

10: BRUCE DIBBLE  
 From: R.W. BENLEY  
 CUSTOMER #: 3068110

123289

INVOICE



6397 PENSACOLA BLVD. • PENSACOLA, FL 32505

 DEALER CODE  
 24H018

 (850) 476-9050  
 (800) 933-4539  
 REG# MV08975

 P & A CODE  
 04982

CALL DIRECT FOR SERVICE DEPARTMENT: (850) 479-1311

REGINALD BRADLEY  
 160 GOVERNMENTAL CENTER  
 PENSACOLA, FL 32502  
 HOME: 850-595-8300 CONT: N/A  
 BUS: CELL:

SERVICE ADVISOR: 839 ERNIE ROBB

| COLOR       | YEAR      | MAKE/MODEL                            | VIN               | LICENSE | MILEAGE IN / OUT | TAG     |          |
|-------------|-----------|---------------------------------------|-------------------|---------|------------------|---------|----------|
|             | 08        | FORD ESCAPE                           | 1FMCU59H08KA79981 |         | 65185/65185      | T9981   |          |
| DEL DATE    | PROD DATE | WARR EXP                              | PROMISED          | PO NO   | RATE             | PAYMENT | INV DATE |
| 16OCT07 DD  |           |                                       | 12:00 26FEB10     |         |                  | VS      | 25FEB10  |
| R.O. OPENED | READY     | OPTIONS: DLR:04962 ENG:2.3 Liter DOHC |                   |         |                  |         |          |

17:49 25FEB10 18:27 25FEB10

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A OIL AND FILTER SERVICE INCLUDING OIL, FILTER AND MULTI-POINT  
 INSPECTION, 5/2017B 5W 20

DURALOF OIL AND FILTER SERVICE INCLUDING OIL,  
 FILTER AND MULTI-POINT INSPECTION

1209 CPM

1 387Z\*6731\*A FILTER ASY - ENGINE OIL - ELEM

11.25

10.75

10.75

5 VV3170 BLEND SYNTHETIC

3.48

3.25

16.25

PARTS:

21.20 LABOR:

10.75

OTHER:

0.00

TOTAL LINE A:

31.95

\*\*\*\*\*

B REPAIRED ONE TIRE / FLAT REPAIR, (RIGHT REAR)

FLAT REPAIRED ONE TIRE / FLAT REPAIR

1225 CPS

19.95

19.95

PARTS:

0.00 LABOR:

19.95

OTHER:

0.00

TOTAL LINE B:

19.95

\*\*\*\*\*

C QCM REPORT CARD MULTI-POINT INSPECTION

GBK BRAKES CHECKED OK / DISC OVER 5MM - DRUMS

OVER 2 MM 41 BRAKE PADS / SHOES CHECKED GOOD  
 AT THIS TIME.

1209 CPS

0.00

0.00

YTIRE TIRES MAY REQUIRE FUTURE ATTENTION

1209 CPS

0.00

0.00

BR5 \*\*\*BRAKES ARE 5MM\*\*\*

1209 CPS

0.00

0.00

TR4 \*\*\*TIRES ARE 4/32\*\*\*

1209 CPS

0.00

0.00

GBATT BATTERY INSPECTED AND OK ON THIS VISIT 36

1209 CPS

0.00

0.00

PARTS:

0.00 LABOR:

0.00

OTHER:

0.00

TOTAL LINE C:

0.00

\*\*\*\*\*

D\*\* REAR BATTERY AIR FILTER  
 AF AIR FILTER INSTALLED

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE  
 INFORMATION CONTAINED HEREON IS ACCURATE, UNLESS OTHERWISE  
 SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO  
 OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE  
 VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED  
 UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY  
 ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS  
 CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT  
 NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY  
 REPRESENTATIVES OF FORD.

## STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the  
 warranties with respect to the sale of this  
 item/items. The Seller hereby expressly  
 disclaims all warranties either express or  
 implied, including any implied warranty of  
 merchantability or fitness for a particular  
 purpose. Seller neither assumes nor authorizes  
 any other person to assume for it any liability in  
 connection with the sale of this item/items.

## DESCRIPTION

## TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY  
THIS AMOUNT

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER #: 3068110

123289



REGINALD BRADLEY  
160 GOVERNMENTAL CENTER  
PENSACOLA, FL 32502  
HOME: 850-595-8300 CONT: N/A  
BUS: CELL:

INVOICE

PAGE 2

6397 PENSACOLA BLVD. PENSACOLA, FL 32505

 DEALER CODE  
24H018

 (850) 476-8050  
(800) 933-4539  
REG# MV08975

 PSA CODE  
04862

CALL DIRECT FOR SERVICE DEPARTMENT: (850) 479-1311

SERVICE ADVISOR: 839 ERNIE ROBB

|             |           |          |               |                                       |                   |         |                |          |       |
|-------------|-----------|----------|---------------|---------------------------------------|-------------------|---------|----------------|----------|-------|
| COLOR       |           | YEAR     | MAKE/MODEL    |                                       | VIN               | LICENSE | MILEAGE IN/DUT |          | TAG   |
|             |           | 08       | FORD ESCAPE   |                                       | 1FMCU59H08KA79981 |         | 65185/65185    |          | T9981 |
| DEL DATE    | PROD DATE | WARR EXP | PROMISED      |                                       | PD NO             | DATE    | PAYMENT        | INV DATE |       |
| 16OCT07     | DD        |          | 12:00 26FEB10 |                                       |                   |         | VS             | 25FEB10  |       |
| B.O. OPENED |           | READY    |               | OPTIONS: DLR:04962 ENG:2.3 Liter DOHC |                   |         |                |          |       |

17:49 25FEB10 18:27 25FEB10

| LINE   | OPCODE | TECH           | TYPE            | HOURS | LIST   | NET   | TOTAL               |
|--------|--------|----------------|-----------------|-------|--------|-------|---------------------|
|        |        |                | 1209            | CPS   |        | 4.95  | 4.95                |
|        | 1      | 5M6Z*19N619*AA | FILTER - POLLEN |       | 38.26  | 38.26 | 38.26               |
| PARTS: |        | 38.26          | LABOR:          | 4.95  | OTHER: | 0.00  | TOTAL LINE D: 43.21 |

\*\*\*\*\*

THANK YOU FOR CHOOSING WORLD FORD TO  
SERVICE YOUR VEHICLE. YOU MAY RECEIVE  
A SURVEY FROM FORD. IF YOU CAN NOT GRADE  
OUR SERVICE AS COMPLETELY SATISFIED,  
OR RECOMMEND US FOR SERVICE PLEASE CALL  
SUSAN PADRO AT 266-2120. THANK YOU

FORD PENSACOLA-SERVICE  
6397 PENSACOLA BLVD.  
PENSACOLA, FL 32505

TERMINAL I.D.: 13488886

MERCHANT #: 88888888874479

VI

\*\*\*\*\*0416

SALE

BATCH: 888597

DATE: FEB 25, 10

RRN: 888863742096

INVOICE: 123289

TIME: 17:35

AUTH NO: 857387

TOTAL \$95.11

REGINALD BRADLEY

CUSTOMER COPY

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE  
INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE  
STATED, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO  
CUSTOMER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE  
VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED  
HAD BEEN CONNECTED IN ANY WAY WITH ANY  
OR MISUSE. RECORDS SUPPORTING THIS  
STATEMENT WILL BE MAINTAINED FOR INSPECTION BY  
DEALER FOR INSPECTION BY

## STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the  
warranties with respect to the sale of this  
item/items. The Seller hereby expressly  
disclaims all warranties either express or  
implied, including any implied warranty of  
merchantability or fitness for a particular  
purpose. Seller neither assumes nor authorizes  
any other person to assume for it any liability in  
connection with the sale of this item/items.

AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           | 35.65  |
| PARTS AMOUNT           | 59.46  |
| GAS, OIL, LUBE         | 0.00   |
| SUBLET AMOUNT          | 0.00   |
| MISC. CHARGES          | 0.00   |
| TOTAL CHARGES          | 95.11  |
| LESS INSURANCE         | 0.00   |
| SALES TAX              | 0.00   |
| PLEASE PAY THIS AMOUNT | 95.11  |

CUSTOMER #: 3068110

417615

11/4/09  
**WORLD**

Pensacola

6397 PENSACOLA BLVD. • PENSACOLA, FL 32505

DEALER CODE  
24H018(850) 476-9050  
(800) 933-4539  
REG# MV08975P & A CODE  
04962

PAGE 2

CALL DIRECT FOR SERVICE DEPARTMENT: (850) 479-1311

RINALD BRADLEY  
160 GOVERNMENTAL CENTER  
PENSACOLA, FL 32502  
HOME: 850-595-8300 CONT: N/A  
BUS: CELL:

SERVICE ADVISOR: 1198 VALERIE DUCHIEN

|               |  |            |  |               |  |                   |  |                                       |  |                  |  |         |  |           |  |
|---------------|--|------------|--|---------------|--|-------------------|--|---------------------------------------|--|------------------|--|---------|--|-----------|--|
| COLOR         |  | YEAR       |  | MAKE/MODEL    |  | VIN               |  | LICENSE                               |  | MILEAGE IN / OUT |  | TAG     |  |           |  |
|               |  | 08         |  | FORD ESCAPE   |  | 1FMCU59H08KA79981 |  |                                       |  | 57271/57271      |  | T958    |  |           |  |
| DEL. DATE     |  | PROD. DATE |  | WARR. EXP.    |  | PROMISED          |  | PO NO.                                |  | RATE             |  | PAYMENT |  | INV. DATE |  |
| 16OCT07 DD    |  |            |  |               |  | 19:00 29OCT09     |  |                                       |  |                  |  | CASH    |  | 30OCT09   |  |
| R.O. OPENED   |  |            |  | READY         |  |                   |  | OPTIONS: DLR:04962 ENG:2.3_Liter_DOHC |  |                  |  |         |  |           |  |
| 09:48 28OCT09 |  |            |  | 16:07 30OCT09 |  |                   |  |                                       |  |                  |  |         |  |           |  |

| LINE   | OPCODE | TECH         | TYPE                      | HOURS | LIST          | NET   | TOTAL |
|--------|--------|--------------|---------------------------|-------|---------------|-------|-------|
|        | FAFC   | REPLACE      | AIR FILTER (GAS ENGINES)  |       |               |       |       |
|        |        |              | 103 CPM                   |       |               |       |       |
|        | 1      | 5M6Z*9601*AA | ELEMENT ASY - AIR CLEANER |       |               | 10.95 | 10.95 |
| PARTS: |        | 44.71        | LABOR:                    | 10.95 | OTHER:        | 0.00  |       |
|        |        |              |                           |       | TOTAL LINE C: |       | 55.66 |

57271 REPL ENG AIR FILTER

D\*\* REPLACED FUEL FILTER 11

K901 REPLACED FUEL FILTER 11

103 CPM

|        |   |             |                   |       |               |       |       |
|--------|---|-------------|-------------------|-------|---------------|-------|-------|
|        | 1 | FOTZ*9155*B | FILTER ASY - FUEL |       |               | 69.95 | 69.95 |
| PARTS: |   | 17.87       | LABOR:            | 69.95 | OTHER:        | 0.00  |       |
|        |   |             |                   |       | TOTAL LINE D: |       | 87.82 |

57271 REPL FUEL FILTER

J\*\* C/S REPLACE BATTERY FILTER

25 \* MAINTENANCE

103 CPM

|       |   |                |                 |       |               |       |       |
|-------|---|----------------|-----------------|-------|---------------|-------|-------|
|       | 1 | 5M6Z*19N619*AA | FILTER - POLLEN |       |               | 23.95 | 23.95 |
| ARTS: |   | 35.76          | LABOR:          | 23.95 | OTHER:        | 0.00  |       |
|       |   |                |                 |       | TOTAL LINE E: |       | 59.71 |

57271 0.30 REPL HVTB FILTER

THANK YOU FOR CHOOSING WORLD FORD TO  
SERVICE YOUR VEHICLE. YOU MAY RECEIVE  
A SURVEY FROM FORD. IF YOU CAN NOT GRADE  
OUR SERVICE AS COMPLETELY SATISFIED,  
OR RECOMMEND US FOR SERVICE PLEASE CALL  
SUSAN PADRO AT 266-2120. THANK YOU

BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE  
INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE  
NOTED, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO  
CUSTOMER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE  
VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED  
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY  
ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS  
CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT  
OR AT THE SERVING DEALER FOR INSPECTION BY  
REPRESENTATIVES OF FORD.

**STATEMENT OF DISCLAIMER**  
The factory warranty constitutes all of the  
warranties with respect to the sale of this  
item/items. The Seller hereby expressly  
disclaims all warranties either express or  
implied, including any implied warranty of  
merchantability or fitness for a particular  
purpose. Seller neither assumes nor authorizes  
any other person to assume for it any liability in  
connection with the sale of this item/items.

| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           | 458.41 |
| PARTS AMOUNT           | 431.44 |
| GAS, OIL, LUBE         | 0.00   |
| SUBLET AMOUNT          | 0.00   |
| MISC. CHARGES          | 25.00  |
| TOTAL CHARGES          | 914.85 |
| LESS INSURANCE         | 0.00   |
| SALES TAX              | 0.00   |
| PLEASE PAY THIS AMOUNT | 914.85 |

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

SANDRA POWELL



Visit us on the web at  
www.lubefast.com

STORE 0304

305 East Nine Mile Rd  
Pensacola, FL 32514-14  
850-474-3597  
MV-39248

7/18/09 DEP 6809

Invoice: 304-0022791

Date: September 18, 2009 17:21

Crew: T: Kilgore, Jacob  
S:

B: Scott, David  
M: Scott, Kevin

Customer Information

Original Dept Of Environmental Protection  
Pensacola, FL 32514  
501000-0000

YEAR 2008  
MAKE FORD TRUCKS  
MODEL ESCAPE  
ENGINE 2.3L 4-CYL (H) FI  
VIN  
LICENSE DEP06809  
MILEAGE 55,192  
OIL TYPE: MO:5W20B

Vehicle Information

Fleet Information

State of Florida: State Purchasing Card  
7 S. Alhambra Street  
Hialeah, FL 32399  
Auth Code:  
Agency Name: Environmental protection

Service History

| SALE DATE | MILEAGE | SERVICE                        |
|-----------|---------|--------------------------------|
| 09/18/09  | 55,192  | MOBIL STANDARD P960 ANTIFREEZE |
| 05/28/09  | 47,307  |                                |
| 04/29/09  | 45,328  | MOBIL STANDARD ANTIFREEZE EXT  |

Service Checklist

| Service                                | Checklist                   |
|----------------------------------------|-----------------------------|
| Change (up to 5 quarts)                | New Oil                     |
| Leak Lubrication                       | Fill Wash Fluid             |
| Inspect Air Filter                     | Inspect CV Valve            |
| Inspect PCV Breather                   | Inspect Belts               |
| Inspect Hoses                          | Inspect Oil Filter          |
| Inspect Viper Blades                   | Inspect Lights              |
| Inspect Battery Terminals              | Check Tire Pressure         |
| Check / Fill Battery Water             | Check / Fill Transmission   |
| Check / Fill Radiator                  | Check (if full) Brake Fluid |
| Check / Fill Gear Boxes (up to 1/2 qt) |                             |

Technician Notes

| DESCRIPTION                                                                              | PART        | QTY      | PRICE  | AMOUNT |
|------------------------------------------------------------------------------------------|-------------|----------|--------|--------|
| Full Service Oil Change - Mobil Stan                                                     | MOBIL STAND | 1.00     | 36.99  | 36.99  |
| Mobil 5W20 Bulk                                                                          | MO:5W20B    | 5.00     | 0.00   | 0.00   |
| Oil Filter - P960                                                                        | P960        | 1.00     | 0.00   | 0.00   |
| AMERICAN LUBE FAST H MIDH K412542142001<br>305 EAST NINE MILE ROAD<br>PENSACOLA FL 32514 |             |          |        |        |
| PRODUCT                                                                                  | QTY         | PRICE    | AMOUNT |        |
| MOTOR OIL                                                                                |             |          | 36.99  |        |
|                                                                                          |             | TAX      | 0.00   |        |
| SEQ# 010528                                                                              |             | TOTAL \$ | 36.99  |        |
| AUTH# 081520<br>XXXXXXXXXXXX8416 VISA<br>CREDIT SALE 09/18/09 17:19                      |             |          |        |        |

DEP 6809  
APPROVED 081520  
THANK YOU FOR YOUR PURCHASE TODAY!  
PLEASE COME AGAIN  
CUSTOMER COPY

|                 |       |
|-----------------|-------|
| SubTotal        | 36.99 |
| Coupon          | 0.00  |
| Discount        | 0.00  |
| Sale            | 36.99 |
| Taxable Amt     | 0.00  |
| Non-Taxable Amt | 36.99 |
| Sales Tax       | 0.00  |
| Total           | 36.99 |

Mastercard, VISA, Voyager \*8416 081 (36.99)

Signature: \_\_\_\_\_  
Recommended next service on 12/18/2009 or 58,192 miles.

Balance Due 0.00  
Change Due 0.00

LIMITED WARRANTY

American LubeFast guarantees that all parts installed by American LubeFast are new and unused. American LubeFast warrants all workmanship and materials against failure for 3,000 miles, whatever comes first. This warranty does not apply when alterations are made without prior approval from American LubeFast. The customer agrees to inspect the vehicle before any corrective action is taken. This warranty does not cover lost time, inconvenience, loss of use of the vehicle, or incidental damages.

FREE SERVICE BETWEEN SERVICE PLEDGE



4/29/09  
 6809  
 LUBE FAST  
 NINE MILE ROAD  
 LA FL 32514

on  
 at  
**befast.com**

4/29/09  
**STORE 0304**  
 305 East Nine Mile Rd  
 Pensacola, FL 32514-14  
 850-474-3597  
 MV-39248

Invoice: 304-0019706  
 Date: April 29, 2009 17:22  
 Crew: T: Sorrell, Harold  
 S: Rosa, Joseph  
 B: Scott, David  
 M: Hughes, Lonny

QTY PRICE AMOUNT  
 36.99  
 TAX 0.00  
 38542  
 007028  
 XXXXXX8416 VISA  
 SALE 04/29/09 17:20

ANK YOU FOR YOUR PURCHASE TODAY!  
 PLEASE COME AGAIN  
 CUSTOMER COPY

| Vehicle Information      |                    |  |
|--------------------------|--------------------|--|
| YEAR 2008                | VIN                |  |
| MAKE FORD TRUCKS         | LICENSE DEP06809   |  |
| MODEL ESCAPE             | MILEAGE 45,328     |  |
| ENGINE 2.3L 4-CYL (H) FI | OIL TYPE: MO:5W20B |  |

| Service History |         |                               |
|-----------------|---------|-------------------------------|
| SALE DATE       | MILEAGE | SERVICE                       |
| 04/29/09        | 45,328  | MOBIL STANDARD ANTIFREEZE EXT |
| 01/02/09        | 36,081  | MOBIL STANDARD ANTIFREEZE EXT |
| 03/03/08        | 16,398  | MOBIL STANDARD P960 MO:5W20B  |

de:  
 vironmtal protection

| Service Checklist                       |                             |
|-----------------------------------------|-----------------------------|
| Oil Change (up to 5 quarts)             | New Oil Filter              |
| Drive Line Lubrication                  | Fill Washer Fluid           |
| Inspect Air Filter                      | Inspect PCV Valve           |
| Inspect PSV Breather                    | Inspect Belts               |
| Inspect Hoses                           | Inspect Fuel Filter         |
| Inspect Wiper Blades                    | Inspect all Lights          |
| Clean Battery Terminals                 | Check Tire Pressure         |
| Check / Fill Battery Water              | Check / Fill Transmission   |
| Check / Fill Radiator                   | Check (no fill) Brake Fluid |
| Check / Fill Gear Boxes (up to 1/2 qt.) |                             |

| DESCRIPTION                          | PART        | QTY  | PRICE | AMOUNT |
|--------------------------------------|-------------|------|-------|--------|
| Full Service Oil Change - Mobil Stan | MOBIL STAND | 1.00 | 36.99 | 36.99  |
| Oil Filter - P960                    | P960        | 1.00 | 0.00  | 0.00   |
| Mobil 5W20 Bulk                      | MO:5W20B    | 5.00 | 0.00  | 0.00   |

|                 |       |
|-----------------|-------|
| SubTotal        | 36.99 |
| Coupon          | 0.00  |
| Discount        | 0.00  |
| Sale            | 36.99 |
| Taxable Amt     | 0.00  |
| Non-Taxable Amt | 36.99 |
| Sales Tax       | 0.00  |
| Total           | 36.99 |

Mastercard, VISA, Voyager \*8416 007 (36.99)

Signed X  
 Recommended next service on 07/29/2009 or 48,328 miles.

Balance Due 0.00  
 Change Due 0.00

**LIMITED WARRANTY**  
 American LubeFast guarantees that all parts installed by American LubeFast are new and unused. American LubeFast warrants all workmanship and materials against failure for 90 days or 3,000 miles, whichever comes first. This warranty does not apply when alterations are made without prior approval from American LubeFast. The customer must give American LubeFast the opportunity to inspect the vehicle before any corrective action is taken. This warranty does not cover lost time, inconvenience, loss of use of vehicle or other incidental damages.

**FREE SERVICE BETWEEN SERVICE PLEDGE**  
 90 days or 3,000 miles is included with our Standard Service.

CUSTOMER

FORD PENSACOLA-SERVICE  
6397 PENSACOLA BLVD.  
PENSACOLA, FL 32505

107642



REGINALD BRADLEY  
160 GOVERNMENT  
PENSACOLA, FL  
HOME: 850-595-8  
BUS:

TERMINAL I.D.: 13400006

MERCHANT #: 000000000074479

VI DEP 6809

SALE

BATCH: 000268

DATE: MAR 06, 09

RRH: 000037278479

INVOICE: 107642

TIME: 08:35

AUTH NO: 029129

INVOICE

6397 PENSACOLA BLVD. · PENSACOLA, FL

(850) 476-9050

(800) 933-4539

REG# MV08975

P &amp; A

04962

PAGE 1

CALL DIRECT FOR SERVICE DEPARTMENT: (850) 479-1311

SERVICE ADVISOR: 839 ERNIE ROBB

| VIN              | LICENSE | MILEAGE IN / OUT | TAG       |
|------------------|---------|------------------|-----------|
| FMCU59H08KA79981 |         | 40865/40865      | T9981     |
| PO NO.           | RATE    | PAYMENT          | INV. DATE |
| R09              |         | VS               | 06MAR09   |

DLR:04962 ENG:2.3\_Liter\_DOHC

| COLOR       | YEAR  |
|-------------|-------|
|             | 08    |
| DEL. DATE   | PROD. |
| 16OCT07 DD  |       |
| R.O. OPENED |       |

TOTAL \$55.21

REGINALD BRADLEY

09:19 06MAR09

LINE OPCODE TE

A CABIN AIR FI

CUSTOMER COPY

CAF CABIN AIR FILTER REPLACED

1207 CPS

1 5M6Z\*19N619\*AA FILTER - POLLEN

PARTS: 38.26 LABOR: 15.95 OTHER: 0.00

| LIST          | NET   | TOTAL |
|---------------|-------|-------|
| 38.26         | 38.26 | 38.26 |
| TOTAL LINE A: | 54.21 |       |

\*\*\*\*\*

B QCM REPORT CARD MULTI-POINT INSPECTION

GBK BRAKES CHECKED OK / DISC OVER 5MM - DRUMS

OVER 2 MM 41 BRAKE PADS / SHOES CHECKED GOOD

AT THIS TIME.

1207 CPS

0.00 0.00

GTIRE INSPECTED TIRES ALL OK AT THIS TIME

1207 CPS

0.00 0.00

BR7 \*\*\*BRAKES 7MM\*\*\*

1207 CPS

0.00 0.00

TR9 \*\*\*TIRES ARE 9/32\*\*\*

1207 CPS

0.00 0.00

INFO ADDITIONAL INFORMATION

1207 CPS

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

\*\*\*\*\*

THANK YOU FOR CHOOSING WORLD FORD TO  
SERVICE YOUR VEHICLE. YOU MAY RECEIVE  
A SURVEY FROM FORD. IF YOU CAN NOT GRADE  
OUR SERVICE AS COMPLETELY SATISFIED,  
OR RECOMMEND US FOR SERVICE PLEASE CALL  
SUSAN PADRO AT 266-2120. THANK YOU

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE  
INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE  
SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO  
OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE  
VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED  
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY  
ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS  
CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT  
NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY  
REPRESENTATIVES OF FORD.

## STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the  
warranties with respect to the sale of this  
item/items. The Seller hereby expressly  
disclaims all warranties either express or  
implied, including any implied warranty of  
merchantability or fitness for a particular  
purpose. Seller neither assumes nor authorizes  
any other person to assume for it any liability in  
connection with the sale of this item/items.

## DESCRIPTION

## TOTALS

|                           |       |
|---------------------------|-------|
| LABOR AMOUNT              | 15.95 |
| PARTS AMOUNT              | 38.26 |
| GAS, OIL, LUBE            | 0.00  |
| SUBLET AMOUNT             | 0.00  |
| MISC. CHARGES             | 1.00  |
| TOTAL CHARGES             | 55.21 |
| LESS INSURANCE            | 0.00  |
| SALES TAX                 | 0.00  |
| PLEASE PAY<br>THIS AMOUNT | 55.21 |

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY



Visit us on  
the web at  
[www.lubefast.com](http://www.lubefast.com)

STORE 0304 /  
305 East Nine Mile Rd  
Pensacola, FL 32514-1  
850-474-3597

Invoice: 304-0017136

Date: January 2, 2009 13:23

Crew: T: Mckamie, Jeremy  
S: Velaski, John

B: Hughes, Lonny  
M: Velaski, John

| Customer Information                                                                                                                                                                                           |  | Vehicle Information                                                                                                                                                                                                                                                                                                |                                                                 |  |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|--|--|
| Reginald Dept Of Envir.<br>No Mail<br>Pensacola, FL 32514<br>(850)000-0000                                                                                                                                     |  | YEAR 2008<br>MAKE FORD TRUCKS<br>MODEL ESCAPE<br>ENGINE 2.3L 4-CYL (H) FI                                                                                                                                                                                                                                          | VIN<br>LICENSE DEP06809<br>MILEAGE 36,081<br>OIL TYPE: MO:5W20B |  |  |
| Fleet Information                                                                                                                                                                                              |  | Service History                                                                                                                                                                                                                                                                                                    |                                                                 |  |  |
| GSA<br>General Services Administration<br>1500 East Bannister Road<br>Kansas City, MO 64131<br>PO: Auth Code:<br>GOVERNMENT AGENCY NAME FL. DEPT. OF ENVR. PROT<br>D - TAX EXEMPT NUMBER OR F 85-8012600586C-5 |  | SALE DATE MILEAGE SERVICE<br>01/02/09 36,081 MOBIL STANDARD ANTIFREEZE EXT<br>03/03/08 16,398 MOBIL STANDARD P960 MO:5W20B                                                                                                                                                                                         |                                                                 |  |  |
| SERVICE CHECKLIST                                                                                                                                                                                              |  | DESCRIPTION PART QTY PRICE AMOUNT                                                                                                                                                                                                                                                                                  |                                                                 |  |  |
| AIR FILTER OK<br>BATTERY TERMINALS CLEANED<br>BELTS AND HOSES OK<br>DIFFERENTIAL FLUID OK<br>POWER STEERING FLUID OK<br>TRANSFER CASE N/A<br>TRANSMISSION FLUID OK<br>WINDSHIELD SOLVENT ADDED                 |  | Full Service Oil Change - Mobil Stan MOBIL STAND 1.00 36.99 36.99<br>Mobil 5W20 Bulk MO:5W20B 5.00 0.00 0.00<br>50/50 Antifreeze ANTIFREEZE 0.00 0.00 0.00<br>Mobil ATF Bulk MO:ATFB 0.00 0.00 0.00<br>Extended Life Antifreeze 50/50 EXTLIFE50/50 0.00 0.00 0.00<br>Oil Filter P960 1.00 0.00 0.00                |                                                                 |  |  |
| Ticket Notes                                                                                                                                                                                                   |  | AMERICAN LUBE FAST II MIDH K412542142001<br>305 EAST NINE MILE ROAD<br>PENSACOLA FL 32514<br>PRODUCT QTY PRICE AMOUNT<br>MOTOR OIL 36.99<br>TAX 0.00<br>SEON 006755<br>AUTH# 010880<br>XXXXXX8416 VISA<br>CREDIT SALE 01/02/09 13:20<br>APPROVED 010880<br>THANK YOU FOR YOUR PURCHASE TODAY!<br>PLEASE COME AGAIN |                                                                 |  |  |
|                                                                                                                                                                                                                |  | SubTotal 36.99<br>Coupon 0.00<br>Discount 0.00<br>Sale 36.99<br>Taxable Amt 0.00<br>Non-Taxable Amt 36.99<br>Sales Tax 0.00<br>Total 36.99                                                                                                                                                                         |                                                                 |  |  |

mastercard, VISA, Voyager \*8416 01C (36.99)

Signed X  
Recommended next service on 04/02/2009 or 39,081 miles.

Balance Due 0.00  
Change Due 0.00

#### LIMITED WARRANTY

American LubeFast warrants all workmanship and materials against failure for 90 days or 3,000 miles, whichever comes first. This warranty does not apply when alterations are made without prior approval from American LubeFast. The customer must give American LubeFast the opportunity to inspect the vehicle before any corrective action is taken. This warranty does not cover lost time, inconvenience, loss of use of vehicle or other incidental damages.

#### FREE SERVICE BETWEEN SERVICE PLEDGE

One free top off of all your vehicle's lubrication fluids, up to one quart, during the first 90 days or 3,000 miles is included with our Standard Service.

CUSTOMER #: 3068110

97272



INVOICE

6397 PENSACOLA BLVD. · PENSACOLA, FL 32505

REGINALD BRADLEY  
160 GOVERNMENTAL CENTER  
PENSACOLA, FL 32502

HOME: 850-595-8300 CONT: N/A  
BUS: CELL:

PAGE 1

(850) 476-9050  
(800) 933-4539  
REG# MVO8975

P & A CODE  
04962

CALL DIRECT FOR SERVICE DEPARTMENT: (850) 479-1311

SERVICE ADVISOR: 1198 VALERIE DUCHIEN

HOME: 855-555-8888

CELL: 855-555-8888

SERVICE ADVISOR: 1198 VALERIE BOCHEN

3US:

| COLOR       | YEAR       | MAKE/MODEL  | VIN                                   | LICENSE | MILEAGE IN / OUT | TAG     |           |
|-------------|------------|-------------|---------------------------------------|---------|------------------|---------|-----------|
|             | 08         | FORD ESCAPE | 1FMCU59H08KA79981                     |         | 25233/25233      | T471    |           |
| DEL. DATE   | PROD. DATE | WARR. EXP.  | PROMISED                              | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 16OCT07 DD  |            |             | WAIT 12JUL08                          |         |                  | VS      | 12JUL08   |
| R.O. OPENED |            | READY       | OPTIONS: DLR:04962 ENG:2.3_Liter_DOHC |         |                  |         |           |

| LINE   | OPCODE | TECH   | TYPE   | HOURS                                                                                                                                                                                                                 | LIST  | NET           | TOTAL  |
|--------|--------|--------|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|---------------|--------|
| A      | 30000  | MI     | "BEST" | SERV INCL FULL SYNTH OIL&FILT CHANGE FRT WIPER BLADES ROTATE TIRES REPL AIR&FUEL FILTERS PREM ENG TREAT WASHER SOLVENT FUEL SYS CLEANER P/S SERV BATT SERV FUEL INJ SERV MULTI-POINT INSPECTION WASH EXTERIOR AND VAC |       |               |        |
| 30KP   | 30000  | MI     | "BEST" | SERV INCL FULL SYNTH OIL&FILT CHANGE FRT WIPER BLADES ROTATE TIRES REPL AIR&FUEL FILTERS PREM ENG TREAT WASHER SOLVENT FUEL SYS CLEANER P/S SERV BATT SERV FUEL INJ SERV MULTI-POINT INSPECTION WASH EXTERIOR AND VAC |       |               |        |
|        |        |        | 484    | CPM                                                                                                                                                                                                                   |       | 233.71        | 233.71 |
| 1      | 3S7Z   | *6731  | *A     | FILTER ASY - ENGINE OIL - ELEM                                                                                                                                                                                        | 9.49  | 8.87          | 8.87   |
| 5      | 5W20   | FS     |        | FULL SYNTHETIC                                                                                                                                                                                                        | 6.27  | 5.86          | 29.30  |
| 1      | FOTZ   | *9155  | *B     | FILTER ASY - FUEL                                                                                                                                                                                                     | 19.12 | 17.87         | 17.87  |
| 2      | 8L8Z   | *17528 | *D     | BLADE ASY - WIPER                                                                                                                                                                                                     | 20.31 | 18.98         | 37.96  |
| 1      | 1211   |        |        | ENGINE TRE                                                                                                                                                                                                            | 13.58 | 12.69         | 12.69  |
| 1      | 2871   |        |        | BATTERY SE                                                                                                                                                                                                            | 9.68  | 9.05          | 9.05   |
| 1      | 1911   |        |        | INDUCTION                                                                                                                                                                                                             | 46.23 | 43.21         | 43.21  |
| 1      | 61131  |        |        | WINDSHIEL                                                                                                                                                                                                             | 1.48  | 1.38          | 1.38   |
| PARTS: | 160.33 | LABOR: | 233.71 | OTHER:                                                                                                                                                                                                                | 0.00  | TOTAL LINE A: | 394.04 |

\*\*\*\*\*

|        |                                                     |        |      |        |      |               |      |
|--------|-----------------------------------------------------|--------|------|--------|------|---------------|------|
| B      | AUTOMATIC TRANSMISSION FLUID EXCHANGE (12 QTS)      |        |      |        |      |               |      |
|        | FTFC AUTOMATIC TRANSMISSION FLUID EXCHANGE (12 QTS) |        |      |        |      |               |      |
|        | 484                                                 | CPM    |      |        |      | 0.00          | 0.00 |
| PARTS: | 0.00                                                | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE B: | 0.00 |

\*\*\*\*\*

|        |                                            |        |      |        |      |               |      |
|--------|--------------------------------------------|--------|------|--------|------|---------------|------|
| C      | QCM REPORT CARD MULTI-POINT INSPECTION     |        |      |        |      |               |      |
|        | 99P QCM REPORT CARD MULTI-POINT INSPECTION |        |      |        |      |               |      |
|        | 484                                        | CPS    |      |        |      | 0.00          | 0.00 |
| PARTS: | 0.00                                       | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE C: | 0.00 |

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY REPRESENTATIVES OF FORD.

**STATEMENT OF DISCLAIMER**  
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           |        |
| PARTS AMOUNT           |        |
| GAS, OIL, LUBE         |        |
| SUBLET AMOUNT          |        |
| MISC. CHARGES          |        |
| TOTAL CHARGES          |        |
| LESS INSURANCE         |        |
| SALES TAX              |        |
| PLEASE PAY THIS AMOUNT |        |

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY



DEPT 6809

CUSTOMER #: 3068110

97272



## INVOICE

6397 PENSACOLA BLVD. PENSACOLA, FL 32504

REGINALD BRADLEY  
160 GOVERNMENTAL CENTER

PENSACOLA, FL 32502

HOME: 850-595-8300 CONT: N/A

BUS: CELL:

PAGE 1

 (850) 476-9050  
 (800) 933-4539  
 REG# MV08975

 I & A CODE  
 04962

CALL DIRECT FOR SERVICE DEPARTMENT: (850) 479-1311

SERVICE ADVISOR: 1198 VALERIE DUCHIEN

BUS:

CELL:

SERVICE ADVISOR:

1198 VALERIE

| COLOR      | YEAR      | MAKE/MODEL                            | VIN               | LICENSE | MILEAGE IN / OUT | TAG     |          |
|------------|-----------|---------------------------------------|-------------------|---------|------------------|---------|----------|
|            | 08        | FORD ESCAPE                           | 1FMCU59H08KA79981 |         | 25233/25233      | T471    |          |
| DEL DATE   | PROD DATE | WARR EXP                              | PROMISED          | PO NO.  | RATE             | PAYMENT | INV DATE |
| 16OCT07 DD |           |                                       | WAIT 12JUL08      |         |                  | VS      | 12JUL08  |
| R/O OPENED | READY     | OPTIONS: DLR:04962 ENG:2.3_Liter_DOHC |                   |         |                  |         |          |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A 30000 MI "BEST" SERV INCL FULL SYNTH OIL&FILT CHANGE FRT WIPER BLADES  
 ROTATE TIRES REPL AIR&FUEL FILTERS PREM ENG TREAT WASHER  
 SOLVENT FUEL SYS CLEANER P/S SERV BATT SERV FUEL INJ SERV  
 MULTI-POINT INSPECTION WASH EXTERIOR AND VAC

30KP 30000 MI "BEST" SERV INCL FULL SYNTH OIL&FILT  
 CHANGE FRT WIPER BLADES ROTATE TIRES REPL  
 AIR&FUEL FILTERS PREM ENG TREAT WASHER  
 SOLVENT FUEL SYS CLEANER P/S SERV BATT SERV  
 FUEL INJ SERV MULTI-POINT INSPECTION WASH  
 EXTERIOR AND VAC

484 CPM

|   |              |                                |       |       |       |
|---|--------------|--------------------------------|-------|-------|-------|
| 1 | 3S7Z*6731*A  | FILTER ASY - ENGINE OIL - ELEM | 9.49  | 8.87  | 8.87  |
| 5 | 5W20FS       | FULL SYNTHETIC                 | 6.27  | 5.86  | 29.30 |
| 1 | FOTZ*9155*B  | FILTER ASY - FUEL              | 19.12 | 17.87 | 17.87 |
| 2 | 8L8Z*17528*D | BLADE ASY - WIPER              | 20.31 | 18.98 | 37.96 |
| 1 | 1211         | ENGINETRE                      | 13.58 | 12.69 | 12.69 |
| 1 | 2871         | BATTERYSE                      | 9.68  | 9.05  | 9.05  |
| 1 | 1911         | INDUCTION                      | 46.23 | 43.21 | 43.21 |
| 1 | 61131        | WINDSHIEL                      | 1.48  | 1.38  | 1.38  |

PARTS: 160.33 LABOR: 233.71 OTHER: 0.00 TOTAL LINE A: 394.04

B AUTOMATIC TRANSMISSION FLUID EXCHANGE (12 QTS)  
 FTFC AUTOMATIC TRANSMISSION FLUID EXCHANGE (12  
 QTS)

484 CPM

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C QCM REPORT CARD MULTI-POINT INSPECTION  
 99P QCM REPORT CARD MULTI-POINT INSPECTION

484 CPM

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE  
 INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE  
 SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO  
 OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE  
 VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED  
 UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY  
 ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS  
 CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT  
 NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY  
 REPRESENTATIVES OF FORD.

## STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the  
 warranties with respect to the sale of this  
 item/items. The Seller hereby expressly  
 disclaims all warranties either express or  
 implied, including any implied warranty of  
 merchantability or fitness for a particular  
 purpose. Seller neither assumes nor authorizes  
 any other person to assume for it any liability in  
 connection with the sale of this item/items.

| DESCRIPTION               | TOTALS |
|---------------------------|--------|
| LABOR AMOUNT              |        |
| PARTS AMOUNT              |        |
| GAS, OIL, LUBE            |        |
| SUBLET AMOUNT             |        |
| MISC. CHARGES             |        |
| TOTAL CHARGES             |        |
| LESS INSURANCE            |        |
| SALES TAX                 |        |
| PLEASE PAY<br>THIS AMOUNT |        |

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE



# Quick Lane

## SUNRISE FORD

5359 South U.S. Highway 1  
FORT PIERCE, FLORIDA 34982  
(772) 460-3400  
www.sunrise-ford.com

|                                                                             |                                       |                      |                |                       |                        |
|-----------------------------------------------------------------------------|---------------------------------------|----------------------|----------------|-----------------------|------------------------|
| CUSTOMER NO. 120780                                                         | ADVISOR ROY LIVINGSTON                | 3018                 | TAG NO. 2      | INVOICE DATE 05/15/08 | INVOICE NO. F0CP348399 |
| STATE OF FLORIDA BEACHES<br>1801 SE HILLMOORE DR<br>PORT ST LUCIE, FL 34952 | LABOR RATE 71.00                      | LICENSE NO. DEP06808 | MILEAGE 21,058 | COLOR                 | STOCK NO.              |
|                                                                             | YEAR / MAKE / MODEL 08 / FORD TRUCK / |                      |                | DELIVERY DATE         | DELIVERY MILES         |
|                                                                             | VEHICLE ID NO. IFM CU59H98KA79980     |                      |                | SELLING DEALER NO.    | PRODUCTION DATE        |
|                                                                             | F.T.E. NO. STATE                      |                      |                | P.O. DATE 05/15/08    |                        |
| RESIDENCE PHONE                                                             | BUSINESS PHONE 361-515-9007           |                      |                | COMMENTS              |                        |
| MO: 21058                                                                   |                                       |                      |                |                       |                        |

### TOTALS

METHOD OF PAYMENT: CASH CHECK  
CREDIT CARD: MC VISA DISC AMEX  
CHARGE: OTHER  
\*\*\*\*\*

TOTAL LABOR.... 38.98  
TOTAL PARTS.... 16.95  
TOTAL SUBLET.... 0.00  
TOTAL G.O.G.... 0.00  
TOTAL MISC CHG. 3.90  
TOTAL MISC DISC 0.00  
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 59.83 ✓

CUSTOMER SIGNATURE

OIL CHANGE  
TIRE ROTATION  
TIRE REPAIR (NAIL)  
DEP 6806

6823604846  
SUNRISE FORD  
5435 SOUTH US HWY  
FT PIERCE, FL 34982  
772-460-3400

Merchant ID: 300000807325  
Term ID: 002  
Clerk ID: 1

Ref ID: 003

Sale

XXXXXXXXXX12428

VISA

Entry Method: Swiped

05/15/08

10:04:47

Inv #: 348399

Appr Code: 008121

Appr: Online

Batch #: 136001

Total:

\$ 59.83 ✓

Customer Copy  
THANK YOU



# Quick Lane

## SUNRISE FORD

Company  
5359 South U.S. Highway 1  
FORT PIERCE, FLORIDA 34982  
(772) 480-3400  
www.sunrise-ford.com

Inv. #  
0721649

|                                                                             |                                           |                       |                    |                              |                               |
|-----------------------------------------------------------------------------|-------------------------------------------|-----------------------|--------------------|------------------------------|-------------------------------|
| CUSTOMER NO. <b>120780</b>                                                  | ADVISOR <b>ROY LIVINGSTON</b>             | 3018                  | TAG NO. <b>2</b>   | INVOICE DATE <b>05/15/08</b> | INVOICE NO. <b>FOCP348399</b> |
| STATE OF FLORIDA BEACHES<br>1801 SE HILLMOORE DR<br>PORT ST LUCIE, FL 34952 | LABOR RATE <b>71.00</b>                   | MILEAGE <b>21,058</b> |                    | COLOR <b>7</b>               | STOCK NO.                     |
|                                                                             | YEAR / MAKE / MODEL <b>08/FORD TRUCK/</b> |                       | DELIVERY DATE      |                              | DELIVERY MILES                |
|                                                                             | VEHICLE ID NO. <b>1FMCU59H98KA79980</b>   |                       | SELLING DEALER NO. |                              | PRODUCTION DATE               |
|                                                                             | F.T.E. NO. <b>STATE</b>                   |                       | P.O. NO.           |                              | MO: <b>21058</b>              |
| RESIDENCE PHONE                                                             | BUSINESS PHONE <b>361-313-9007</b>        |                       | COMMENTS           |                              |                               |

LABOR & PARTS  
~~120780~~ 38E0Z01000B 52 OIL & FILTER 5W/20 (5) HOURS TECH(S) 3966 14.99

OIL AND FILTER CHANGE 5W/20  
UP TO 5 QTS.  
MAINTENANCE SERVICE  
CHANGE OIL AND FILTER

| PARTS                       | QTY | FP-NUMBER   | DESCRIPTION        | LIST PRICE | UNIT PRICE |       |
|-----------------------------|-----|-------------|--------------------|------------|------------|-------|
| JOB # 1                     | 1   | FL-2017-B   | FILTER ASY - ENGIN | 5.00       | 5.00       | 5.00  |
| JOB # 1                     | 5   | XO-5W20-QSP | OIL - ENGINE       | 2.39       | 2.39       | 11.95 |
| JOB # 1 TOTAL PARTS         |     |             |                    |            |            | 16.95 |
| JOB # 1 TOTAL LABOR & PARTS |     |             |                    |            |            | 23.95 |

~~120780~~ 39E0Z02000B 52 ROTATE TIRES 5 HOURS TECH(S) 3966 14.99  
 ROTATE TIRES AS REQUESTED  
 Requested Service completed

| PARTS                       | QTY | FP-NUMBER | DESCRIPTION | LIST PRICE | UNIT PRICE |       |
|-----------------------------|-----|-----------|-------------|------------|------------|-------|
| JOB # 2 TOTAL PARTS         |     |           |             |            |            | 0.00  |
| JOB # 2 TOTAL LABOR & PARTS |     |           |             |            |            | 14.99 |

~~120780~~ 39E0Z02070B 52 REPAIR TIRE 1 HOURS TECH(S) 3966 16.99  
 REPAIR TIRE  
 DRIVER REAR

| PARTS                       | QTY | FP-NUMBER | DESCRIPTION | LIST PRICE | UNIT PRICE |       |
|-----------------------------|-----|-----------|-------------|------------|------------|-------|
| JOB # 3 TOTAL PARTS         |     |           |             |            |            | 0.00  |
| JOB # 3 TOTAL LABOR & PARTS |     |           |             |            |            | 16.99 |

| MISC         | CODE | DESCRIPTION   | CONTROL NO. |      |
|--------------|------|---------------|-------------|------|
| JOB # A      | SS   | SHOP SUPPLIES |             | 3.90 |
| TOTAL - MISC |      |               |             | 3.90 |

ESTIMATE  
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING  
 ORIGINAL ESTIMATE OF \$65.00 (+TAX)

TECHNICIAN CERTIFICATION  
 3966 MICHAEL A SIMONE 6350

Object code  
241010



Visit us on  
the web at  
[www.lubefast.com](http://www.lubefast.com)

STORE 0304

305 East Nine Mile Rd  
Pensacola, FL 32514-1  
850-474-3597

Invoice: 304-0009395

Date: March 3, 2008 17:17

Crew: T: Brackin, Danny  
S: Burgess, Steve

B: Cooper, Ant  
M: Burgess, Steve

### Customer Information

Reginald Dept Of Envir.  
No Mail  
Pensacola, FL 32514  
(850)000-0000

### Vehicle Information

YEAR 2008  
MAKE FORD TRUCKS  
MODEL ESCAPE  
ENGINE 2.3L 4-CYL (H) FI  
VIN  
LICENSE DEP06809  
MILEAGE 16,398  
OIL TYPE: MO:5W20B

### Fleet Information

GSA  
General Services Administration  
1500 East Bannister Road  
Kansas City, MO 64131  
PO: Auth Code:  
GOVERNMENT AGENCY NAME dep  
tax EXEMPT NUMBER 85-8012600586c-5

### Service History

SALE DATE MILEAGE SERVICE

### SERVICE CHECKLIST

AIR FILTER OK  
BATTERY TERMINALS CLEANED  
BELTS AND HOSES OK  
DIFFERENTIAL FLUID OK  
POWER STEERING FLUID OK  
TRANSFER CASE OK  
TRANSMISSION FLUID OK  
WINDSHIELD SOLVENT ADDED

### DESCRIPTION

| PART        | QTY  | PRICE | AMOUNT |
|-------------|------|-------|--------|
| MOBIL STAND | 1.00 | 32.99 | 32.99  |
| P960        | 1.00 | 0.00  | 0.00   |
| MO:5W20B    | 5.00 | 0.00  | 0.00   |

Full Service Oil Change - Mobil Stan  
Oil Filter  
Mobil 5W20 Bulk

*Received*  
3/3/08 DEP6809

AMERICAN LUBE FAST II MIDN K412542142  
95 EAST NINE MILE ROAD  
PENSACOLA FL 32514

PRODUCT QTY PRICE AMT  
OR OIL 32.  
TAX 0.  
002024 TOTAL 32.  
006539  
XXXXXXXX8416 VISA  
SALE 03/03/08 17:  
D 006539

|                 |       |
|-----------------|-------|
| SubTotal        | 32.99 |
| Coupon          | 0.00  |
| Discount        | 0.00  |
| Sale            | 32.99 |
| Taxable Amt     | 0.00  |
| Non-Taxable Amt | 32.99 |
| Sales Tax       | 0.00  |
| Total           | 32.99 |

Mastercard, VISA, Voyager \*8416 006 (32.99)

THANK YOU FOR YOUR PURCHASE TODAY!  
PLS FASFCOME AGAIN

Signature \_\_\_\_\_  
Recommended next service on 06/03/2008 or 19,398 miles.

|             |      |
|-------------|------|
| Balance Due | 0.00 |
| Change Due  | 0.00 |

### LIMITED WARRANTY

American LubeFast warrants all workmanship and materials against failure for 90 days or 3,000 miles, whichever comes first. This warranty does not apply when alterations are made without prior approval from American LubeFast. The customer must give American LubeFast the opportunity to inspect the vehicle before any corrective action is taken. This warranty does not cover lost time, inconvenience, loss of use of vehicle or other incidental damages.

### FREE SERVICE BETWEEN SERVICE PLEDGE

One free top off of all your vehicle's lubrication fluids, up to one quart, during the first 90 days or 3,000 miles is included with our Standard Service.



3068110

84194



REGINALD BRADLEY  
160 GOVERNMENTAL CENTER  
PENSACOLA, FL 32502  
HOME: 850-595-8300 BUS:

INVOICE

6397 PENSACOLA BLVD. • PENSACOLA, FL  
(850) 476-9050  
(800) 933-4539  
REG# MV08975

PAGE 1

CALL DIRECT FOR SERVICE DEPARTMENT: (850) 479-

SERVICE ADVISOR: 839 ERNIE ROBB

| COLOR       | YEAR       | MAKE/MODEL  |               | VIN                                   | LICENSE | MILEAGE IN / OUT |           | TAG   |
|-------------|------------|-------------|---------------|---------------------------------------|---------|------------------|-----------|-------|
|             | 08         | FORD ESCAPE |               | 1FMCU59H08KA79981                     |         | 6814/6814        |           | T9981 |
| DEL. DATE   | PROD. DATE | WARR. EXP.  | PROMISED      | PO NO.                                | RATE    | PAYMENT          | INV. DATE |       |
| 16OCT07 IS  |            |             | 17:00 16OCT07 |                                       |         | VS               | 16OCT07   |       |
| R.O. OPENED |            | READY       |               | OPTIONS: DLR:04962 ENG:2.3 Liter DOHC |         |                  |           |       |

14:54 16OCT07 15:01 16OCT07

| LINE   | OPCODE | TECH                                       | TYPE  | HOURS  | LIST | NET           | TOTAL |
|--------|--------|--------------------------------------------|-------|--------|------|---------------|-------|
| A *    | 3000   | MILE SERVICE, 5/2017B                      | 5W    | 20     |      |               |       |
|        | 3K *   | 3000 MILE SERVICE                          |       |        |      |               |       |
|        |        | 1160 CPS                                   |       |        |      | 10.75         | 10.75 |
|        | 1      | 3S7Z*6731*A FILTER ASY - ENGINE OIL - ELEM |       |        | 9.49 | 4.95          | 4.95  |
|        | 5      | XO*5W20*QSP OIL - ENGINE                   |       |        | 3.95 | 2.85          | 14.25 |
| PARTS: | 19.20  | LABOR:                                     | 10.75 | OTHER: | 0.00 | TOTAL LINE A: | 29.95 |

\*\*\*\*\*

B QCM REPORT CARD MULTI-POINT INSPECTION

99P QCM REPORT CARD MULTI-POINT INSPECTION

|        |      |        |      |        |      |               |      |
|--------|------|--------|------|--------|------|---------------|------|
|        | 1160 | CPS    |      |        |      | 0.00          | 0.00 |
| PARTS: | 0.00 | LABOR: | 0.00 | OTHER: | 0.00 | TOTAL LINE B: | 0.00 |

\*\*\*\*\*

THANK YOU FOR CHOOSING WORLD FORD TO  
SERVICE YOUR VEHICLE. YOU MAY RECEIVE  
A SURVEY FROM FORD. IF YOU CAN NOT GRADE  
OUR SERVICE AS COMPLETELY SATISFIED,  
PLEASE CONTACT SUSAN PADRO AT  
850-266-2120 THANK YOU.

ON BEHA

INFORMATION CONTAINED HEREON IS ACCURATE. UNLESS OTHERWISE  
SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO  
OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE  
VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED  
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY  
ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS  
CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT  
NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY  
REPRESENTATIVES OF FORD.

SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

SALE \$ 31.45  
APPROVAL CODE: 096591  
TRAN ID: 167289706311004

I AGREE TO PAY ABOVE  
TOTAL AMOUNT ACCORDING  
TO CARD ISSUER AGREEMENT

SIGNATURE

BRADLEY/REGINALD

THANK YOU!  
PLEASE COME AGAIN!

CUSTOMER COPY

| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOR AMOUNT           | 10.75  |
| PARTS AMOUNT           | 19.20  |
| GAS, OIL, LUBE         | 0.00   |
| SUBLET AMOUNT          | 0.00   |
| MISC. CHARGES          | 1.50   |
| TOTAL CHARGES          | 31.45  |
| LESS INSURANCE         | 0.00   |
| SALES TAX              | 0.00   |
| PLEASE PAY THIS AMOUNT | 31.45  |