



CITY OF SPRINGFIELD STANDARD OPERATING PROCEDURE - 1a02 STORMWATER EDUCATION ON UTILITY BILLS

Purpose:

- To educate the citizens of the City of Springfield on the impacts of stormwater discharges on local water bodies.

Responsibilities:

- The utility billing supervisor will ensure that the approved statement is added to the back of the utility bill when ordering supply.
- The utility billing supervisor will notify the Public Works Administrative Assistant of the number of utility bills mailed each month.

Procedures:

- The following statement will be added to the back of each utility bill
 - Even trash that is illicitly dumped away from our water bodies can be a threat to the ecosystem. As polluted water makes its way to the oceans, water quality can be affected, which often results in the closing of local beaches due to unhealthy water conditions. Stormwater carries disease-causing bacteria and viruses. Swimming in polluted waters can make you sick. There are several ways you can reduce pollutants in stormwater runoff. Never dump anything down the storm drains, use fertilizers sparingly, vegetate bare spots in your lawn, use a mulching lawn mower in lieu of bagging, consider pest management techniques, consider the use of rain gardens, take your car to the car wash, Repair fluid leaks in your vehicles, pick up after your pet, and proper septic system maintenance.”
- The utility billing supervisor will notify the Public Works Administrative Assistant of the number of utility bills mailed each month for tracking purposes.

