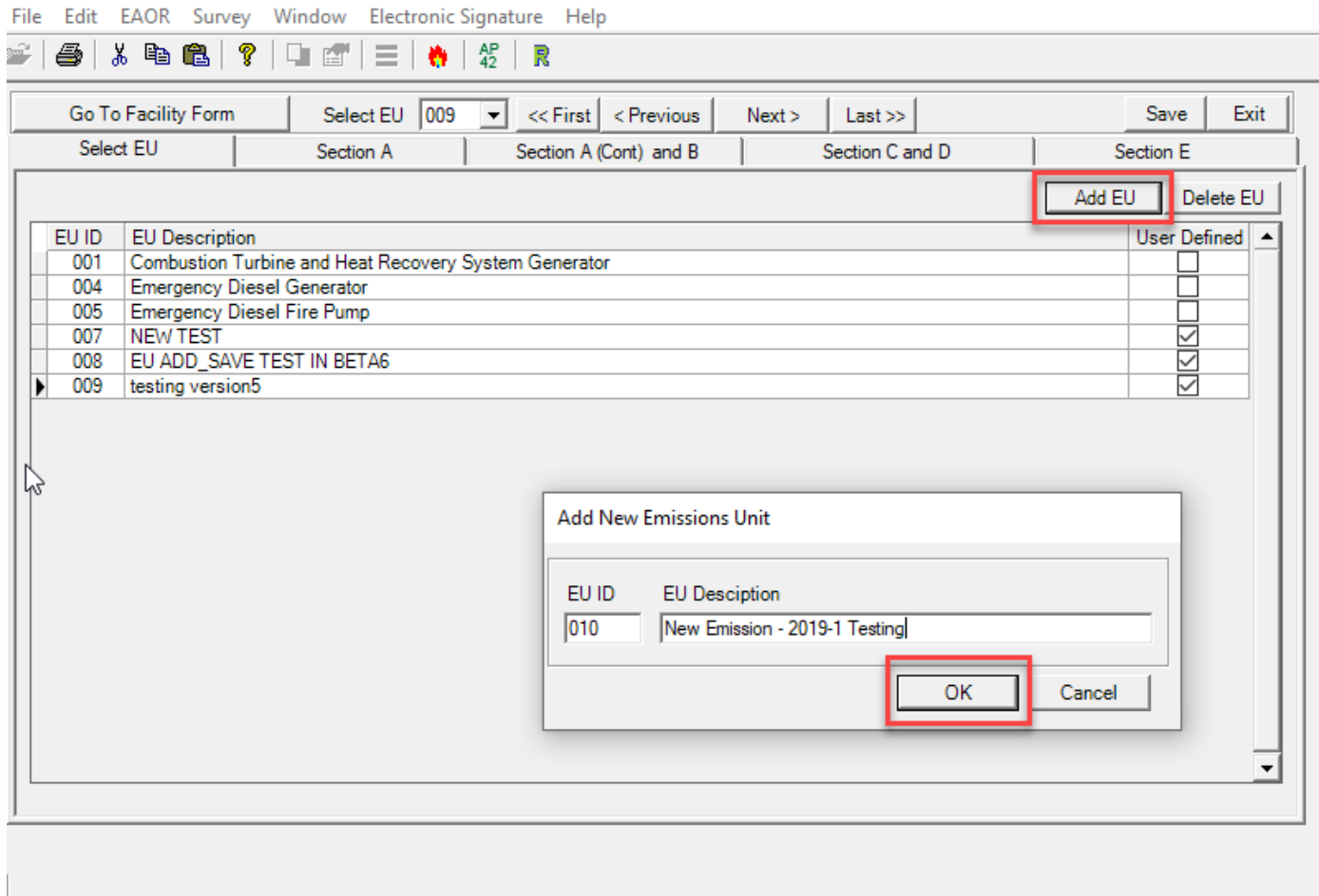
4. Check “Run this program as an administrator.”



5. Click Apply and OK.
6. Try to open the EAOR program again.

Appendix G – Add New Emission Unit (EU) or New SCC– Error Message Popup

If you ‘Add EU’ in EAOR or (Add SCC) an error message will pop up for 4 times, with detailed screen shots as follows.

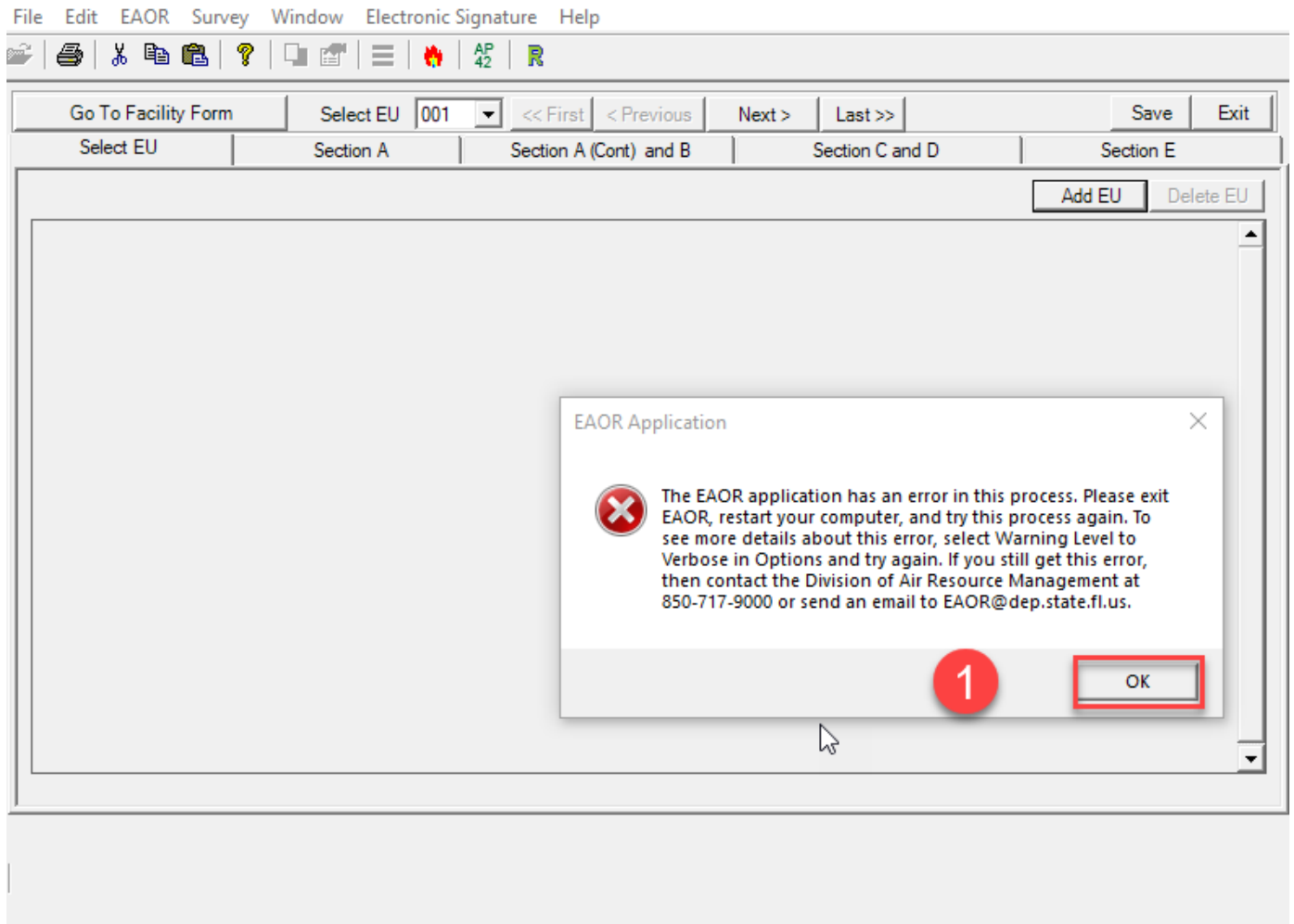


When you Click **OK** button, after entering the new EU ID & EU Description or new SCC, then errors will pop up approximately 4 times. However, these errors can be ignored.

Press **OK** button for each error pop up, then the new EU or SCC will be added and displayed in the EU grid. The screen shots with the errors are as follows.

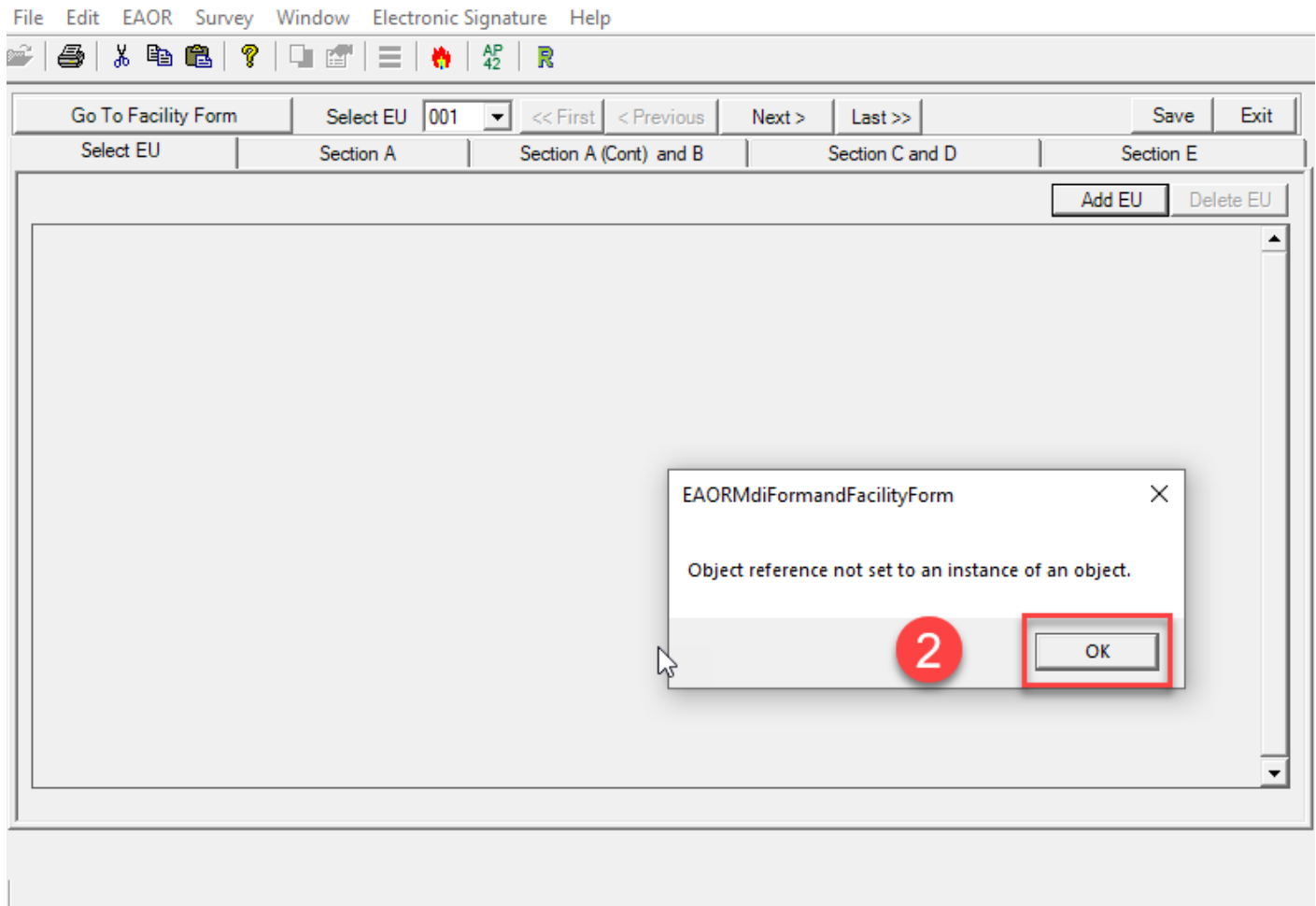
Error message Screen-1:

For each error message, Press **OK** and ignore.

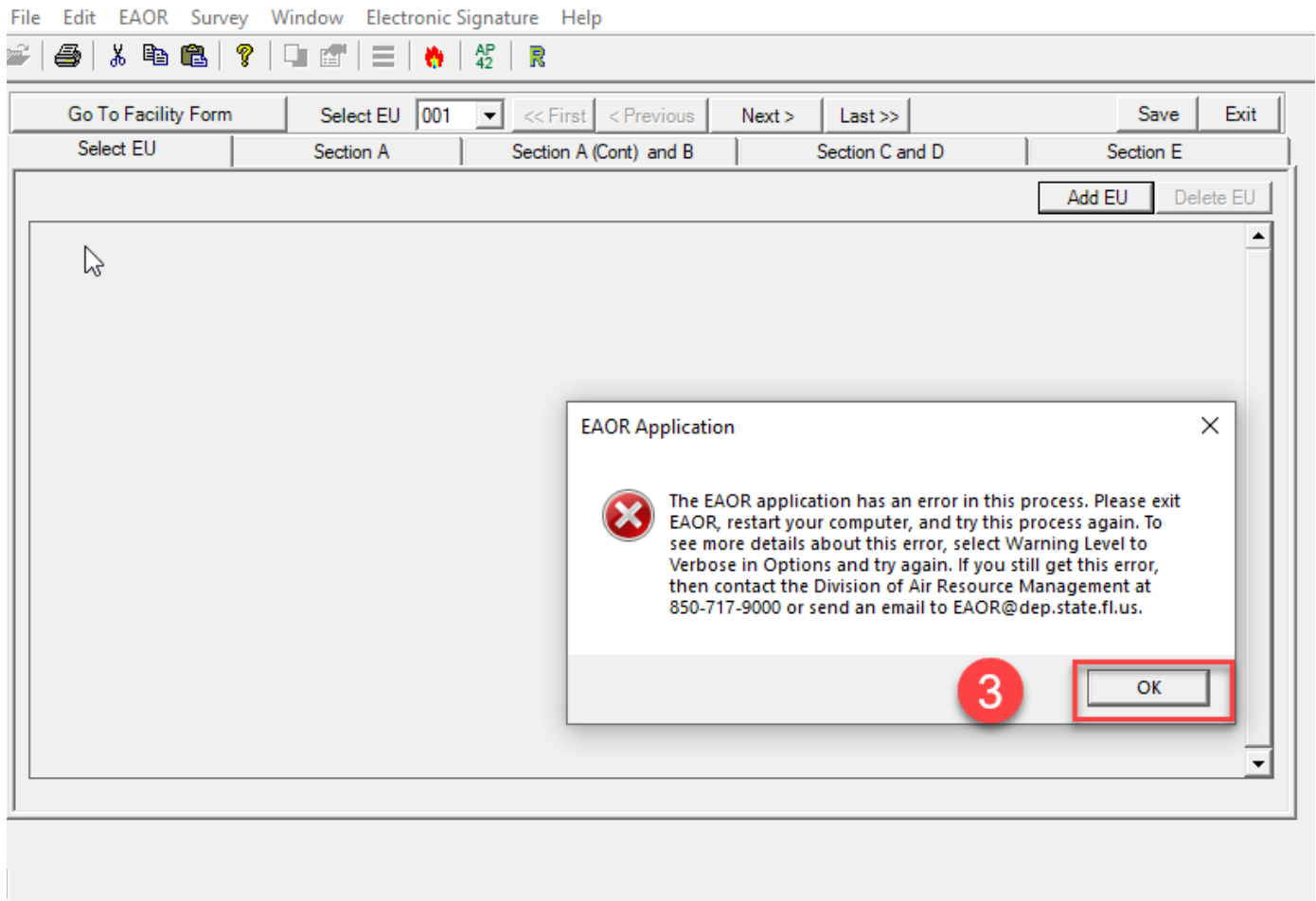


Error message Screen-2:

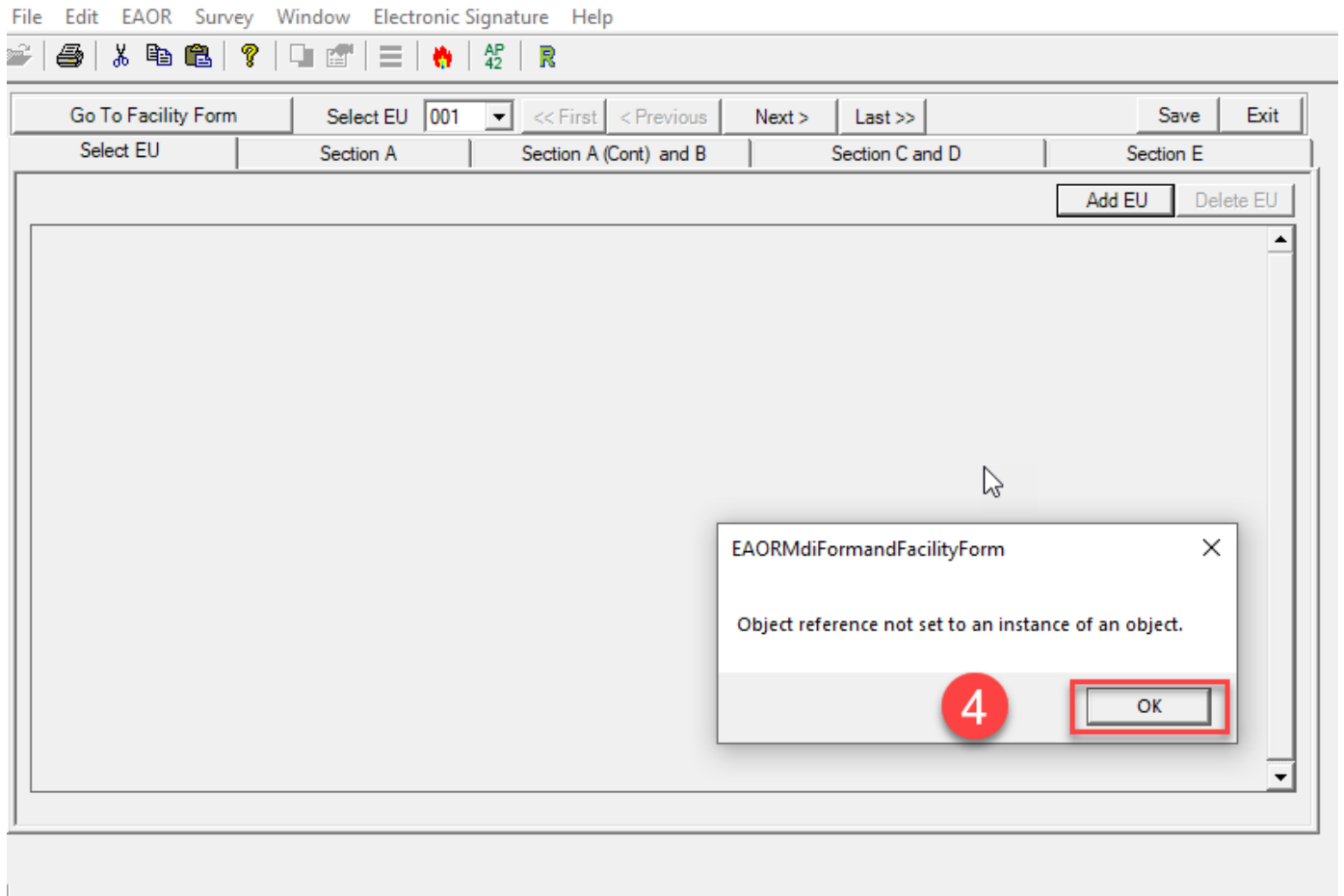
For each error message, press **OK** and ignore.



Error message Screen-3:



Error message Screen-4:



Added new Emission Unit (EU) – Displayed in EU Grid:

The errors finally subside, and the new EU or new SCC are added (e.g. new User Defined EU is shown below).

File Edit EAOR Survey Window Electronic Signature Help

Go To Facility Form Select EU 010 << First < Previous Next > Last >> Save Exit

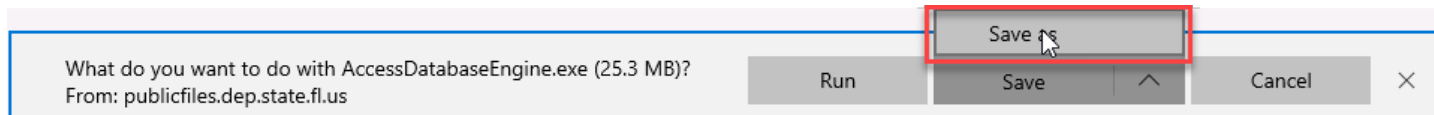
Select EU Section A Section A (Cont) and B Section C and D Section E

Add EU Delete EU

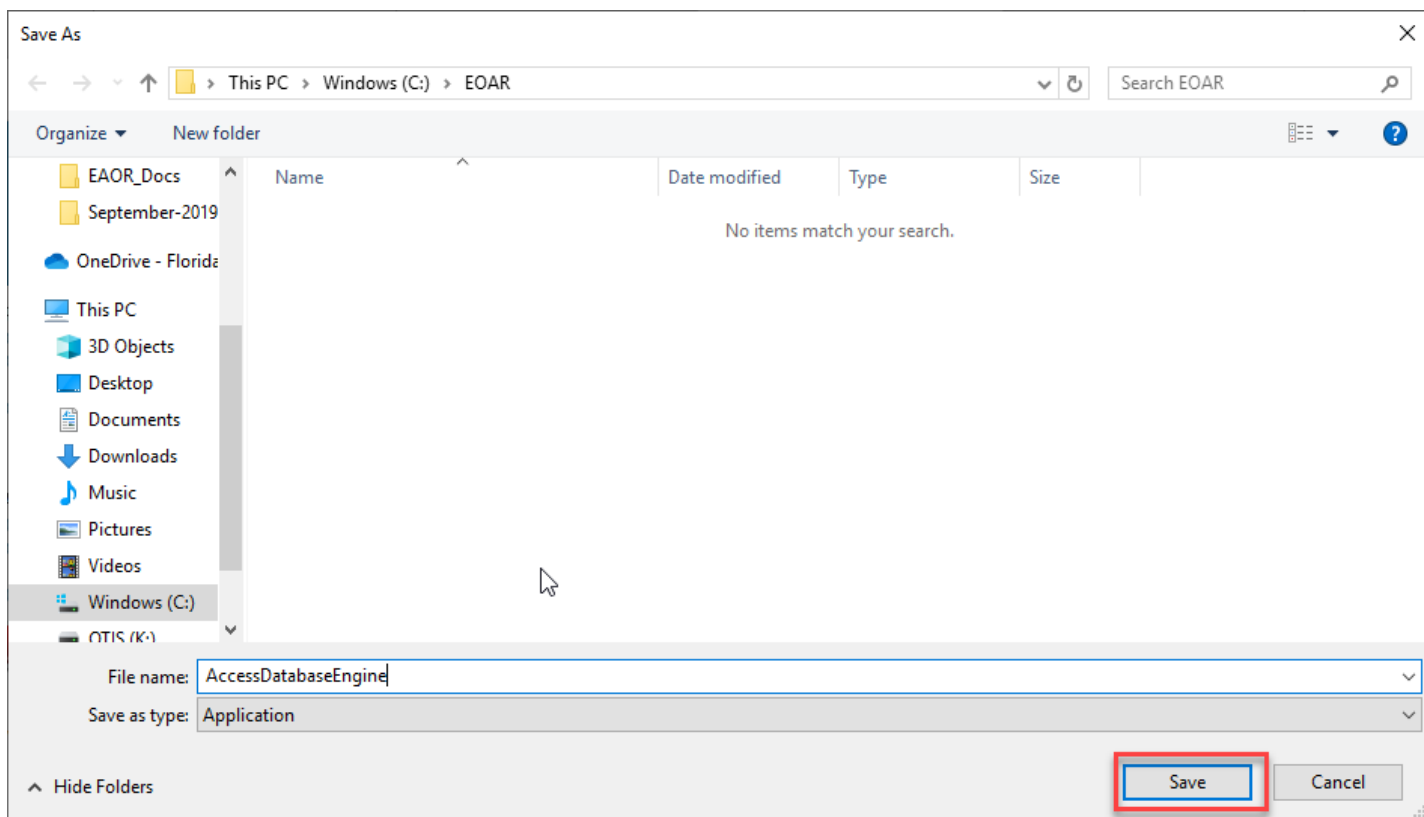
EU ID	EU Description	User Defined
001	Combustion Turbine and Heat Recovery System Generator	☐
004	Emergency Diesel Generator	☐
005	Emergency Diesel Fire Pump	☐
007	NEW TEST	☒
008	EU ADD_SAVE TEST IN BETA6	☒
009	testing version5	☒
010	New Emission - 2019-1 Testing	☒

Appendix H - Install Microsoft Access Database Driver – Microsoft.ACE.OLDB.12.0

1. Click on the link, “**Microsoft Access Database Engine 2010 Redistributable**”
2. The link will display a File Download message box. Click on the down arrow next to **Save** button and then select **Save as**.

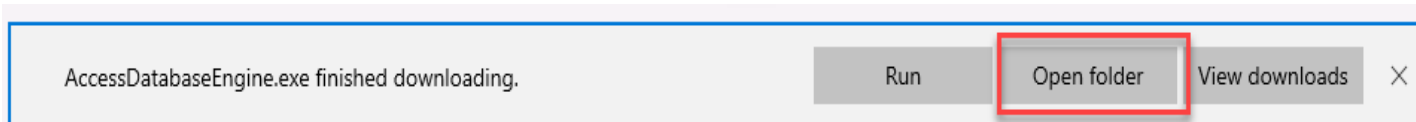


3. In the **Save as** box, select your Desktop or EAOR Default Folder (C:\EAOR) or temporary folder where you want to save the **AccessDatabaseEngine.exe**.

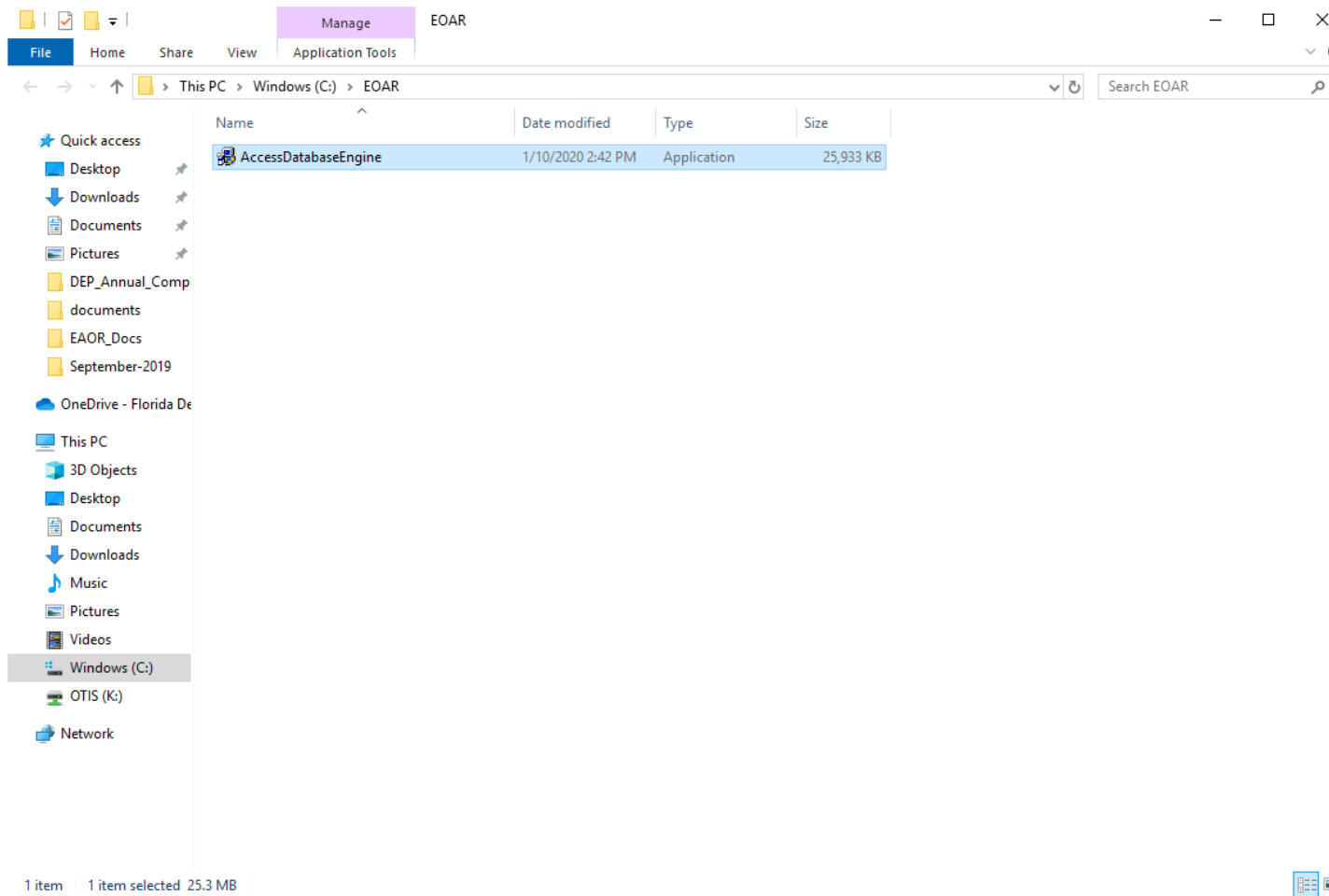


4. Once the Save is complete then you will see the message box as shown below, then click the **Open folder** button.

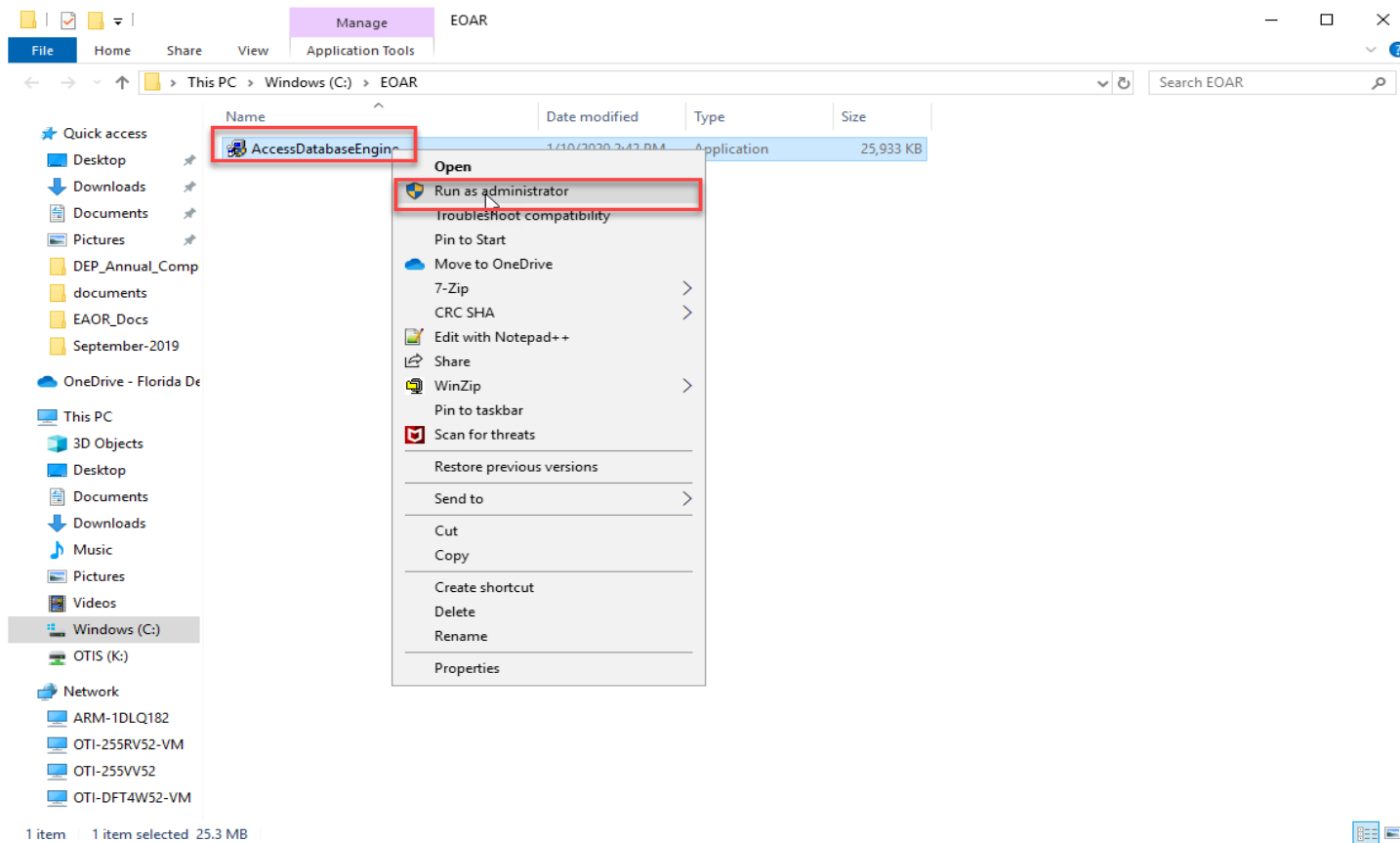
EAOR Version 2019-1 – Installation Instructions
Last Updated: January 17, 2020



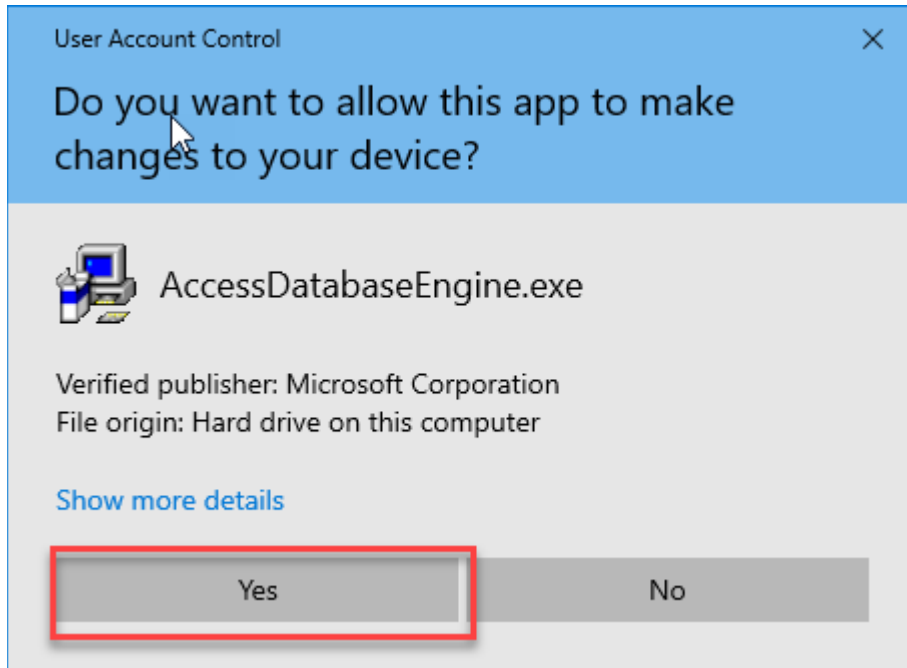
5. After successful Downloading then you will see the downloaded file as shown below.



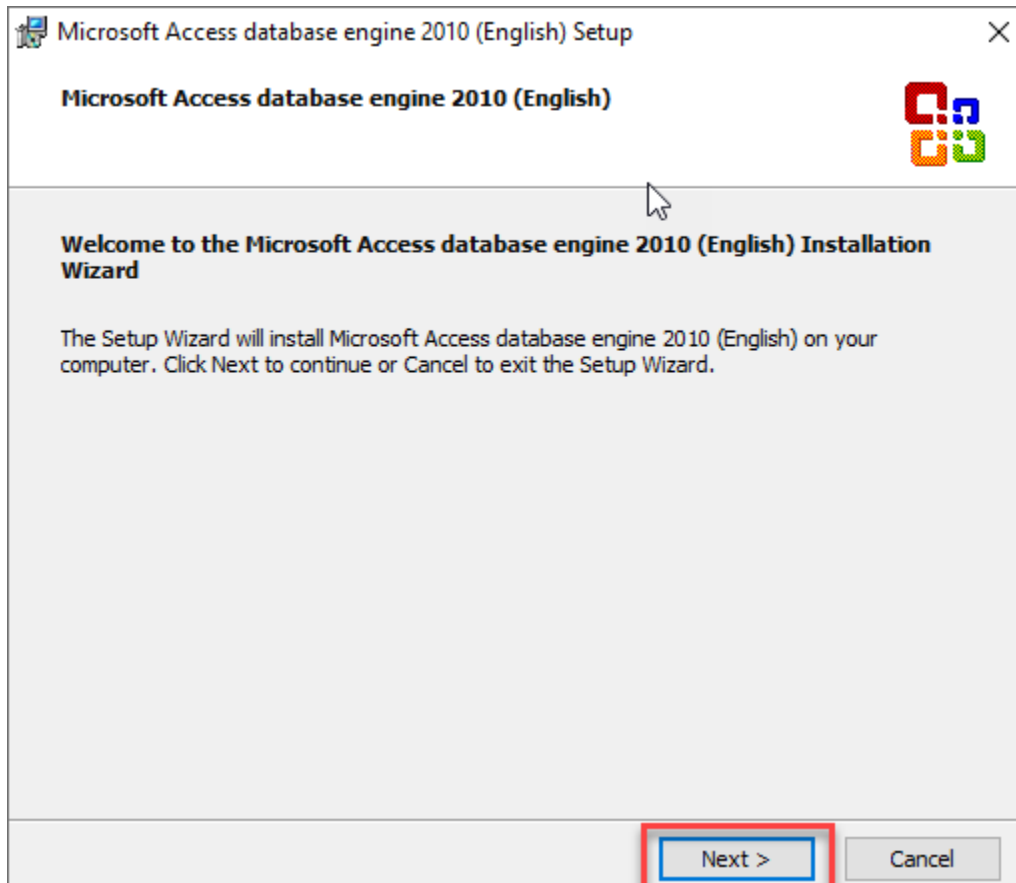
6. Right click on **AccessDatabaseEngine** and Select **Run as Administrator** as show below.



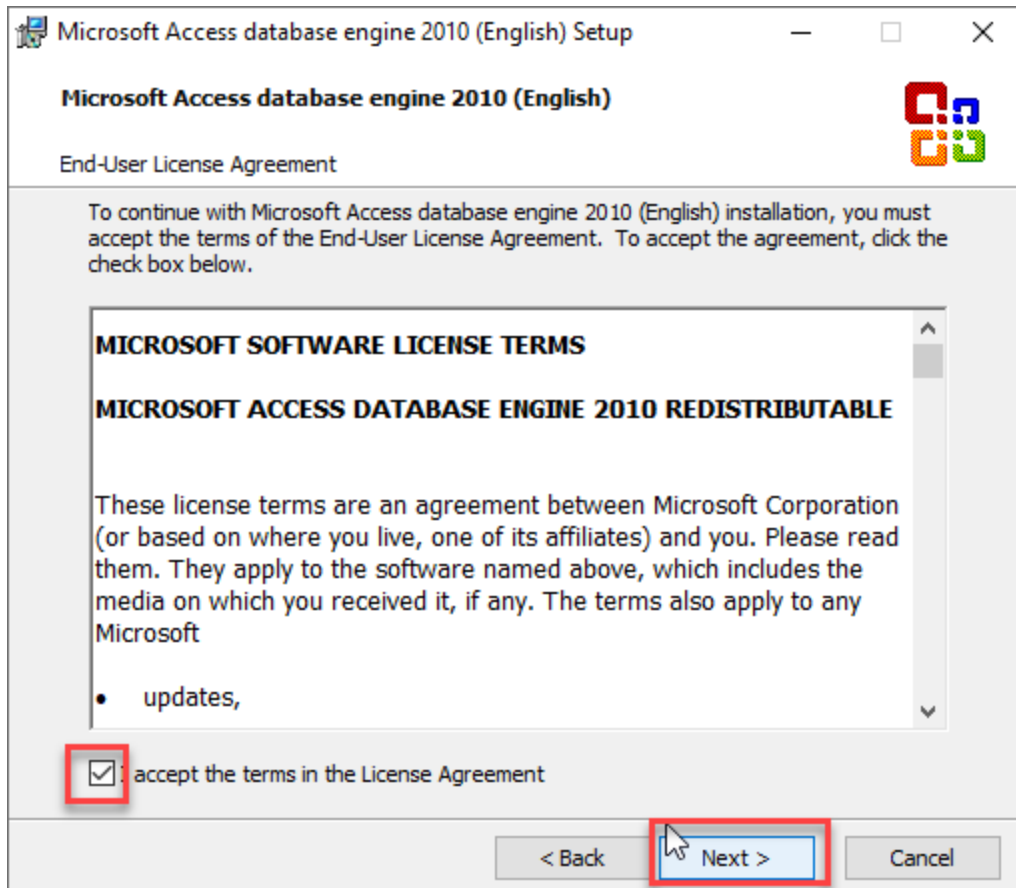
7. Select “Yes” if you get a User Account Control Message as below (after you click Run as Administrator)



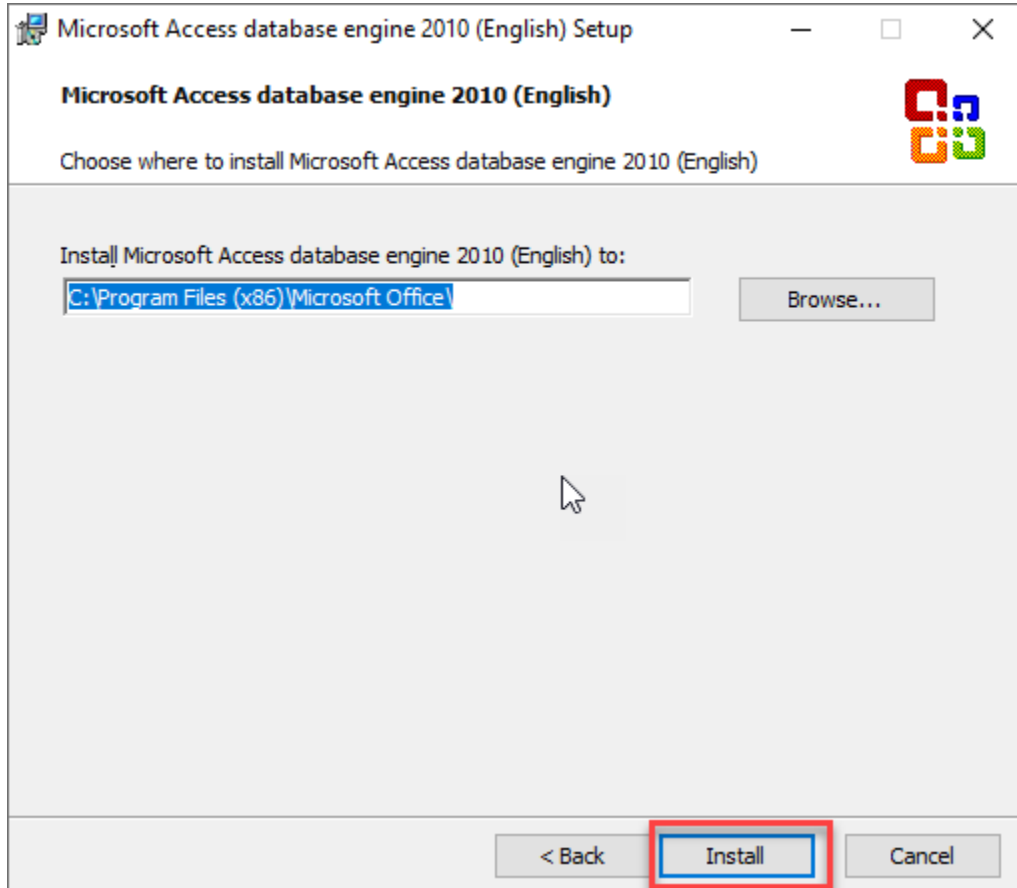
8. Click the **Next** button as below.

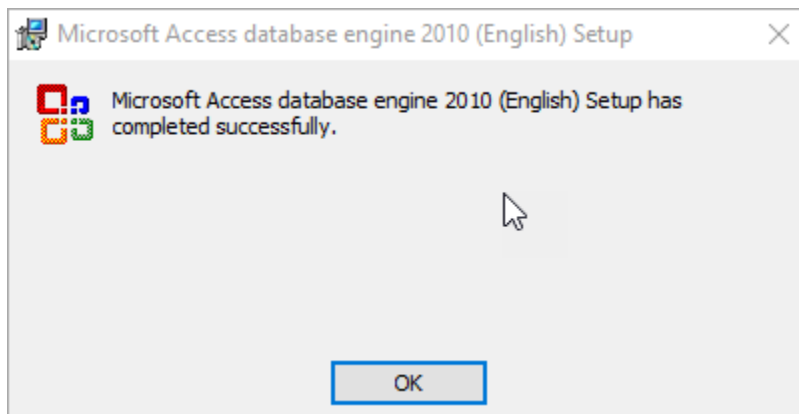
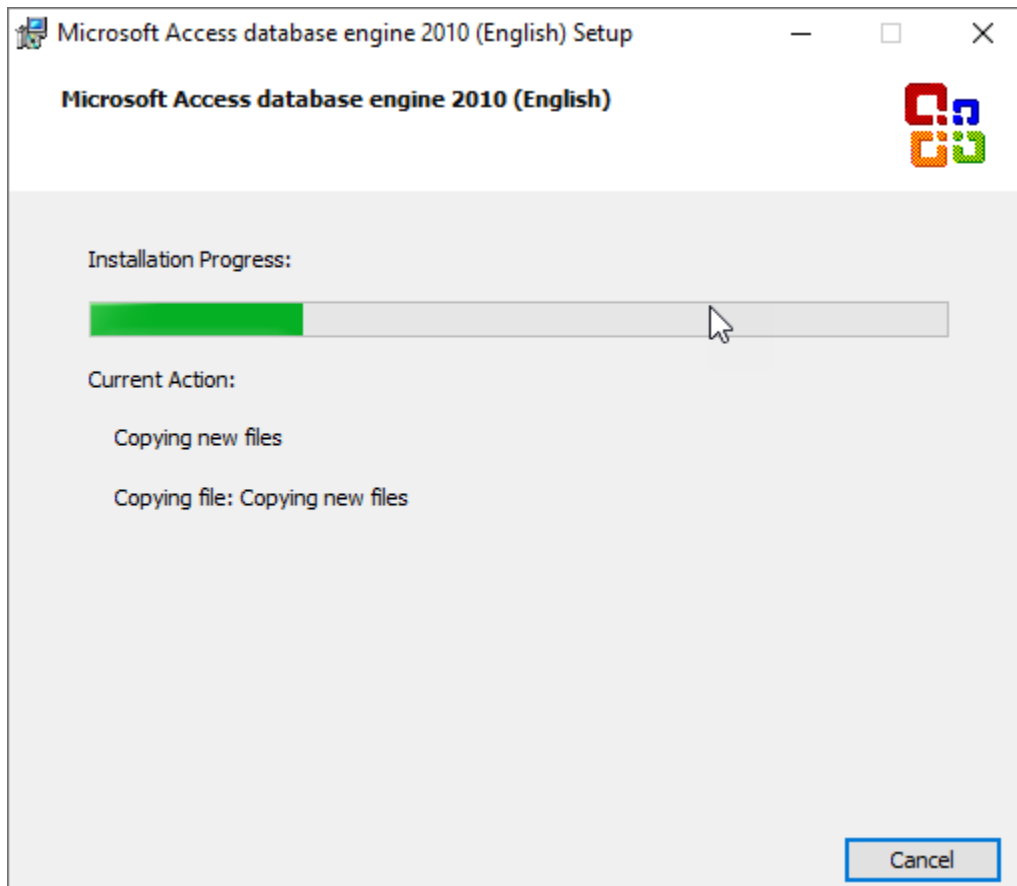


9. Select License Agreement **Checkbox** and click Next button as below.



10. Select the Folder where you want Install (Usually you don't need to modify, select the Default Folder C:\Program Files(x86)\Microsoft Office\) and Click **Install** button.

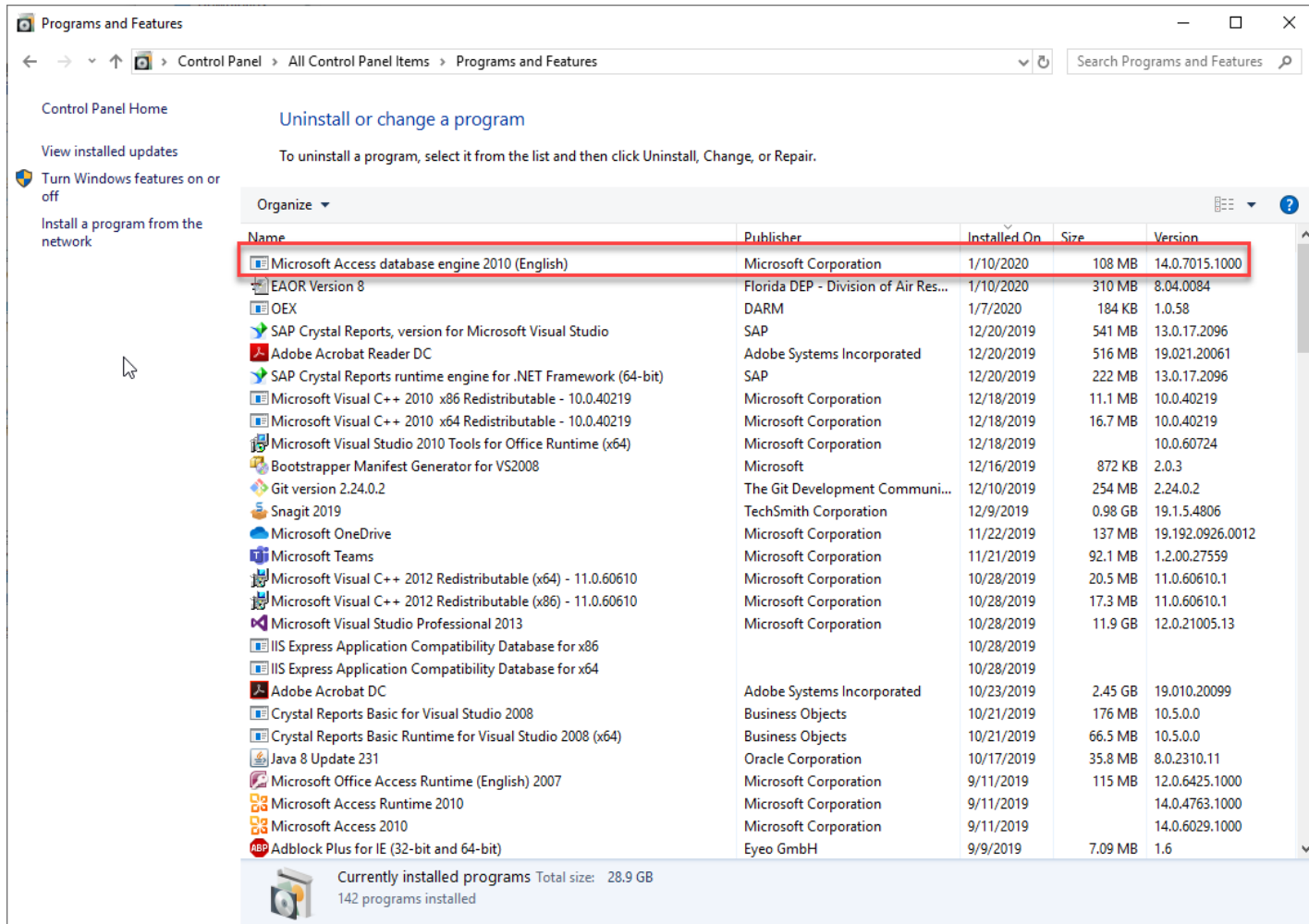




EAOR Version 2019-1 – Installation Instructions

Last Updated: January 17, 2020

Verify MS Access Database Engine 2010: Go to Control Panel->Program and Features. Please look it in the Program List as mentioned below.



Appendix I – Install 7-Zip Software

1. If your computer needs the Zip utility, click the appropriate link, “**7-Zip for 32-Bit Windows or 7-Zip for 64-Bit Windows**” based on your operating system.

The screenshot shows the Florida Department of Environmental Protection (FDEP) website. The main content area is titled "Emission Sources EAOR" and "Electronic Annual Operating Report Software Download". It provides instructions for downloading the software and lists various links for troubleshooting and additional resources. A red box highlights the link for "7-Zip for 64-Bit Windows".

Programs

- » [Air Home](#)
- » [Florida's Air Quality](#)
- » [Public Notices](#)

Assistance

- » [Site Map](#)
- » [Glossary \(EPA\)](#)
- » [Contact Us](#)

Emission Sources EAOR

Electronic Annual Operating Report Software Download
See error solutions Links below if you are having trouble submitting a File, Printing a report or the EAOR program closing:

System Requirements: This application requires one of the following operating systems: Windows 7/8/10. This application has been developed to work with the Microsoft Internet Explorer Web Browser. It may or may not work with other web browsers.

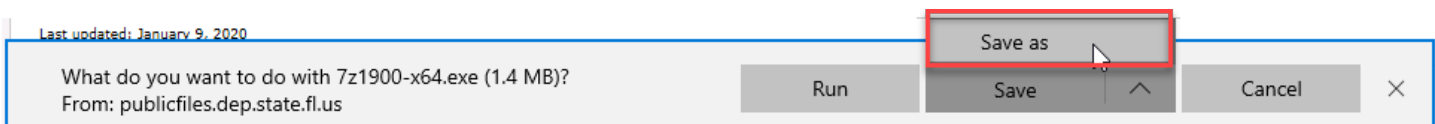
- » [Click Here to Download EAOR Version 2019-1](#)
When the File Download message appears, select Save and save this file to your desktop. Once the download is complete, select Close. Double click on the EAOR_Fac_Ver_2019-1.exe file on your desktop to start the installation. **Please read the instructions very carefully to ensure the proper setup of the program.**
- » [Click Here for the Installation Instructions - Updated January 9, 2020](#)
Note: Fixes for error messages are found in the installation instruction Appendices.
- » [Click Here for "Crystal Reports" Error Solution:](#)
Crystal Reports error will cause the File Submission or the Print/Preview report features to Fail in EAOR.
- » [Click Here for "EAOR has stopped working" Error Solution:](#)
This error states a problem caused the program to stop working and closes EAOR.
- » [Click here if you get an error in EAOR about not having folder permissions to read, write, etc.](#)
Before using EAOR, all users must have read, write, and modify permissions to the folder where EAOR is installed, otherwise an error similar to "Access Denied" may be received, or users are unable to access, modify, or delete files/folders in EAOR.
- » [EAOR Manual](#) An updated manual for EAOR. The Appendix of this manual contains the instructions for DEP Form 62-210.900(5). **We strongly recommend you print a copy of this document and follow it while using the program to complete your AOR.**
- » [Microsoft .NET Framework 4.5.2 Setup](#) Click this link if your computer needs the .NET Framework 4.5.1 or 4.5.2 (This installation package will install both .Net Frameworks 4.5.1 and 4.5.2. The web installer is a small package that automatically determines and downloads only the components applicable for a particular platform). Supported Operating Systems: Windows Server 2008/2012, Windows 7/8/10. Reminder: You may want to check that you have the latest service pack and critical updates for the version of Windows that you are running. To find recent security updates, visit [Windows Update](#). You must be running Microsoft Internet Explorer 11 or later for all installations of the .NET Framework. [Download the Latest Version of the Internet Explorer](#).
- » [Microsoft Access Database Engine 2010 Redistributable](#) Click this link if your computer needs the Microsoft Access Database Driver - **Microsoft.ACE.OLEDB.12.0** (You will need to install this 32 Bit Driver for both 32 and 64 Bit System). This will install a set of components that can be used to facilitate transfer of data between 2010 Microsoft Office System Files and non-Microsoft Office applications.
- » [7-Zip for 32-Bit Windows](#) / [7-Zip for 64-Bit Windows](#) Click this link if your computer needs the Zip utility program to help you to extract compressed files and create your own compressed file in several different formats. **7-Zip Software** is free software with open source and you can use it on any computer. This program can handle multiple compression formats. It provides complete support for **RAR and Zip archives**. It can package files into 7z, ZIP, GZIP, BZIP2, and TAR formats, and it can unpack all those, in addition to ARJ, CAB, CHM, CPIO, DEB, DMG, and more.

Last updated: January 9, 2020

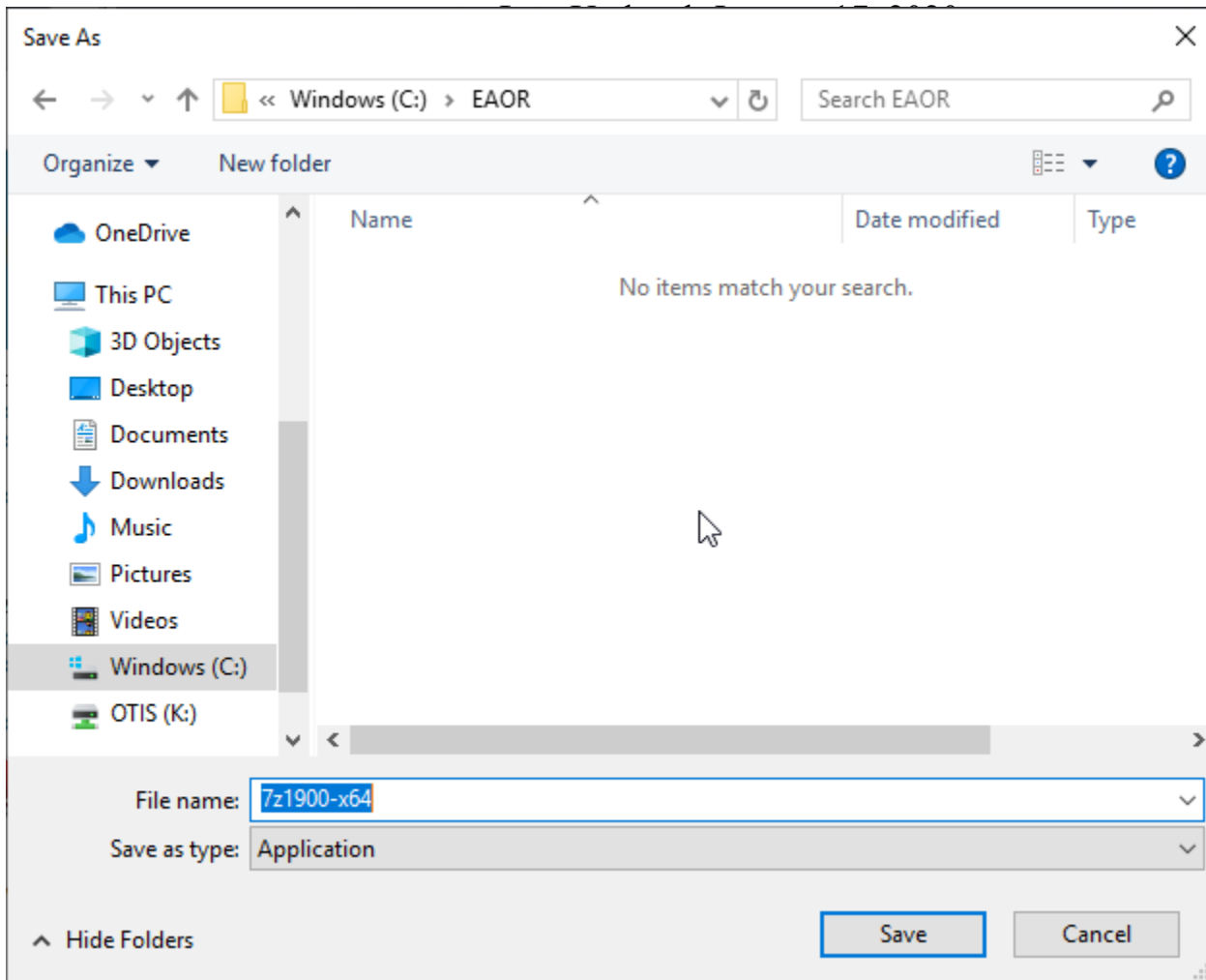
2600 Blair Stone Road, M.S. 5500 Tallahassee, Florida 32399-2400 850-717-9000 (phone) / 850-717-9001 (fax)
[Accessibility Statement](#) [Privacy Statement](#)

<http://publicfiles.dep.state.fl.us/DARM/eaor/applications/7z1900-x64.exe>

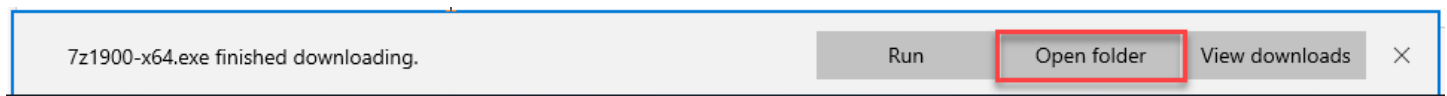
2. The link will display a File Download message box. Click on the down arrow next to **Save** button and then select **Save as**.



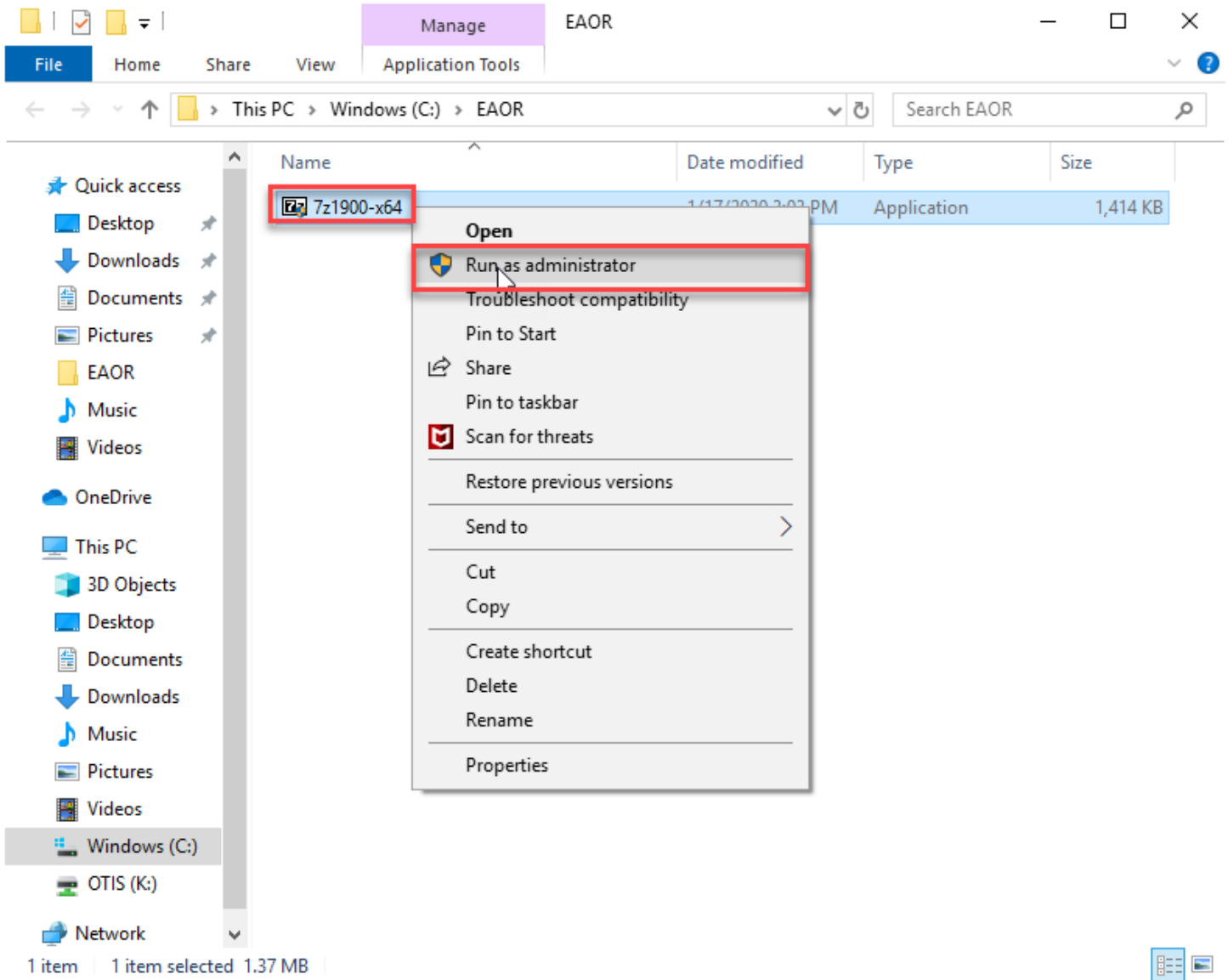
3. In the **Save as** box, select your Desktop or EAOR Default Folder (C:\EAOR) or temporary folder where you want to save the **7-Zip Software**.



4. Once the Save is complete then you will see the message box as shown below, then click the **Open folder** button.

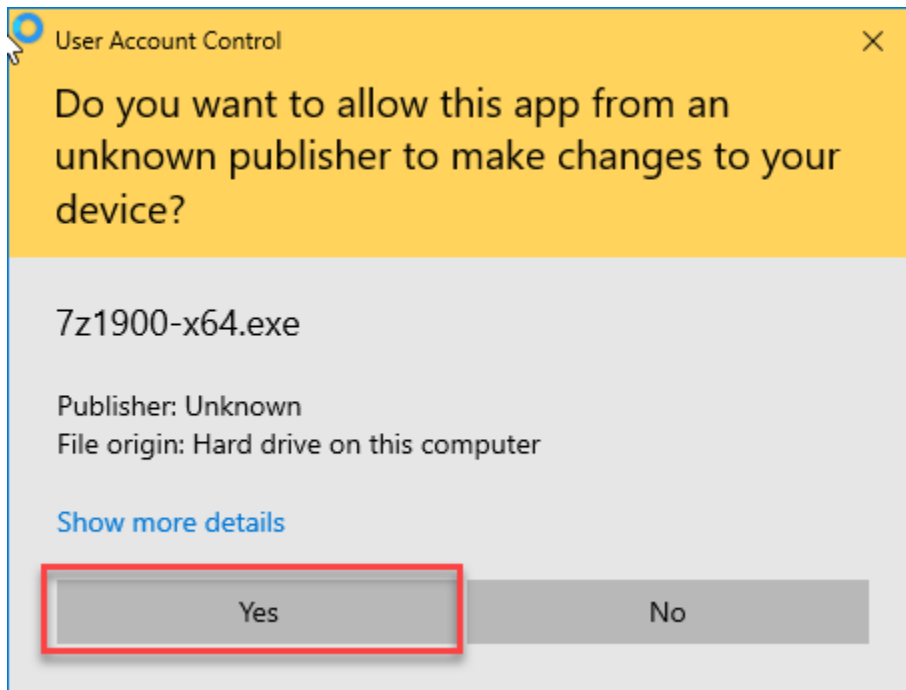


5. After successful Downloading then you will see the downloaded file and then Right click on the **7z1900-x64.exe** and select **Run as administrator** as shown below.

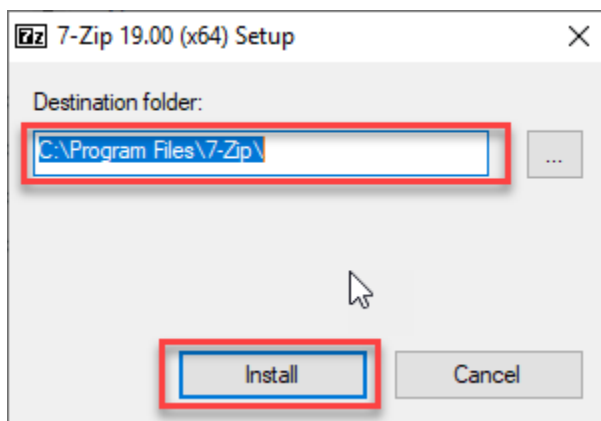


6. Select “**Yes**” if you get a User Account Control Message as below (after you click Run as

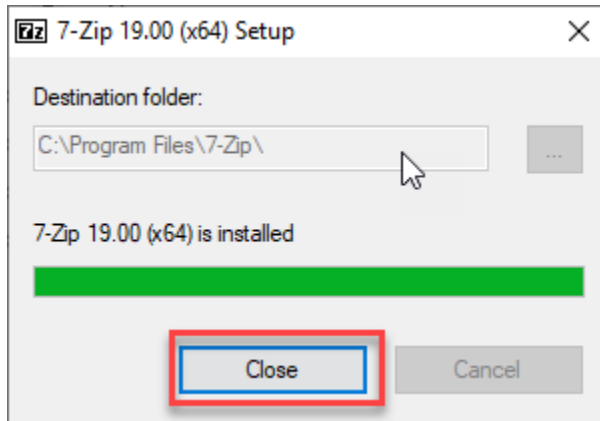
Administrator)



7. Select the Folder where you want Install (Usually you don't need to modify, select the Default Folder C:\Program Files\7-Zip\) and Click **Install** button.



8. You can see the progress bar (It will finish the installation very quickly) and select the **Close** button to exit.



9. Verify the **7-Zip Software**, ensure the software is installed and showed correctly (Right click on the file name or Folder and then look for the option **7-Zip** as below)

