

From: [Mullen, William](#)
To: [Eells, Amber](#)
Cc: [Reistad, Nicole](#)
Subject: RE: S21080703 RQ-2021-08-23-38 08.26.21
Date: Wednesday, September 8, 2021 3:36:42 PM
Attachments: [image003.png](#)

Hello Amber,

Another member of our ROC had already spoke with Benchmark about this situation and I had mistakenly thought all parties had been updated, my apologies. You may report the E. coli sample. I also understand that you were trying to call me today. It seems My extension hasn't been updated in outlook from when I moved from South District to DEAR; my current extension is 2393445716 ext. 85716 in case you ever need to contact me again.

My apologies again for the lack of communication,



William Mullen
Environmental Specialist II
Environmental Assessment and Restoration – South ROC
Florida Department of Environmental Protection
2295 Victoria Avenue Suite 364
Fort Myers, FL 33901
William.Mullen@FloridaDEP.gov
Office: 239-344-5716 ext. 85716

From: Eells, Amber <Amber.Eells@FloridaDEP.gov>
Sent: Friday, September 3, 2021 3:21 PM
To: Mullen, William <William.Mullen@FloridaDEP.gov>
Subject: FW: S21080703 RQ-2021-08-23-38 08.26.21

Afternoon Mr Mullen,

I forwarded this email to you earlier today to make you aware of the situation so that you would not be expecting F.coli samples for this event. **RQ-2021-08-23-38** order was for Enterococci and F.coli. The lab mistakenly ran E.coli instead of F.coli. I have been advised to ask you if you would still like the E.coli samples that were run by accident. As a side, the Enterococci samples that were on the RQ were reported. Please advise.

Thank you,
Amber Eells, Overflow

Amber Eells
Environmental Specialist II
FDEP Laboratories – Biology
2600 Blair Stone Road



Tallahassee, Florida 32399-24000
Amber.Eells@FloridaDEP.gov

From: DEP-Overflowmicro
Sent: Friday, September 3, 2021 2:04 PM
To: Kelsey Ulrich <kelsey.ulrich@benchmarka.net>
Cc: Mullen, William <William.Mullen@FloridaDEP.gov>
Subject: RE: S21080703 RQ-2021-08-23-38 08.26.21

Kelsey, thank you for your speedy response. I see now that the C-qualifier explains that the sampler mistakenly ran the wrong test. Since this is not an error on our part, we should not be charged for the four F.coli tests on your August invoice. As always, I appreciate your assistance.

Have a great weekend,

Amber Eells



Amber Eells
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Amber.Eells@FloridaDEP.gov

From: Kelsey Ulrich <kelsey.ulrich@benchmarka.net>
Sent: Friday, September 3, 2021 1:19 PM
To: DEP-Overflowmicro <DEP-Overflowmicro@dep.state.fl.us>
Subject: Re: S21080703 RQ-2021-08-23-38 08.26.21

Good afternoon Amber,

Please see the C qualifier explanation listed in the comments section of the report.

Thank you,

Kelsey Ulrich
Data Reporting Specialist
Benchmark EA, Inc.
941-723-9986

From: DEP-Overflowmicro <DEP-Overflowmicro@dep.state.fl.us>
Sent: Friday, September 3, 2021 1:15 PM
To: Kelsey Ulrich <kelsey.ulrich@benchmarkea.net>
Subject: FW: S21080703 RQ-2021-08-23-38 08.26.21

Afternoon Kelsey,

Thank you for the report and CoC. The report you submitted shows you ran Enterococci and E.coli (SM9223**B**). The CoC order requests Enterococci and F.coli (fecal coliform SM9222**D**). Can you please confirm which tests you ran?

Thank you,

Amber Eells

From: Kelsey Ulrich <kelsey.ulrich@benchmarkea.net>
Sent: Thursday, September 2, 2021 4:39 PM
To: DEP-Overflowmicro <DEP-Overflowmicro@dep.state.fl.us>
Subject: S21080703 RQ-2021-08-23-38 08.26.21

Hello,

Attached is the following completed report:

S21080703 RQ-2021-08-23-38 08.26.21

Please feel free to contact me during our normal business hours Mon - Fri 8:30 a.m. to 5 p.m. if you have any questions.

Thank you,
Kelsey Ulrich
Data Reporting Specialist
Benchmark EA, Inc.
941-723-9986

Dep Customer Survey