



2555 Colonial Blvd.
Fort Myers, Florida 33907
(239) 936-2520
www.ftmyerstoyota.com

STATE OF FLORIDA
REGISTRATION: MV-01478

SERVICE HOURS
Mon - Fri 7AM - 8PM
Saturday 8AM - 6PM

Our service department offers the best in automotive service to our customer. We are proud of our state-of-the-art facility, which features the most current diagnostic and repair equipment available. Our highly trained, factory technicians share in Fort Myers Toyota's sentiment that you and your vehicle deserve only the best of care.

CUSTOMER NO. 59311		ADVISOR JOSH MCKENZIE		TAG NO. 31857	INVOICE DATE 10/10/08	INVOICE NO. TOCS15900
DEPT OF ENVIRONMENTAL PROTECTION PO BOX 2549 FT MYERS, FL 33902-2549		LICENSE NO.		MILEAGE 114,089	COLOR /	STOCK NO.
		YEAR / MAKE / MODEL 02 / TOYOTA / PRIUS / HYBRID CA / 4 DR ELECT		DELIVERY DATE 07/03/02		DELIVERY MILES
		VEHICLE ID NO. J T 2 B K 1 2 U 7 2 0 0 6 4 4 5 8		SELLING DEALER NO.		PRODUCTION DATE 05/01/02
RESIDENCE PHONE 239-332-6975		BUSINESS PHONE 239-332-6975 x199		F.T.E. NO. 470403914352C		F.O. NO.
		COMMENTS		F.S. DATE 10/10/08		

MO: 114089

TOTALS

* ☐ CASH ☐ CHECK CK NO. [] *
* ☒ VISA ☐ MASTERCARD ☐ DISCOVER *
* ☐ AMER XPRESS ☐ OTHER ☐ CHARGE *

OVER 95% OF OUR ORDERED PARTS ARE HERE
IN TWO WORKING DAYS!!!!

THANK YOU FOR YOUR BUSINESS!!!!

TOTAL LABOR.... 178.10
TOTAL PARTS.... 88.70
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 8.91
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 275.71

**CUSTOMER-
PLEASE PRINT ADDITIONAL
INFORMATION BELOW**

LIMITED WARRANTY: The only warranties applying to the part(s) installed in accordance with this estimate and/or repair order are those that may be offered by the manufacturer. The seller, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose or use. The seller warrants that the work performed in accordance with this estimate and/or repair order will conform to the manufacturer's specifications and the description of the complaint.

All parts installed on this vehicle are new or remanufactured except those indicated.

ENVIRONMENTAL IMPACT FEE: A standard charge for supplies, materials and expenses related to the handling and disposal of toxic and hazardous materials and wastes generated, and used in vehicle repair, is made on each repair order. The amount of this charge will be 8% of the total labor charge, up to a maximum of \$10.00. This will be shown in the lower right corner of the repair order in the space provided. This charge represents costs and profits to the motor vehicle repair facility for hazardous waste disposal, and for the cost of waste disposal expenses.

STORAGE CHARGES: No storage charge shall be assessed for vehicles stored at the shop for a period of 30 days from the date of repair. If the vehicle is stored for more than 30 days, a storage charge of \$10.00 per day shall be assessed. (See 409.03 for details.)

CANCELLATION OF REPAIRS: In the event the owner of the vehicle cancels the repair work, the shop shall be responsible for the cost of the repair work. If the vehicle is assembled and driven away, the shop may charge for the cost of teardown, the cost of parts and labor to replace items destroyed by teardown, and the cost to reassemble the vehicle. The vehicle shall be reassembled to a condition reasonably similar as when received unless the customer waives reassembly or the reassembled vehicle would be unsafe. The repair shop may charge for the cost of teardown, the cost of parts and labor to replace items destroyed by teardown, and the cost to reassemble the vehicle.

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TOYOTA/SCION
1603 South Tamiami Trail
PUNTA GORDA, FL 33950
(941) 639-1155
www.palmauto.com
e-mail: palmauto@sunline.net
MV-06547

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
29APR09	29APR09		JT2BK12U720064458	515191	T449		29APR09	137277
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	S/A
11:50	12:30	02	TOYOTA PRIUS	239-332-6975		01JAN02	618	436
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
124515	124515	DEP 05464						

A OIL AND FILTER CHANGE, ADJUST FLUID LEVELS AND TIRE PRESSURES, PERFORM COMPLETE VEHICLE INSPECTION.			
A095B OIL AND FILTER CHANGE, ADJUST FLUID LEVELS AND TIRE PRESSURES, PERFORM COMPLETE VEHICLE INSPECTION.			
588	CP	12.70	12.70
1 90915-YZZF2 FILTER			
S/A, OIL	5.75	5.75	5.75
1 OIL PZ 5W20	11.50	11.50	11.50
B PERFORM MULTIPOINT INSPECTION			
A003 PERFORM MULTIPOINT INSPECTION			
588	ILCS		(N/C)
SHOP SUPPLIES			1.27



DESCRIPTION	TOTALS
LABOR AMOUNT	12.70
PARTS AMOUNT	17.25
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	1.27
TOTAL CHARGES	31.22
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	31.22

LIMITED WARRANTY: The only warranties applying to the part(s) installed in accordance with this estimate are those that may be offered by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of products or services sold under the terms of this estimate. Parts and services are guaranteed for 90 days or 4,000 miles whichever occurs first.

CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE
MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.

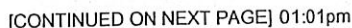
CUSTOMER SIGNATURE

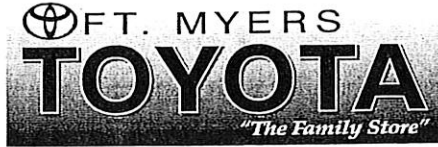
THANK YOU FOR SERVICING YOUR VEHICLE AT PALM
TOYOTA. PLEASE BE ASSURED THAT YOUR VEHICLE
RECEIVES 110% ATTENTION. IF YOU ARE NOT
COMPLETELY SATISFIED WITH YOUR SERVICE, PLEASE
CALL DEVIN O'BRIAN AT PALM TOYOTA 941-639-115
5 EXT 1527. THANK YOU FOR YOUR BUSINESS.
CHECK OUR COUPONS AT WWW.PALMAUTOMALL.COM

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) Jennifer Cowart 4-29-09 DATE

CUSTOMER COPY





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CUSTOMER NO. 59311		ADVISOR JAMES HALLORAN	32288	TAG NO. 9408	INVOICE DATE 07/10/08	INVOICE NO. TOCS136130
DEPT OF ENVIRONMENTAL PROTECTION PO BOX 2549 FT MYERS, FL 33902-2549		LABOR RATE	LICENSE NO.	MILEAGE 108,685	COLOR /	STOCK NO.
		YEAR MAKE MODEL 02/TOYOTA/PRIUS/HYBRID CA/4 DR ELECT	DELIVERY DATE 07/03/02		DELIVERY MILES	
		VEHICLE ID NO. J T 2 B K 1 2 U 7 2 0 0 6 4 4 5 8	SELLING DEALER NO.		PRODUCTION DATE 05/01/02	
		FTFE NO. 470403914352C	PCO NO.		R.O. DATE 07/10/08	
RESIDENCE PHONE 239-332-6975	BUSINESS PHONE 239-332-6975 x199	COMMENTS				
					MO: 108685	

TOTALS

*
* ☐ CASH ☐ CHECK CK NO. [] *
* ☒ VISA ☐ MASTERCARD ☐ DISCOVER *
* ☐ AMER XPRESS ☐ OTHER ☐ CHARGE *

TOTAL LABOR.... 33.15
TOTAL PARTS.... 15.75
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 1.66
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 50.56

OVER 95% OF OUR ORDERED PARTS ARE HERE
IN TWO WORKING DAYS!!!!

THANK YOU FOR YOUR BUSINESS!!!!!!

ADDITIONAL RECOMMENDED SERVICES SECTION
OPERATION NO. OPERATION DESC RC RC COMMENTS

05TOZ04 ALIGN WHEELS
CUSTOMER SIGNATURE *Barbara P. Brown 7-10-08*

CUSTOMER- PLEASE PRINT ADDITIONAL INFORMATION BELOW

LIMITED WARRANTY: The only warranties applying to the parts, materials and labor are those stated on the repair order and those that may be offered by the manufacturer. The dealer hereby expressly disclaims all warranties, either express or implied, and any implied warranty of merchantability or fitness for a particular purpose. The dealer is not responsible for any damage to the vehicle or its contents caused by fire, theft, flood, or other causes not covered by the warranty. The dealer is not responsible for any damage to the vehicle or its contents caused by fire, theft, flood, or other causes not covered by the warranty. The dealer is not responsible for any damage to the vehicle or its contents caused by fire, theft, flood, or other causes not covered by the warranty.

ENVIRONMENTAL IMPACT FEE: A standard charge for supplies, materials and expenses related to the handling and disposal of hazardous materials and waste generated and used in vehicle repair is made on each repair order. The amount of this charge will be 5% of the total labor charge up to a maximum of \$50.00. This will be shown in the lower right corner of the repair order in the space provided. This charge represents costs and profit for the repair shop and is not a fee for disposal of hazardous materials.

STORAGE CHARGES: No storage charge shall be assessed for a vehicle stored in the shop for a period of 30 days from the date of repair. If the vehicle is stored for more than 30 days, a storage charge of \$10.00 per day shall be assessed. This charge is in addition to the cost of the vehicle and is not a fee for disposal of hazardous materials.

STAMPED REPAIRS: Repairs made by the shop are guaranteed for 90 days or 10,000 miles, whichever comes first. If the vehicle is damaged by fire, theft, flood, or other causes not covered by the warranty, the dealer is not responsible for any damage to the vehicle or its contents caused by fire, theft, flood, or other causes not covered by the warranty. The dealer is not responsible for any damage to the vehicle or its contents caused by fire, theft, flood, or other causes not covered by the warranty. The dealer is not responsible for any damage to the vehicle or its contents caused by fire, theft, flood, or other causes not covered by the warranty.

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JUL 10 2008

pm

SERVICE HOURS
Mon - Fri 7AM - 8PM
Saturday 8AM - 6PM

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CUSTOMER NO. 59311		ADVISOR JOSH MCKENZIE	31857	TAG NO. 6010	INVOICE DATE 04/07/08	INVOICE NO. TCS109032
DEPT OF ENVIRONMENTAL PROTECTION PO BOX 2549 FT MYERS, FL 33902-2549		VEHICLE MAKE TOYOTA/PRIUS/HYBRID CA/4 DR ELECT	MILEAGE 103,404	COLOR /	STOCK NO.	
		VEHICLE LICENSE J T Z B K 1 2 U 7 2 0 0 6 4 4 5 8			DELIVERY DATE 07/03/02	DELIVERY MILES
		VEHICLE VIN 470403914352C	R.O. NO.	SELLING DEALER NO. 04/07/08	PRODUCTION DATE 05/01/02	
				R.O. DATE		
PERSONAL PHONE 239-332-6975	BUSINESS PHONE 239-332-6975 x199	COMMENTS				
MO: 103405						

JOB# 3 TOTALS		LABOR	89.95
		PARTS	21.96
JOB# 3 JOURNAL PREFIX TOCS JOB# 3 TOTAL			111.91
JOB# 4 CHARGES			
LABOR	J# 4 20Z06 CABIN AIR FILTER TECH(S) 32303		13.88
CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT			
PARTS	QTY FP NUMBER DESCRIPTION UNIT PRICE		
	1 87139-47010-83 ELEMENT, AIR REFI	20.00	20.00
		TOTAL - PARTS	20.00
JOB# 4 TOTALS		LABOR	13.88
		PARTS	20.00
JOB# 4 JOURNAL PREFIX TOCS JOB# 4 TOTAL			33.88
MISC	CODE DESCRIPTION CONTROL NO		
JOB # A	C1 SHOP SUPPLIES		6.84
		TOTAL - MISC	6.84
COMMENTS			
WAIT			
TECHNICIAN CERTIFICATION		DATE	
32303 JAYSON OBANDO		05	
278 DEAN DEMOS		05	
TOTALS			
*****		TOTAL LABOR....	136.86
* [] CASH [] CHECK CK NO. [] *		TOTAL PARTS....	49.83
* [] VISA [] MASTERCARD [] DISCOVER *		TOTAL SUBLET....	0.00
* [] AMER XPRESS [] OTHER [] CHARGE *		TOTAL G.O.G....	8.00
*****		TOTAL MISC CHG.	6.84
		TOTAL MISC DISC	0.00
		TOTAL TAX.....	0.00
		TOTAL INVOICE \$	201.53

OVER 95% OF OUR ORDERED PARTS ARE HERE IN TWO WORKING DAYS!!!!

THANK YOU FOR YOUR BUSINESS!!!!!!

APR 07 2008

ADDITIONAL RECOMMENDED SERVICES SECTION

OPERATION NO.	OPERATION DESC	RC	RC COMMENTS
05TOZ04	ALIGN WHEELS		

PAGE 2 OF 3 CUSTOMER COPY [CONTINUED ON NEXT PAGE] 12:50pm

A collage of credit card logos. At the top left is the MasterCard logo. To its right is the Visa logo. Below these is a large, stylized 'EZ' logo. Underneath the 'EZ' logo, the text 'SERVICE HOURS' is written in a bold, sans-serif font. Below that, the hours 'Mon - Fri 7AM - 8PM' and 'Saturday 8AM - 6PM' are listed. At the bottom left is the American Express logo, and at the bottom right is the Discover logo.

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CUSTOMER NO. CUSTOMER NO. 59311		ADVISOR SALVATORE SCHILLAC 31948		TAG NO. 7828	INVOICE DATE 12/10/07	INVOICE NO. TCCS972778
DEPT OF ENVIRONMENTAL PROTECTION PO BOX 2549 FT MYERS, FL 33902-2549		LABOR RATE		LICENSE NO.	MILEAGE 98,035	STOCK NO.
		YEAR MAKE MODEL 02/TOYOTA/PRIUS/HYBRID CA/4 DR ELECT		DELIVERY DATE 07/03/02		DELIVERY MILES
		VEHICLE ID NO. J T 2 B K 1 2 U 7 2 0 0 6 4 4 5 8		SELLING DEALER NO.		PRODUCTION DATE 05/01/02
		F.T.E. NO. 470403914352C		P.O. NO.		R.O. DATE 12/10/07
		RESIDENCE PHONE 239-332-6975		BUSINESS PHONE BUSINESS PHONE 239-332-6975 x199		COMMENTS COMMENTS
						MO: 98036

[illegible]

CUSTOMER COPY

[CONTINUED ON NEXT PAGE] 03:21pm

Reynolds and Reynolds ERAINTINVE SF633892 Q (07/06)



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CUSTOMER NO. 59311		ADVISOR SALVATORE SCHILLAC	TAG NO. 31948	INVOICE DATE 12/10/07	INVOICE NO. T0CS972778
DEPT OF ENVIRONMENTAL PROTECTION PO BOX 2549 FT MYERS, FL 33902-2549		LABOR RATE 98,035	WILLIAMS 98,035	DELIVERY DATE 07/03/02	DELIVERY MILES
		YEAR/MAKE/MODEL 02/TOYOTA/PRIUS/HYBRID CA/4 DR ELECT	VEHICLE NO. J T 2 B K 1 2 U 7 2 0 0 6 4 4 5 8	SELLING DEALER NO.	PRODUCTION DATE 05/01/02
		F.T.E. NO. 470403914352C	RCO NO.	R.O. DATE 12/10/07	
RESIDENCE PHONE 239-332-6975	BUSINESS PHONE 239-332-6975 x199	COMMENTS MO: 98036			

MISC. CODE	DESCRIPTION	CONTROL NO.	
JOB # A	C1 SHOP SUPPLIES		1.66
		TOTAL - MISC	1.66
COMMENTS WAITING- JENNY COWART			
TECHNICIAN CERTIFICATION			
32314	SPENCER KELLY	05	
TOTALS			
*****		TOTAL LABOR....	33.15
* [] CASH [] CHECK CK NO. []		TOTAL PARTS....	24.75
* ☒ VISA [] MASTERCARD [] DISCOVER		TOTAL SUBLET...	0.00
* [] AMER XPRESS [] OTHER [] CHARGE		TOTAL G.O.G....	8.00
*****		TOTAL MISC CHG.	1.66
		TOTAL MISC DISC	0.00
		TOTAL TAX.....	0.00

TOTAL INVOICE \$ 67.56

OVER 95% OF OUR ORDERED PARTS ARE HERE
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THANK YOU FOR YOUR BUSINESS!!!!!!

ADDITIONAL RECOMMENDED SERVICES SECTION
OPERATION NO. OPERATION DESC RC RC COMMENTS

05TOZ SERVICE RECOMMEND.
05TOZ02 ROTATE TIRES

CUSTOMER SIGNATURE

DEC 10 2007

COMMENTS
PLEASE SEE ADDITIONAL INFORMATION BELOW

LIMITED WARRANTY: The only warranties applying to the part(s) installed in accordance with this estimate and/or repair order are those that may be offered by the manufacturer. The seller, hereby expressly disclaims all warranties, whether expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose. The seller assumes no responsibility for any damage to the vehicle or its components, including but not limited to, the engine, transmission, drivetrain, suspension, steering, brakes, and electrical system, which may occur as a result of the repair work performed. The seller assumes no responsibility for any damage to the vehicle or its components, including but not limited to, the engine, transmission, drivetrain, suspension, steering, brakes, and electrical system, which may occur as a result of the repair work performed.

ENVIRONMENTAL IMPACT FEE: A standard charge for handling and disposing of toxic and hazardous materials and wastes generated and used in vehicle repair is included in the labor charge. The amount of this charge may be shown in the lower right corner of the repair order. This charge covers the cost of the repair work performed and the cost of the materials and supplies used.

STORAGE CHARGES: No storage charge shall accrue or be due and payable for a period of 30 days from the date of repair. If the vehicle is not ready for pickup within 30 days, a storage charge of \$10.00 per day shall be collected for each day the vehicle is stored in excess of 30 days. A storage fee of \$10.00 shall be collected for each day the vehicle is stored in excess of 30 days.

TEARDOWN OF REPAIRS: In the event the customer cancels the repair work, the vehicle shall be reassembled to a condition reasonably similar as when delivered to the shop. The cost of reassembly or the cost of the parts and labor to replace items destroyed by teardown shall be the responsibility of the customer. In the event the customer cancels the repair work, the vehicle shall be reassembled to a condition reasonably similar as when received unless the customer waives reassembly or the reassembled vehicle would be unsafe. The repair shop may charge for the cost of teardown, the cost of parts and labor to replace items destroyed by teardown and the cost to reassemble the vehicle.

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[END OF INVOICE] 03:21pm

Reynolds and Reynolds ERAINTIVE SF603148 Q (05/06)