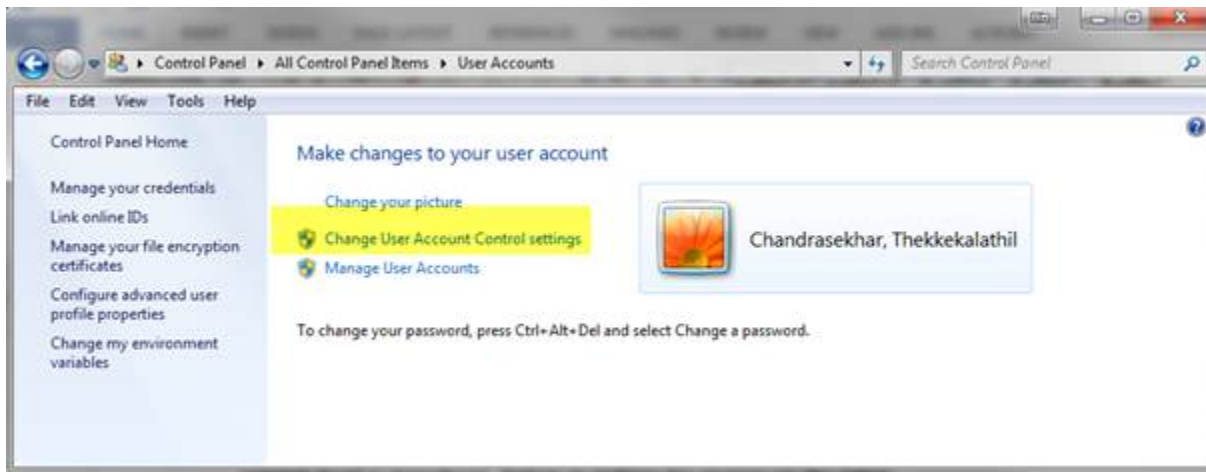


Moore, Clark B.

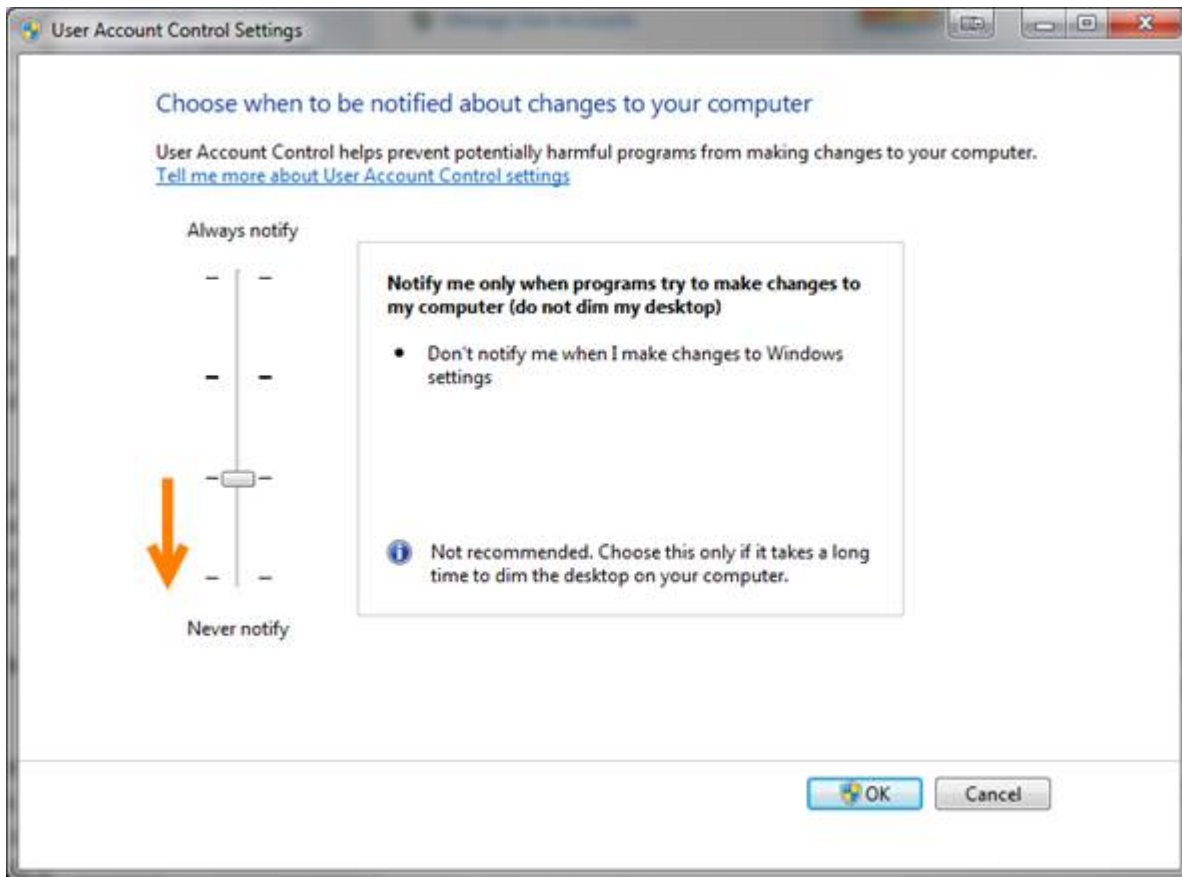
From: Chandrasekhar, Thekkekalathil
Sent: Friday, April 10, 2015 10:06 AM
To: Moore, Clark B.
Cc: Lurding, Kathleen
Subject: ADaPT and User Account Control Settings in Windows

Clark,

Kathy Lurding figured out what was blocking our use of ADaPT earlier this week. It was also affecting portions of our LIMS. The cause turned out to be a security setting sent out by OTIS that reset User Account Control Settings on local computers.



We discovered that when we rebooted our computers, the setting (see slider on the left in figure below) was raised by a notch. Our only solution was to move the slider down to "Never Notify" and reboot the computer. Anytime this setting is changed, the computer must be rebooted for it to take effect.



So for now, our solution is to not shut down our computers at the end of the day during the week (put them to Sleep instead). I will shut down my computer only over weekends and reboot twice on Monday morning.

Has OTIS pushed this setting on your (and DWM's) computers as well? So far, to our knowledge this security setting has only affected lab computers.

Chandra

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