There are several options on the map. The home screen is fairly clean but if you click on the down arrows in the corners or on the bottom you get different options and functions. For instance, clicking on the set in the upper left corner gives you a menu that you can use to turn on different base map layers such as imagery and street maps instead of the default topographic map.
The other is layer control where you can add or remove layers, turn them on and off and reorder them in the display area. The last tab is just a legend.

Layers dialog/toggle on and off/add and remove layers
Available layers in MapDirect
In the upper right corner the arrows, when clicked, will reveal different ways of revealing query or selection results. There is the index of results that just shows basic information.
The middle option reveals a little more data about the selected items including all of the results.

The last option is the table result, this is good when selecting multiple points or features and you want to display all of them together.
At the bottom of the screen is another set of menu options.

When you click on the arrows a series of tools appear.
Using the select information tool you can........

Click and drag a large area (hold the left mouse button down until done to complete the polygon)
Once done you can click on the arrows in the upper right and select “table of results” and you will get all of the results with an option to print or download as a .csv file.

It takes a little time getting used to especially if you use ArcMap a lot but it should be beneficial to all of us taking calls on the sinkhole line.